

# Maersk.com Booking Platform

Updated  
October 2020



**MAERSK**



# Maersk Booking Platform

There will be 2 types of Maersk booking, please click the link to see the instruction;

- [Maersk Contract Booking](#)
  - Using your Price Owner, Service Contract No., and Commitment (if any)
- [Maersk Spot Booking](#)
  - Fixed Price and Guarantee Loading

# Maersk Contract Booking (Service Contract Booking)



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## Your booking details

From (City, Country/Region)

Service mode

STORE DOOR (SD)

CONTAINER YARD (CY)

Location

Please select

To (City, Country/Region)

Service mode

CONTAINER YARD (CY)

STORE DOOR (SD)

Location

Please select

☐ I want to pick up the empty container(s) in another city

Price owner



Price owner

The price owner is the company who owns the contract with the carrier

Customer reference (optional)

Booked by contact



Booked by

The contact

Select From/To Location  
and Service Mode

+ ADD



Chat

☐ I want to pick up the empty container(s) in another city

## Price owner



Price owner

The price owner is the company who owns the contract with the carrier

Customer reference (optional)

[+ ADD](#)

Click "ADD" to add Price  
Owner

## Earliest departure date

DD MMM YYYY





☐ I want to pick up the empty container(s) in

Price owner



Price owner

The price owner is the company who c

Customer reference (optional)

+ AD

Earliest departure date

DD MMM YYYY



## Add price owner

Use the Booked by Customer as Price Owner

SELECT

Recently used price owners

SELECT

SEARCH FOR A NEW PRICE OWNER

Click here if you're the  
Price Owner

Select previous  
Price Owner

Or, click "SEARCH" to search for  
the new Price Owner





## Customer search

BY TRADING NAME

BY REFERENCE

Trading name (Required)

Please enter company name

Country (Required)

Please enter Country

City

Select a country first

More address fields ▾

SEARCH

You can search for Price Owner by  
their Trading Name and Country,  
or



## Customer search



BY TRADING NAME

BY REFERENCE



Search by only customer code



Customer Code

Enter code

Enter customer code

You can search for Price Owner by  
their Customer Code (Example:  
TH11122233)

SEARCH







## Containers within your booking

Commodity

Please select

☐ This cargo requires temperature control

☐ This cargo is considered dangerous

Previously used:

Container type & size

Please select

Number of containers

— 1 +

Weight per container (kg - cargo only)

— 100 +

☐ Shipper's own container

☐ The cargo is oversized

+ ADD ANOTHER CONTAINER TYPE/ SIZE

Select your preferred Commodity  
and Container Type. Then click  
"CONTINUE"

CONTINUE





## Containers within your booking

### Commodity

Please select

### Previously used:

### Container type & size

Please select

☐ Shipper's own container

☐ The cargo is oversized

+ ADD ANOTHER CONTAINER TYPE/ SIZE

## Following customer allocation (commitment) agreements were found



Choose a contract below:



OR



Specify a contract below

Enter contract number



I do not have customer allocation (commitment)



CONTINUE

Select Service Contract No.

Or, enter Service Contract No.

Then, click  
"CONTINUE"

CONTINUE





Select your preferred ETD

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Booking information

2

Select sailing



Click "BOOK" with Contract option  
*To ensure that the booking will be matched with your requirement, **please select the correct booking type.***

Please select a sailing

Need help navigating our new

\*\*\* Note \*\*\*

There will be Service Contract No. here

Departs	Arrives
25 MAY 2020	20 JUN 2020

Vessel

Options
MAERSK SPOT

Details ▾

Total price

Availability

BOOK SPOT

CONTRACT

Details ▾

BOOK

Show route and other details ▾

Departs	Arrives
01 JUN 2020	20 JUN 2020

Vessel

Voyage number

Latest gate-in

Click here to see price details

Total price

Availability

BOOK

Click here to see the routing

Show route and other details ▾

Departs	Arrives
---------	---------

Vessel

Voyage number

Latest gate-in

Options

Total price

Availability



Chat



Booking information



Select sailing



Additional details



Review

# Required details

These details are required to complete your booking

Need help navigating through our new booking journey? Click [here](#) for a short video tutorial

Container pick-up depot



Select Pick-up date

SHOW MORE DEPOT OPTIONS ▾

Pick-up date

DD MMM YYYY



Haulage reference (optional)



