

Intermodal & CHB Terms and Conditions

For Intermodal

- 4 hours free truck waiting time for stuffing/destuffing, thereafter AED 125/hour for dry containers and AED 175 /hour for Reefer containers
- Reefer Plug-in Charges: AED 160/Container/day
- Toll charges, token, gate pass, VGM charges – as per actuals
- Additional weighment will be quoted and billed separately, upon customer's request

For custom clearance, additional charges may be applicable depending on the number of line items (SKU) per shipment

- Customs port cost covers passthrough charges, which includes Bill of Entry, Document Processing Charges and Makta fees where applicable
- Municipality Inspection, if required: AED 150/ container
- If HS code summary is provided in text or Excel format, no additional charge will be required independently of the number of line items for the shipment
- 0 to 10 line items per shipment: free of charge
- 10 to 25 line items per shipment: additional 25aed/BL
- 25 line items and above: additional 100aed/BL

Quoted rates exclude

All other charges which are not explicitly mentioned above and all third-party charges/outlays which are subject to actual cost and against supporting document.

Outlays like but not limited to:

"Delivery Order Fee, Port dues, RHI/RHE, Inspection Charges, x-ray charges, Demurrage, Detention, Custom Duties, VAT, Insurance, Packing/Unpacking/special lashing, Stuffing/Un-stuffing, Loading/Offloading, COO, Legalization, Fumigation, Custom/border clearance, permits."

Payments:

- Outlays: Paid by clients, in case Maersk is required to pay on behalf of customer, AED 100 will be charged.
- Container Deposit: Paid by client.
- Duties and VAT: Paid by client.

General Terms & Conditions

- The services as set out in the offer will be subject to Maersk standard terms & conditions and Standard Trading Conditions
- The Maersk standard terms & conditions and Standard Trading Conditions will apply until a written agreement is executed between Maersk and the customer that supersedes the Maersk standard terms & conditions and Standard Trading Conditions
- Maersk reserves the right to cease providing services to the Customer if a Maersk contract has not been signed between Maersk and the Customer within one [1] month(s) following the date of the offer.
- Maersk standard terms & conditions and Standard Trading Conditions have been provided to the customer (<https://terms.maersk.com/stc>)
- Quotation may stand invalid if not confirmed in writing within 7 (Seven) days from date of Quotation.
- Rates are valid only for GENERAL cargo. They are not valid for Hazardous, over dimensional, Perishable cargo, unless otherwise specified.
- All Surcharges/Increase of Surcharges will be applicable with immediate effect. Such charges are subject to change with or without notice. Surcharges includes but not limited to (Fuel Surcharges, War risk, Congestion, GRI's, Gate passes, 3rd party payments....)
- Loading and unloading is the responsibility of shipper and consignee.
- Entry permits/Gate passes/Pick up tickets in case CHB is not handled by Maersk if any, required for our trucks and drivers at the loading/unloading point should be arranged and paid by the shipper/consignee
- All trucking loads should comply with the Traffic Rules & Regulations of the origin, transit & destination countries. Special loads will need prior permission to be taken.
- Maersk and Transporter will not be responsible for any damages caused due to weak packaging or nature of cargo, during loading/unloading or caused by other adverse conditions.
- Service tax applicable as per prevalent Government Rules and Regulations
- No cargo / transport insurance is affected by Maersk, except upon express instruction given in writing from the customer and after agreeing on insurance charges.
- Any Road/Traffic Penalties related to cargo to be charged at cost and against supporting receipt.
- Exchange Rate to be charged as per the prevailing standard Maersk Exchange Rate
- Quotation is based on present tariffs, rates of exchange and is subject to normal and unchanged conditions of Transport. Further, all transactions are accepted without engagement.