



Welcome

# US and Canada Export Rail Billing CUSTOMER GUIDE

Connecting Your Needs To Our Capabilities

# Maersk Rail Billing Request Submission Guide – US & Canada

This guide outlines how to submit rail billing requests for United States and Canada export shipments requiring movement over rail. Following these instructions ensures faster processing and reduces the risk of rejections or delays.

## General Submission Guidelines

- Email all requests to [NAMRAILBIL@maersk.com](mailto:NAMRAILBIL@maersk.com)
  - Billing confirmation and/or rejections with requests for missing or incorrect information will be replied from the same address, typically within two hours for single country non-hazardous requests, or within three hours for hazardous and/or cross-border requests
- Use only the given standardized formats; do not modify column headers
  - The below tables can be copied & pasted into the email for ease of use
- Ensure all mandatory fields are completed, without any unnecessary spaces or special characters
  - If Maersk Store Door (SD)/over the road services are included as part of the shipment, the assigned motor carrier's Freight Order (FRO) number must be included
- Submissions should be done between each shipment's earliest return date (ERD) and rail deadline date
- For Canada or cross-border shipments, the detailed cargo description should be closely aligned with the commodity listed for the shipment
- For hazardous goods shipments, the final IMO document must be attached to your email



## United States Export Rail Billing Requirements:

Field	Requirement
<b>Booking Number</b>	9-digit Maersk booking number
<b>Container Number</b>	11-character alphanumeric, including check digit
<b>Net Cargo Weight</b>	Numeric values only, not including container tare weight
<b>Unit of Measure (UOM)</b>	LB or KG
<b>Truck FRO Linked to This Container</b>	If Maersk store door(SD)/over the road service is booked; the Freight Order (FRO) number found on the relevant freight/work order assigned to the motor carrier is required

## Example United States Submission:

Booking Number	Container Number	Net Cargo Weight	Unit of Measure	Truck FRO Linked to This Container
123456789	MSKU1234567	28000	LB	67001234567
123456790	MSKU1234568	28000	LB	67001234568
123456791	MSKU1234569	28000	LB	67001234569



## Additional Requirements for Canada or Cross-Border Shipments Between US & Canada:

Field	Requirement
<b>Seal Number</b>	Seal number per container
<b>Detailed Cargo Description</b>	Clear commodity description (ex. Lithium batteries)
<b>Packaging &amp; Piece Count</b>	Type and number of packages per container
<b>AES/CBSA/B13 Number</b>	For cargo exporting from the US and cross-bordering into/sailing from Canada, an Automated Export System (AES) number is required
	For cargo exporting from Canada and cross bordering into/sailing from the US, a Canada Border Services Agency (CBSA) B13 filing number is required
<b>HS Code(s)</b>	Global harmonized system code for the commodity in the cargo description
<b>Verified Gross Mass (VGM)</b>	Required whenever first load port is in Canada

## Example Canada or Cross-Border Submission:

Booking Number	Container Number	Net Cargo Weight	Unit of Measure	Seal No.	Detailed Cargo Description	Packaging & Piece Count	AES/CBSA/B13 No.	HS Codes	Truck FRO Linked to This Container	Verified Gross Mass (VGM)
123456789	MSKU1234567	28000	LB	1234	Cargo Commodity	20 Boxes	987654321	987654	67001234567	12000
123456790	MSKU1234568	28000	LB	1234	Cargo Commodity	20 Boxes	987654321	987654	67001234568	12000
123456791	MSKU1234569	28000	LB	1234	Cargo Commodity	20 Boxes	987654321	987654	67001234569	12000