Chat

0 / 100

Note that additional charges can incur if the container is picked up from a different location than the origin or the date selected exceeds the agreed free time or other

## Value added services (optional)

Please consider any of these services for an even better shipping experience

You can purchase any value added services from this page by click "ADD"

Service	Cost per container	Description	
Premium Quality Container	25 (USD)	The surcharge is applied whenever we offer the service of providing a container of a specific quality. It will cover food grade containers, containers of a specific age, containers for specific commo... <a href="#">Show more</a>	<a href="#">ADD</a>
Value Protect Starter	1 X 29 (USD)	Value Protect is extended liability solution to keep the value of cargo safe from logistics related risk. Full Terms and Condition can be found here: <a href="#">Show more</a>	<a href="#">ADD</a>
Garments on Hangers Service	500 (USD)	The service of providing and/or installing hanger beams inside a container to enable garments to be hung. This ensures ease of transport of the apparel. This service is applicable based upon the custo... <a href="#">Show more</a>	<a href="#">ADD</a>



Value Protect  
Extended

1 X 235 (USD)

Value Protect is extended liability solution to keep the value of cargo safe from logistics related risk.  
Full Terms and Condition can be found here: [Show more](#)

ADD

Click "REVIEW BOOKING"

Please note that any value added service (VAS) selected is not confirmed instantly. Acceptance of such request is subject to the availability of the additional VAS will be provided separately. If requesting PQC (Premium Quality Container) VAS, your selected depot may change.

The VAS rates displayed are standard rates. While adding VAS to your booking, any special rates filed in your contract will be applied on the invoice.



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Please review your booking details  
in this page



Booking



Additional details



4 Review

## Review booking

Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

We need to perform additional checks and cannot confirm this booking instantly online. Please click submit in order to proceed and we will process the booking accordingly.

BOOKING INFORMATION

SAILING SELECTION

ADDITIONAL DETAILS

Click to see details in different sections

### Booking information

From

To

Commodity

Price owner

Booked by contact

Container type

Container quantity

Container weight

Special conditions

Click "EDIT" to go back and edit your details



Chat

EDIT



Add additional mail to receive  
Booking Confirmation here

Notification preferences

Booking confirmation will be sent as per your communication preferences registered with us. If you want us to send booking confirmation, please specify it here:



☐ Add additional e-mail receiver

Click "SUBMIT BOOKING"



SUBMIT BOOKING

By clicking submit booking you agree that the [Terms & Conditions](#) will govern your booking

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 **Booking information** **Select sailing** **Additional details** **4 Review****Thank you****Your booking has been confirmed**

Booking will be available shortly.

Booking will be confirmed shortly  
(Booking Number should be shown here)

We will email the details to you shortly.

You can view the [shipment overview](#). [TELL US WHAT YOU THINK](#)

Booking number:



Shipment details



Key information

**Vessel****Voyage****Ship sailing****Ship arrival**

# Maersk Spot Booking



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## Your booking details

From (City, Country/Region)

Service mode

STORE DOOR (SD)

CONTAINER YARD (CY)

Location

Please select

To (City, Country/Region)

Service mode

CONTAINER YARD (CY)

STORE DOOR (SD)

Location

Please select

☐ I want to pick up the empty container(s) in another city

Price owner



Price owner

The price owner is the company who owns the contract with the carrier

Customer reference (optional)

Booked by contact



Booked by

The contact

Select From/To Location  
and Service Mode

+ ADD



Chat

☐ I want to pick up the empty container(s) in another city

## Price owner



Price owner

The price owner is the company who owns the contract with the carrier

Customer reference (optional)

 + ADD 

Click "ADD" to add Price Owner

## Earliest departure date

DD MMM YYYY







☐ I want to pick up the empty container(s) in

Price owner



Price owner

The price owner is the company who c

Customer reference (optional)

+ AD

Earliest departure date

DD MMM YYYY



## Add price owner

Use the Booked by Customer as Price Owner

SELECT

Recently used price owners

SELECT

SEARCH FOR A NEW PRICE OWNER

Select yourself as  
Price Owner





## Containers within your booking

Commodity

Please select

☐ This cargo requires temperature control

☐ This cargo is considered dangerous

Previously used:

Container type & size

Please select

Number of containers

— 1 +

Weight per container (kg - cargo only)

