

11th May, 2023

Set-Point Change Charge Implementation

Dear Valued Customer,

When a reefer container set-point is requested to be changed after the booking has been released, it requires several important steps for this process to be fulfilled.

This includes as example, but not limited to :

- Manual/ Physical change of the set-point on the reefer machinery
- Change of documentation
- Follow up with terminal, depot or vessel carrying the reefer
- Confirmation to the customer that set-point has been changed as requested

As such, we will implement a surcharge called **Set-Point Change Charge (SCC)** to cover the abovementioned services due to such change request and this is applicable for all Intra-asia scope excluding China origin. This is effective from **1 June 2023** (based on vessel ETD)

Details of the charges are as follows:

Scope: Thailand from/to Intra-Asia countries
Rate Basis: Per container
Quantum: USD 100 for all reefer

We thank you for your on-going and valuable support. Should you have any questions, concerns or clarifications, please feel free to reach out to your local sales or customer service representative or visit our website www.maersk.com.

Best regards,
Maersk