Data Treatment Policy

As per article 13 of Decree 1377 of 2013 we hereby detail the Policy for Data Treatment as used at Maersk Colombia S.A.S., Maersk Logistics & Services Colombia Ltda., Inland Services Colombia S.A.S. and Agencia de Aduanas Maersk S.A.S. Nivel 1 (individually “the Company” and jointly “the Companies”, “Maersk Group”, “Maersk” or “Maersk Colombia Group”).

The entity responsible for collecting and processing your personal data is Grupo Maersk Colombia, Calle 127 A No. 53A-45, Torre 2 Oficina 401-B, 401-C and 401-D, Edificio Centro Empresarial Colpatria, Bogotá, Colombia, phone number: 6017940389 / 6017940390.

1. Personal Information

Grupo Maersk Colombia, hereby recognizes and respects the privacy of our customers, suppliers and employees. This Privacy Policy talks about the personal data given by you before and during providing the services by Maersk, which include collection of information such as name, mailing address, e-mail address, cell phone number, address as well as other contact information, age, interests, gender, IP addresses and other personal data as per the local legislation. Our web sites have been designed for the general public, and Maersk does not intentionally collect the information of people younger than 18 years of age.

Pursuant to the dispositions in Law 1581, regarding Personal Data Protection, in case we are given your data or you fill up a form or any other media to collect personal data, we hereby would like to inform you the personal data you are giving us shall be recorded in a database Grupo Maersk Colombia is responsible for.

We process personal data with the following objectives:

- Feeding databases upon performing the activities related to Grupo Maersk Colombia company objective.
- Providing Maersk products and services and cater to any related requests or concerns.
- Giving commercial information on our company, sending commercial offers and performing surveys about the level of satisfaction with the services rendered.
- Conducting technical, commercial, financial, and marketing studies on the services rendered by Grupo Maersk Colombia.
- Entering into, performing and managing the contracts related to the services being rendered.
- Making reports for risk rating agencies due to the non-compliance of the financial, credit and / or commercial obligations as derived from the carriage contracts entered into.
- Preventing, detecting, monitoring and controlling fraud, money laundering and terrorism financing.
- Carrying out any security study needed as part of the risk management program.
- Customer, vendor and employee selection processes.
- Manage human resource administration.
- To be able to send, through any means, even through the electronic mail or any other equivalent electronic means of communication, any and all advertising information or promotional information on the Company’s products or services.
As a global group, Maersk uses the data provided by you or collected from other means and it may transfer personal data collected at a collective or individual level to the various divisions, branches, affiliated companies or associated companies to A.P. Møller – Maersk A/S ("Maersk Group") all over the world as they may be located inside or outside the European Financial Area for the purposes mentioned before, as well as to information processors outside Maersk in India, the Philippines, China or any other country around the world for storing and servicing purposes. Personal information shall not be disclosed to any of the parties outside the Maersk Group without your consent unless authorized or required by the applicable legislation.

All personal data provided by you or that may be collected by Maersk Group during the service providing process by Maersk may also be shared with courts, government bodies or any other authority pursuant to mandates or legal requirements.

We delete or keep anonymous your personal information when it is not being used for the purposes it was collected and then processed.

If you have given us your personal data, such as for example, when you create an account in order to receive a newsletter, you get some rights to access and rectify the information, although those rights are subject to certain legal limitations. You also have the right to object processing of your personal data. In case you wish to exercise your right to have access to your personal data, object it or rectify it, please send us a letter at Grupo Maersk Colombia.

We have technical and organizational security measures in place which are appropriate to protect your personal data. Any information provided shall be strictly treated as confidential and it shall only be used to the purposes it was collected for, in the first place. We store the personal data in servers that have limited access, and which are located in protected facilities, and our security measures are assessed on a regular basis. Our servers are protected by an anti - virus software among other security measures.

By ordering or hiring Maersk Services you understand and accept the personal data you are providing us with associated to the Services given by Maersk shall be managed pursuant to this policy and the legal regulations governing this matter.

2. Changes

We do reserve our right, at our sole discretion, to modify and / or delete this privacy policy at any time without previous notice. We will publish the updated version of this updated privacy policy at any time. For more information and in order to access our Policy on Privacy and Cookies, please visit our website at https://www.maersk.com/local-information/colegia/important-information

3. Your rights as the Holder of the data

You may oppose the data treatment of your data and revoke the authorization granted at any time, consult your personal information and exercise your right to know, update, rectify and delete your data under the applicable legislation. Please contact our privacy team by sending an e-mail at dataprivacycolombia@maersk.com

This Privacy Policy was updated in the Information Processing Policy.