



21/12/2021

Dear Valued Customer

Due the power outage being experienced in CTCT, numerous appointment slots have not been honoured. All slots not honoured will be cancelled and new bookings will be made when the Terminal resumes operations.

In the event that a stack is closed, please contact the respective Shipping Line to request an extension.

Kind regards,



Customer Interaction Centre  
Transnet Port Terminals

☎ 0860 999 333

✉ [WesternCapeCIC@transnet.net](mailto:WesternCapeCIC@transnet.net)

✉ [complaints@transnet.net](mailto:complaints@transnet.net)

✉ [compliments@transnet.net](mailto:compliments@transnet.net)



**TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS**

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\*Executive

Interim Group Company Secretary: Ms S Bopape

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