



MAERSK

Customer
Advisory

27 July 2022

Maersk A/S Advisory: SSDO Request and Amendment Update.

To Our Valued Customers,

In line with our efforts to improve customer experience, we would like to re-emphasize the procedures on website registration and how to request delivery order.

[How to register a username on Maersk web portal tutorial - 2020-02-13](#)

[Maersk SSDO step by step guide](#)

[How to send online amendment for delivery order](#)

Kindly be advised, effective **1 August 2022** below requirements will be mandatory for all SSDO Request and Amendment:

- Letter of Authority in consignee's official letterhead
- Company ID of Signatory

Kindly be advised that intentionally changing or modifying information on a document with the intention of misleading a person or company is considered as falsification of document and can face harsh penalties.

We want to thank you for your business and looking forward to continuously serving your global transportation needs. In case of any questions, please do not hesitate to contact your local Maersk A/S Customer Service Representative through the following channels:

Main Number **+63 282313126** / Toll Free Number **+180011102911**

Export concerns: ph.export@maersk.com

Import concerns: ph.import@maersk.com

Thank you for the understanding and unwavering support.

Sincerely,
Maersk A/S