

27 July 2021

Dear Valued Customer

Pier 1 and 2 business continuity plan for the import and export of containers

The Navis customer links are still not operational. For business continuity, the Terminals will capture the following transactions on behalf of the shipping lines

1. **Pre-advise** of reefer containers for identified vessels only: This will be done in conjunction with the respective shipping line. The shipping line must submit a stamped CTO and CN1 form (or proof of concession from SARS, if applicable) to DCTP1PREADVISE@gmail.com for Pier 1 and DCTP2PREADVISE@gmail.com for Pier 2.
2. **Import release of a container** will be done on behalf of the shipping line, provided that the shipping line submits four copies of the stamped CTO and original CN1 form to DCTP1RELEASES@gmail.com for Pier 1 and DCTP2RELEASE@gmail.com for Pier 2
3. **Release of a stop-release or an overstay container (under the overstay process)** will be done on behalf of the shipping line, provided that the shipping line submits four copies of the stamped CTO and a detention notice (stamped by SARS Customs) to DCTP1RELEASES@gmail.com for Pier 1 and DCTP2RELEASE@gmail.com for Pier 2
These containers are to be taken to a Customs approved licensed depot warehouse until SARS has released the container.
4. **Assigning a transporter:** The Terminal will provide the shipping line a list of containers that are available and best retrievable units for collection. The shipping line must send an instruction to DCTP1RELEASES@gmail.com for Pier 1 and DCTP2RELEASE@gmail.com for pier 2. on a stamped CTO and CN1 form with the transporters information contained herein. TPT will assign the transporter and send

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TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS

confirmation to the Shipping Line. The transporter may collect the container from the Terminal.

TPT can confirm that all storage charges have ceased with effect from 22 July 2021. TPT will continue granting these extensions on a 24hour notice basis. The Terminals cannot be held responsible for any incorrect information that is supplied by customers.

Please contact the relevant people on shift or your KAM by emailing TPTDCKAMS@gmail.com for any queries.

Sent on behalf of Terminal Management