



24 July 2021

Dear Valued Customer

Ngqura Container Terminals and Port Elizabeth Container Terminals has developed a manual process for the evacuation of containers with effect from today, 24 July 2021.

In phase 1 of the process, empty import containers will be released for collection. The detailed evacuation process will be discussed with the respective Shipping Lines.

The manual Process is as follows:

Container Terminal Order ('CTO') will be used to release imports. TPT will provide the CTO to the Shipping Lines to populate and approve.

Given the complexity of a manual process and the associated risk, it is imperative that all information is accurate. Only single transactions are allowed.

Phase 2 will focus on the evacuation of the best retrievable full import container, using the CTO process. Further details will be communicated in due course. The terminal will also communicate the opening of stacks for reefers as part of this phase.

Please contact the relevant people on shift as per the contact previously communicated by the terminals for any queries.

Sent on behalf of Terminal Management

Transnet SOC Ltd	Kingsmead Office Park	P.O. Box 10124
Registration Number	Kensington Boulevard	Marine Parade, Durban
1990/000900/30	Stalwart Simelane Road	South Africa, 4056
	Durban	T +27 31 308 8223
	4000	

Directors: Dr PS Molefe (Chairperson) PPJ Derby* (Group Chief Executive) UN Fikelepi ME Letlape DC Matshoga Dr FS Mufamadi AP Ramabulana GT Ramphaka LL von Zeuner
NS Dlamini* (Group Chief Financial Officer)
*Executive

Interim Group Company Secretary: Ms S Bopape

www.transnet.net

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