**Commodity restriction**

**What is the change**

- If shipment found with restricted commodity
  - Stop cargo loading
  - If loaded, then hold at transhipment port or destination. Either initiate return back to origin or change destination
  - Incorporate process for approval/documents follow up, if required to proceed

**Why the change**

- In current set up
  - Shipments reach destination without stoppage
  - Shipments end up incurring storage & demurrage charges.
  - If cannot be routed to another country, eventually have to be abandoned or auctioned

**Centralised team proposal**

- Expertise required to handle shipments with restricted commodity
- Governance around accuracy of appropriate charge application
- OTCX coordination with customer for way ahead

- Restricted commodities per country will be updated on website
- Related website link will be included on Booking confirmation

Classification: Public
Process Flow

1. Receive booking request
2. Commodity declared by customer restricted?
   - Yes: Reject Booking
   - No: Proceed to next step
3. Commodity declared by customer as part of shipping instruction restricted?
   - Yes: Proceed bill processing
   - No: Commodity acceptable based on document produced by customer?
     - Yes: Continue to next step
     - No: Check container status
4. Container not Gated in
5. Container Gated in but not loaded
6. Container loaded & Vessel Sailed
7. Container to reach or at transhipment port
8. Container not gated out for delivery
9. Change Mother Vessel to PM V Town
10. Raise COD request via portal
11. Port of discharge Revised
12. Collect all incurred charges from customer (Shipper)
13. Cancel Shipment
14. Yes
15. No

## OTCX ownership - COD request to be raised based on customer confirmation on below
- Return to origin or COD
- Accept estimated COD costs

## Centralised team ownership - Revise charges once customer confirms
- If containers loaded - all costs charged back to origin customer
- If containers not loaded - Extra costs to be billed and collected prior cancelling shipment