

26 April 2022

Dear Valued Customer,

**TREATMENT OF CONTAINERS NOMINATED FOR RAIL WITHIN THE DURBAN CONTAINER TERMINALS (PIER 1 AND PIER 2) – FOR THE PERIOD 11 APRIL 2022 – 9 JUNE 2022**

Following the letter sent by Transnet Freight Rail (TFR) on 25 April 2022, declaring a force majeure on the Natal Container Corridor rail line (the NATCOR), Transnet Port Terminals (TPT) will amend the rules from the Durban Container Terminal (DCT) Pier 1 and Pier 2, for the duration of the TFR force majeure:

1. **Rail containers destination being amended from City Deep to Bayhead Terminal for evacuation by road from Bayhead terminal.**
  - a. No TPT Amending costs will apply
  - b. Storage for these units in TPT (DCT) will not apply
  - c. Shuttle costs as per TFR
  
2. **Rail containers being amended from rail to road and evacuated at DCT (Pier 1 or Pier 2):**
  - a. **Rail:** Amending and storage up to the date of amendment will not be applicable.
  - b. **Road:** Amending will be waived, the customer is given 48 hours from the date the amending is captured, thereafter storage is applicable.
  - c. **Future vessels to berth within 72 hours of this notice:** All rail lists for import units arriving at Pier 1 and Pier 2 which have been nominated to Gauteng or other inland regions, must have the Coprar nominated for Bayhead inland terminal (siding number 600083BYD), or other private sidings in the Bayhead precinct, as the final destination.
  
3. **Containers currently in the terminal from 11 April 2022 and not amended to either Bayhead Terminal or onto road within 72 hours of this notice (ie by 11:00 on Thursday 28 April 2022):** storage will be applicable from Friday 29 April 2022. Subsequent amending and storage applicable. Any disputes will follow the Leniency process.

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**TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS**

4. The above rules will apply for all containers departing Pier 1 and Pier 2 (including over border containers).
5. This notice will apply to any containers arriving in the Pier 1 and Pier 2 terminals, post this notice, which are nominated for rail.

**These changed rules will apply until TFR's Container Corridor line is again operational from the Durban Port to Gauteng. Should this need to continue beyond 9 June 2022 TPT will send further communication.**

TPT wishes to encourage use of the Bayhead inland terminal as a solution for importers and exporters. An implication of the flooding is the impact on the Bayhead Road which experienced severe washaways. Whilst two of the lanes have been quickly restored the redevelopment of the remainder of the canal bridge is still ongoing. This is creating constraints on the Bayhead Road which are being managed currently. The risk is that, as volumes for other commodities in the Island View precinct and other facilities on Bayhead Road ramp up there will be additional congestion on the Bayhead Road. This will delay your trucks arriving on road for containers to/from DCT.

TPT and TFR have worked closely together to provide a solution for customers who wish to avoid this congestion and turn their trucks around with quicker momentum. TFR can provide 7 trains, daily in order to evacuate 700 import containers a day, from DCT (Pier 1 and Pier 2) to the Bayhead inland terminal and the surrounding inland private terminals (C Steinweg, East Coast Containers, Jacobs Bulk). In addition, TFR can facilitate a similar 700 export containers per day being railed from the Bayhead inland terminal (and the surrounding inland private terminals) into DCT (Pier 1 and Pier 2). Whilst there would be costs for this movement it is envisaged that the benefit of reduced congestion through these inland facilities would be preferred for customers who wish to turn their trucks around as quickly as possible and retrieving/dropping their containers promptly. We strongly encourage reefer commercial containers to consider this option as a method of turning trucks around quickly and maximising reefer exports into the DCT terminals.

We thank you for your support in this regard.

Yours faithfully,



Timothy Keit  
Acting GM: Business Development  
Transnet Port Terminals