— 100 +

☐ Shipper's own container

☐ The cargo is oversized

+ ADD ANOTHER CONTAINER TYPE/ SIZE

Select your preferred Commodity  
and Container Type. Then click  
"CONTINUE"

CONTINUE





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## Containers within your booking

Commodity

Please select

Previously used:

Container type & size

Please select

☐ Shipper's own container

☐ The cargo is oversized

+ ADD ANOTHER CONTAINER TYPE/ SIZE

### Following customer allocation (commitment) agreements were found

Choose a contract below:



OR



Specify a contract below

Enter contract number



I do not have customer allocation (commitment)



CONTINUE

Select this option for placing Maersk Spot booking

Then, click  
"CONTINUE"

CONTINUE





Select your preferred ETD

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Manage ▾

EN ▾



✓ Booking information

2 Select sailing

Click "BOOK SPOT" with Maersk Spot option  
*To ensure that the booking will be matched with your requirement, please select the correct booking type.*

Please select a sailing

\*\*\* Note \*\*\*  
There will be Maersk Spot option

For a new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

Departs	Arrives	Vessel	Options	Total price	Availability
25 MAY 2020	20 JUN 2020		MAERSK SPOT Details ▾		BOOK SPOT BOOK
			CONTRACT Details ▾		

Show route and other details ▾

Departs	Arrives	Vessel	Voyage number	Latest gate-in	Options	Total price	Availability
01 JUN 2020	20 JUN 2020				CONTRACT Details ▾		BOOK

Click here to see price details and penalty fee


Click here to see the routing

Show route and other details ▾

Departs	Arrives	Vessel	Voyage number	Latest gate-in	Options	Total price	Availability
---------	---------	--------	---------------	----------------	---------	-------------	--------------



Chat

 **Booking information** **Select sailing****3** **Additional details****4** **Review**

## Required details

These details are required to complete your booking

Need help navigating through our new booking journey? Click [here](#) for a short video tutorial

Container pick-up depot



Select Pick-up date

[SHOW MORE DEPOT OPTIONS](#) ▾

Pick-up date

DD MMM YYYY



Haulage reference (optional)



Chat

0 / 100

Note that additional charges can incur if the container is picked up from a different location than the origin or the date selected exceeds the agreed free time or other

## Value added services (optional)

Please consider any of these services for an even better shipping experience

You can purchase any value added services from this page by click "ADD"

Service	Cost per container	Description	
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Value Protect  
Extended

1 X 235 (USD)

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ADD

Click "REVIEW BOOKING"

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in this page



Booking



Additional details

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Review

## Review booking

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We need to perform additional checks and cannot confirm this booking instantly online. Please click submit in order to proceed and we will process the booking accordingly.

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Click to see details in different sections

### Booking information

From

To

Commodity

Price owner

Booked by contact

Container type

Container quantity

Container weight

Special conditions

Click "EDIT" to go back and edit your details



Chat

EDIT



Add additional mail to receive  
Booking Confirmation here

Notification preferences

Booking confirmation will be sent as per your communication preferences registered with us. If you want us to send booking confirmation, please specify it here:



☐ Add additional e-mail receiver

Click "SUBMIT BOOKING"



SUBMIT BOOKING

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 Booking information Select sailing Additional details 4 Review**Thank you****Your booking has been confirmed**

Booking will be available shortly.

Booking will be confirmed shortly  
(Booking Number should be shown here)

We will email the details to you shortly.

You can view the [shipment overview](#). TELL US WHAT YOU THINK

Booking number:



Shipment details



Key information

Vessel

Voyage

Ship sailing

Ship arrival

# Note

- You will be redirected to normal booking page if you place below types of shipment;
  - Reefer Shipment
  - Dangerous Cargo (DG) Shipment
  - Out-Of-Gauge Shipment
  - Others Special Container Type Shipment
  - Shipper's Own Container Shipment
  - Mixed Container Type Within 1 Shipment (e.g. 20DRY and 40DRY in 1 booking)
- In case of Contract Rate Booking. There will be only Maersk Spot offer on Sailing Selection page if your Service Contract hasn't validated with your preferred ETD.
- To ensure that the booking will be matched with your requirement, please select the correct booking type on Sailing Selection page.



# Thank you for placing booking with us

For more information, Live Chat with us via [maersk.com](https://maersk.com)

