

24 July 2021

Dear Valued Customer

The Cape Town Container Terminal has developed a manual process for the evacuation of containers with effect from today, 24 July 2021.

In phase 1 of the process, empty import containers will be released for collection. The detailed evacuation process will be discussed with the respective Shipping Lines.

The manual Process is as follows:

Container Terminal Order ('CTO') will be used to release imports. In addition, the SARS clearance form (the stamped CN1) must be presented by the agent collecting the container. TPT will provide the CTO to the Shipping Lines to populate and approve. The CN1 form must be obtained from SARS.

Given the complexity of a manual process and the associated risk, it is imperative that all information is accurate. Only single transactions are allowed.

Phase 2 will focus on the evacuation of the best retrievable full import container, using the CTO process. Further details will be communicated in due course. The terminal will also communicate the opening of stacks for reefers as part of this phase.

Please contact the relevant people on shift as per the contact previously communicated by the terminals for any queries.

### **Sent on behalf of Terminal Management**

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