ePayments

... Pay Online Immediately
Have you experienced any of the following?...

- Customer needs to make an immediate payment in order to release Cargo?
- Is your customer calling to ask how and where to pay?
- Does your customer have outstanding detention and demurrage charges that are blocking the release of Cargo?

...If so, then we have an answer – Alternate payment methods via MyFinance – ePayments
ePayments are provided through MyFinance across Business units

**CARD PAYMENTS**

- Pay by VISA or MasterCard - Credit, debit & prepaid cards
- Pay up to USD 10000 in one transaction; make any number of transactions
- Card fees absorbed

Automated & Instant freight release

Payment Confirmation in less than 5 seconds
How do ePayments address Customers needs?

**CARD PAYMENTS**

- Immediate **freight release** upon successful payment
- **No payment method fees/charges** for customer
- **Customer decides** when to initiate the payment
- **No need to call multiple times** for payment related issues
- Real-time **account status** on MyFinance
- Achieve **credit days** with Credit Cards
### Key Aspects of Card Payment for Customer

<table>
<thead>
<tr>
<th>Choose [Debit, Credit] or Payment Card - [Visa] or [MasterCard] to pay</th>
<th>Select invoices <strong>up to 10,000 USD</strong> for a Single payment transaction</th>
<th>Select invoices of <strong>same currency</strong> in one transaction</th>
<th>Pay in <strong>Invoice currency</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Pay the <strong>exact amount</strong> of selected invoices</td>
<td>Get confirmation of payment in less than <strong>5 seconds</strong></td>
<td>Get <strong>Immediate freight release</strong></td>
<td>Card <strong>fees absorbed</strong> by ML</td>
</tr>
<tr>
<td><strong>eStatement updated immediately</strong></td>
<td><strong>Download Official Receipt</strong> of payment – any time</td>
<td><strong>Refund</strong> is made to the same card</td>
<td>Availability of <strong>Live Help</strong> for support</td>
</tr>
</tbody>
</table>

We give importance to making the entire process highly secure
Quick Overview of How it works

How do you normally pay with a Credit/Debit/Payment Card on any site?

1. **Select** what and how you want to pay
2. **Enter** correct card details
3. **Check** and Verify
4. **Pay**
5. Get the payment confirmation

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1. Card Details can be saved for future usage
2. For saved Cards, customer just needs to enter CVV and pay
3. Credit/Debit Card tab is available in addition to ePayments tab, to manage saved cards
Login

**STEP 2**

Username

Forgot username?

Password

Forgot password?

Remember my username

LOG IN

New User? Please register here
**Step 4**

The screenshot shows a section of a webpage titled **MyFinance** from the MAERSK LINE portal. The page displays a form titled **Grant or change automatic debit authorization**.

### Automatic Debit Authorization

<table>
<thead>
<tr>
<th>Bank</th>
<th>Account</th>
<th>IBAN</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHASE BANK</td>
<td>9102577104</td>
<td>CHASUB83</td>
</tr>
</tbody>
</table>

**Note:** Please turn off all pop-up blockers before completing and submitting the below information.

- **Account Description**
- **Bank Number**
- **Account Number**
- **Account Holder**
- **Country**
- **BIC/SWIFT**
- **IBAN**
- **Upload File**

- **Save**
- **Back**
MyFinance

STEP 5

2. Select the payment method you want to use. You are paying with
   - SmartPay

   Account XXXXXXX7164 CHASE BANK

3. Select check box and choose Continue to confirm your payment.

   By clicking here you agree to:
   (a) The privacy and cookie policy [http://terms.maerskline.com/privacy].
   (b) The terms of use [http://www.maerskline.com/terms-of-use] and
   (c) If you pay in GBP currency you agree to the terms as defined by BACS
   [http://www.bacs.co.uk/Recs/Bankers/RecsDirectCreditPages/RecsDirectCreditPages.jsp].
   (d) If you pay in New Zealand or Australia, you agree to the terms and conditions as referenced in the Australian Payment Clearing Association [http://www.apca.com.au/about-payments/payments-today/direct-debit-and-electronic-transfers].
   (e) Ensure that your account has sufficient funds, that your account is unblocked, and that your bank will accept electronic payment requests. Failure to do so could result in a service fee being assessed on your account for any failed payments.

Continue
STEP 6

MyFinance

List of Invoices Selected for Payment

You want to pay the invoices listed with bank details:
Account XXXXXXX7104 CHASE BANK
If you now want to effect payment, click on Pay.

<table>
<thead>
<tr>
<th>Invoice No.</th>
<th>Bill of Lading No.</th>
<th>Invoice Date</th>
<th>Due Date</th>
<th>Invoiced Amount</th>
<th>Open Amount</th>
<th>Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>23232907024</td>
<td>A50542581</td>
<td>Dec 15, 2017</td>
<td>Jan 3, 2018</td>
<td>USD 420.00</td>
<td>USD 420.00</td>
<td>USD 420.00</td>
</tr>
</tbody>
</table>

Total Net Payment Amount
USD 420.00
USD 420.00
Confirmation of payment

You have paid the bills listed. We are debiting your bank account Account XXXXXX7104 CHASE BANK by:
USD 420.00

To access the open invoices, click on Back.

<table>
<thead>
<tr>
<th>Invoice No.</th>
<th>Bill of Lading No.</th>
<th>Invoice Date</th>
<th>Due Date</th>
<th>Invoiced Amount</th>
<th>Open Amount</th>
<th>Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2223287024</td>
<td>A50342021</td>
<td>Dec 15, 2017</td>
<td>Jan 3, 2018</td>
<td>USD 420.00</td>
<td>USD 420.00</td>
<td>USD 420.00</td>
</tr>
</tbody>
</table>

Total Net Payment Amount
USD 420.00
USD 420.00

Thank you for your payment!

Your online payment has been submitted successfully. Please print a copy of this page as your confirmation.

Back  Print
### List of Invoices Paid or Payment Arranged

To display paid invoices, select the appropriate search criteria.

<table>
<thead>
<tr>
<th>Invoice No.</th>
<th>Bill of Lading No.</th>
<th>Invoice Type</th>
<th>Clearing Document No.</th>
<th>Invoice Date</th>
<th>Due Date</th>
<th>Invoiced Amount</th>
<th>Payment Arranged Date</th>
<th>Arranged Status</th>
<th>Payment Method</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>5253372776</td>
<td>574153399</td>
<td>IMPORT</td>
<td></td>
<td>Dec 9, 2017</td>
<td>Dec 12, 2017</td>
<td>USD 450.00</td>
<td>Feb 8, 2018</td>
<td>USD 450.00</td>
<td>Web Payment Arranged</td>
<td>Credit Card MCC:****0464</td>
</tr>
<tr>
<td>5253370724</td>
<td>800422001</td>
<td>IMPORT</td>
<td></td>
<td>Dec 15, 2017</td>
<td>Jan 3, 2018</td>
<td>USD 420.00</td>
<td></td>
<td>To Pay</td>
<td>Bank Collect Account XXXXXXXX7104 CHASE BANK</td>
<td></td>
</tr>
</tbody>
</table>

USD 870.00

Options: Download, Select All, Deselect All, Create Dispute, Export to Excel