

Canceling a Booking

Go to Maersk.com



MAERSK

Prices

Book v

Tracking

Schedules

Supply chain

EN v



Click on Account Icon

In the future logistics should be "boring"

Perspectives on a connected supply chain with Carsten Frank Olsen, Global Head of E-Business at Maersk.

WATCH INTERVIEW

Tracking Schedules Local offices

Q Enter a tracking ID

TRACK



Login

Username

Password

Remember my username

Log in

Need help with your [username](#) or [password](#)?

Log in with your **username** and **password**

New to our online services?

Sign up to book online, manage and pay for shipments, and access a suite of products and services designed to simplify your supply chain.

Register





Hover on **Manage**

Supply chain efficiency through e-connectivity with our EDI solutions

Helping simplify your supply chain, speed up and automate your business processes. Giving you that extra boost to your supply chain needs.

LEARN MORE

Tracking Schedules Local offices

Enter a tracking ID

TRACK

Logistics Solutions

From the farm to your refrigerator, or the factory to your wardrobe, A.P. Moller - Maersk is developing solutions that meet customer needs from one end of the supply chain to the other.

SEE ALL SOLUTIONS

The screenshot shows the Maersk website interface. At the top, the browser address bar displays 'maersk.com'. The navigation menu includes 'MAERSK', 'Prices', 'Book', 'Tracking', 'Schedules', 'Supply chain', and 'Manage'. The 'Manage' dropdown menu is open, listing options such as 'Hub', 'Shipment overview - Export', 'Shipment overview - Import', 'All inbound', 'MyFinance', 'Remote container management', 'Payer standing instructions', 'Order bill of lading', 'Case management', and 'Maersk Flow'. A blue callout bubble with the text 'Click on Shipment overview - Export' points to the 'Shipment overview - Export' menu item. The main content area features a large image of a man in a white shirt and tie, with the text 'Supply chain efficiency through e-connectivity with our EDI solutions' and a 'LEARN MORE' button. The footer contains the text 'Logistics Solutions'.

Shipment Overview - Export

All Pending tasks **Awaiting Maersk** ETA changes Export customs

Filter by: **Unconfirmed Bookings 5** Verify Copy Bill Of Lading Waybill Verify Copy Amendment

Shipment no.	From (City, Country/Region)	To (City, Country/Region)	Vessel	
208368965	Bremerhaven, HB, DE On Mar 28 departing from Bremerhaven, HB, ...	Hong Kong, HK On Apr 28 arriving at Hong Kong, HK	MATHILDE MAERSK Flag: DK, Built: 2015	Booking Confirmation being prepared Expected shortly
208355308	... CN	Izmit Korfezi, TR On Jun 13 arriving at Izmit Korfezi, TR	MSC OSCAR Flag: PA, Built: 2014	Booking Confirmation being prepared Expected shortly
208306615	On Apr 28 departing from Jebel Ali, AE	Singapore, SG On May 06 arriving at Singapore, SG	MSC ZOE Flag: PA, Built: 2015	Booking Confirmation being prepared Expected shortly
208210575	Bremerhaven, HB, DE On Mar 31 departing from Bremerhaven, HB, ...	Hong Kong, HK On May 01 arriving at Hong Kong, HK	MAERSK ELBA Flag: DK, Built: 2011	Booking Confirmation being prepared Expected shortly
208077087	Santos, SP, BR On Apr 06 departing from Santos, SP, BR	Shanghai, 31, CN On May 23 arriving at Shanghai, 31, CN	CMA CGM RIO GRANDE Flag: MT	Booking Confirmation being prepared Expected shortly

Click the Shipment No of the booking you want to cancel

5 items awaiting Booking Confirmation

[← back to overview](#)

Departing on **28 Mar 2021**
Bremerhaven, HB, ...


Arriving on **28 Apr 2021**
Hong Kong, HK

Foodstuff, nos, non-frozen
3 x 20ft Dry

Shipment Binder 208368965

Overview Documents Containers Pricing Log Additional services

Place of receipt
Bremerhaven
on 28 Mar 2021, 12:00

Port of loading
 **Bremerhaven, HB, DE**
Departing 28 Mar 2021, 12:00
Transit time **31 Days**

Port of discharge
Hong Kong, HK 
Arriving 28 Apr 2021, 12:00

Place of delivery
Hong Kong
on 28 Apr 2021, 12:00

 [View detailed transport plan](#)

All dates/times are given as reasonable estimates only and subject to change without prior notice.

Shipment no. 208368965

Booked by	TEST TEST on 23 Feb 2021 10:36 (local time)
Contract ID	To be determined
Price Calculation Date	23.Feb.2021
Product Type	Maersk Spot
Booked By Reference	
Service Mode	Merchant Haulage (CY) - Merchant Haulage (CY)
Quote Reference	Q_1931413;P_176828853/20DRY:3;
SSIB Reference Number	1614254744161
Deadline - CY	26.Mar.2021 23:45
Deadline SI-Non AMS	26.Mar.2021 06:00
Deadline SI-AMS	N/A

Click on
Cancel Booking

Actions

DUPLICATE BOOKING

AMEND BOOKING

CANCEL BOOKING

IMPORT DELIVERY ORDER

B/L RELEASE

Cancelling booking 208368965

By making this cancellation request of the booking via our website, you agree to accept the Terms and Conditions provided on the date of the original booking confirmation.

Cancellation Reason

Please Specify..

- Please Specify..
- Cargo not ready
- Documentation missing
- Duplicate - advise new number in comments field
- L/C incompatibility
- Equipment not available on requested depot/date
- Order cancelled
- Price not suitable
- Rebooked
- Schedule not suitable
- Terminal deadlines not suitable
- Others

Select reason for canceling from drop down menu

Free text field for additional comments

Click on **Cancel Now!** to proceed with cancelation

CANCEL NOW!

GO BACK

100 characters left

Cancelling booking 208368965

Cancelation request
has been submitted
successfully

Your cancellation request is received. We are processing your request as soon as possible so there won't be any unnecessary charges. We will send you cancellation confirmation once processed. Spot fees are applicable to Spot bookings.

Add additional instruction
on next steps.
For example , a
screenshot of booking
cancelation can be
provided.