Customer Advisories

Cambodia Office Closure During Holidays in May 2022

April 27th, 2022

Dear Valued customers,

To celebrate the upcoming holidays in May, we would like to update you about our operations in these holidays as follows:

Office Closure Time:

Sealand Maersk's office in Cambodia will be closed during the dates listed below:

<table>
<thead>
<tr>
<th>Weekday</th>
<th>Date</th>
<th>Holiday</th>
<th>On-Duty Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday</td>
<td>May 02nd</td>
<td>Replacement of Labor Day</td>
<td>08:00 – 12:00</td>
</tr>
<tr>
<td>Saturday</td>
<td>May 14th</td>
<td>King Norodom Sihanomi's Birthday</td>
<td>08:00 – 12:00</td>
</tr>
<tr>
<td>Monday</td>
<td>May 16th</td>
<td>Replacement of Visak Bochea</td>
<td>08:00 – 12:00</td>
</tr>
<tr>
<td>Thursday</td>
<td>May 19th</td>
<td>Royal Plowing Ceremony</td>
<td>13:00 – 17:00</td>
</tr>
</tbody>
</table>

For any critical or urgent situation, please contact our Customer Experience Team during duty time as following:

- Phone/Telegram Chat: 092 555 756
- Business Email Address: kh.export@sealandmaersk.com or kh.import@sealandmaersk.com

Documentation and cargo release:

We will not have payment collection during the time of office closure. Therefore, customers who need the Document or Cargo Release, please ensure the payment is done on the working day prior to the holidays in order to have smooth release.

Late payment fee:
To maintain our support to customers, we will exclude the late payment fee only for the long holiday (Visak Bochea) on May 16th, 2022 so that you can complete your payment on time.

Sealand Maersk would like to thank you for your continued good support and cooperation.

Yours sincerely,

Sealand – A Maersk Company
Cambodia

Do you have a question?
www.sealandmaersk.com

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