



19 April 2022

Dear Valued Customer

**TREATMENT OF CONTAINERS FOR TRANSNET PORT TERMINALS CONTAINER TERMINALS IN THE PORT OF DURBAN WITHIN THE DURBAN CONTAINER TERMINALS (PIER 1 AND PIER 2) - NOTICE TO SHIPPING LINES**

Following the letter sent on 16 April 2022, Transnet Port Terminals (TPT) has decided that, in the interest of terminal fluidity, all containers must be evacuated as part of an evacuation plan, managed by the shipping lines.

Whilst the Bayhead Road (outbound direction from the terminals) portion has been partially repaired, volumes through this route are extensively limited, thus limiting TPT's ability to open all container bookings. The use of the Durban Container Terminals (Pier 1 and Pier 2) to Bayhead inland rail facility is also planned but will require support from all stakeholders to maximize evacuation. Wasted container appointment slots cannot be afforded in the current crisis but are a reality given the state of the current supply chain after the flooding.

The Durban Container Terminals are currently sitting at very high occupancy, as at 19 April 2022:

- Pier 1: 60%; and
- Pier 2: 78%

Further vessels are planned to arrive at Pier 1 and Pier 2 as indicated on the berth plan. These will deliver more imports to DCT. Further inability to remove imports will create a congestion in which the terminals become unable to operate effectively.

IMPORT CHANGES

Therefore, with immediate effect, each vessel calling at either Pier 1 or Pier 2 will be required to provide a mandatory import evacuation plan prior to berthing, to maintain stack fluidity during this period. This plan must be honoured in order to avoid the severe consequence of the container terminals being blocked out.

TPT will require all clearance and assignment of containers prior to berthing. It will remain the responsibility of the shipping line to evacuate said containers to a suitable facility within the free period. Earlier evacuation is requested, and bulk import initiatives will be encouraged with the shipping lines.

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**TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS**

TPT reserves the right not to berth a vessel should these requirements not be met.

In the interest of terminal fluidity, and with immediate effect, the shipping lines are requested to remove the current containers which are in the terminal through all means possible.

Import storage is recommencing at Pier 1 and Pier 2. The free storage period will be notified to the users on a vessel-by-vessel basis.

#### EXPORT STACKS

Export stacks will be allowed. Preference will be given to reefer containers and be aligned with standard vessel berthing. Stack extensions will only be granted where the export stack has been impacted due to climatic conditions.

#### AFTER VESSEL BERTHING

To the best of TPT's ability, the container discharge and load plan will be honoured in full, by TPT in accordance with the evacuation plan detailed above and the load plan.

TPT will remove the above stipulation, immediately on the completion and smooth operation of the Bayhead Road in both directions. We reserve the right to change the above-mentioned approach if required, or withdraw this notice should the situation change.

We thank you for your support in this regard.

Yours faithfully,



Timothy Keit  
Acting GM: Business Development  
Transnet Port Terminals