



25 April 2022

Dear Valued Customer

DURBAN TERMINALS OPERATIONAL STATUS UPDATE

The operations within the Durban Terminals are still moving in a positive trajectory. We are pleased to report that in the past week Pier 1 managed a total of 6297 gate moves and Pier 2 a total of 20 510 gate moves. The backlog of imports at Pier 2 has been cleared and the focus is on releasing imports for the current vessels. The high number of appointments cancelled and wasted remains a concern and is adversely affecting the evacuation of containers as slot availability. Below is the current operational update per terminal for your information:

Terminal	Operation	Update
Pier 1	Waterside	The Terminal has planned four gangs for today. There are currently two vessels on the berths with no vessels at anchorage. All vessels are berthing according to their CTOC windows. The stack occupancy has increased to 57.2%. The volume achieved in the past 24-hours 2226 TEUs against a plan 2500TEU's. There is one vessel stack that is open. The focus will be on vessel operations.
	Landside	In the past 24-hours the terminal worked 570 gate transactions against a target of 1500 because of low traffic volumes. There is total of 2580 import containers to be evacuated by road. The Terminal is geared up to exceed the target of 1500 gates moves if there is an adequate flow of trucks dispatched to the Terminal given that all available imports are released for collection. The landside will operate as normal via the appointment system with detailed communication shared via the usual platforms by the respective Terminals.
	Rail	The Terminal has planned one gang; however, rail is not operational due to the closure of NATCOR, therefore resources have been deployed to the landside. Engagements have taken place with customers to amend cargo to Bayhead Terminal so that transporters can uplift from Bayhead Terminal. This will reduce the dwell time of NATCOR cargo in the Terminal.
Pier 2	Waterside	The Terminal's staffing capability is twelve gangs; however, seven gangs have been planned for today. There are three vessels that are on the berths with one vessel scheduled to berth at 203 at 12h00 today. One vessel completed yesterday. There are zero vessels at outer anchorage. The focus will be on vessel operations. The stack occupancy is at 65.5% and reefer stack occupancy

Transnet SOC Ltd
Registration Number
1990/000900/30

138 Eloff Street
Braamfontein
JOHANNESBURG
2000

P.O. Box 72501
Parkview, Johannesburg
South Africa, 2122

Directors: Dr PS Molefe (Chairperson) PPJ Derby* (Group Chief Executive) UN Fikelepi ME Letlape DC Matshoga Dr FS Mufamadi AP Ramabulana GT Ramphaka LL von Zeuner
NS Dlamini* (Group Chief Financial Officer)

*Executive

Interim Group Company Secretary: Ms S Bopape

www.transnet.net

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		is at 52%. The terminal achieved a volume of 2805 TEUs against a plan of 3500 TEU's this was due to a vessel changeover at berth 108.
	Landside	In the past 24-hours the terminal handled 3638 gate transactions against a target of 3500 gate moves with 222 slots wasted and 2046 cancelled. There is a total of 6503 import containers to be evacuated by road. All imports have been collected for the following vessels: <ul style="list-style-type: none"> • CCNI ARAUCO • MSC PEGASUS • HALSTED • MSC MARGARITA • CMA CGM LEBU • DOLPHIN II • CMA CGM DON PASCUALE • AS PARTICIA • LEONIDO All import containers are available for collection and mass import evacuation has commenced with strict coordination between the Shipping Lines and the Ter Appointment slots are allocated at 120 slots per hour. Export stacks for dry cargo has also opened for specific vessels and the detailed communication is being shared via the usual terminal platforms
	Rail	The Terminal has planned one gang and loaded one train. The focus is on working riling containers to Bayhead Terminal and rail transfers from Buffers one and two. NATCOR line remains suspended.
MPT	Waterside	There are two vessels on the berth with a staffing level of four gangs and one vessel at outer anchorage. In the past 24-hours the terminal achieved a volume of 1612 against a plan of 1800. The stack occupancy is at 58%. The focus is on dispatching breakbulk and containers to create space.
	Landside	The volumes worked on landside was 1108 tons against a plan of 1000 tons for breakbulk and 235 TEUs against a target of 200 TEU's for containers.
	Rail	Operations remains suspended.
CAR	Waterside	The Terminal is operating with four gangs. There were two vessels on berth with zero vessels at anchorage. In the past 24 hours the terminal achieved a volume of 2066 against a plan of 2227. The stack occupancy is 35%. In next 24-hours the terminal has planned six gangs with three vessels on the berth. The focus is on dispatching cargo to create space.
	Landside	Terminal remains operational, all imports are available for collection. In the past

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		24-hous the terminal worked 1430 gate transactions against a target of 2153. Customers are expected to uplift as many imports as possible to create space in the terminal. Exports units are coming slowly due to limited road hauler capacity.
	Rail	Operations remains suspended.
MAYDON WHARF	Waterside	The Terminal is operational with staff compliment of 100%. There is one Coal vessel on berth working two gangs as planned and loaded 4402 tons against a plan of 4400 tons. The other Coal vessel is at anchorage, awaiting availability of deeper draft berth.
	Landside	Is Operational and receiving Ferrochrome/Chrome trucks. In the past 24 hours the terminal managed 1120 tons against a plan of 875 tons. Stack Occupancy is 95%.
AGRI	Waterside	The Terminal is operational with staff compliment of 100%, however the terminal was not operational in the past 24-hours. There is one maize vessel at anchor which is undergoing repairs due to a breakdown of the vessels anchor. The revised ETB is 25 April 2022
	Landside	No Activities

In this final update, I would like to thank Durban Terminals employees and all stakeholders once again for the excellent way we came together as a community during this unprecedented **emergency** experience. Let us continue with this collaborative momentum in **stabilizing** the supply chain whilst ensuring that the plans for the much-anticipated reefer season are prioritized. We are hopeful that the surrounding container depots and cold stores / pack houses will be fully operational this week, as this will serve as a key enablement towards the mass evacuation operating model and the **reconstruction** of the economy.

Your sincerely



Kwazi Mabaso
Acting Managing Executive
Durban Terminals

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