

18<sup>th</sup> July, 2022

## **Introduction of Manual Booking Amendment Fee (Short Sea)**

Dear Valued Customer,

To improve your booking process experience, we are implementing Manual Booking Amendment Fee, effective on price calculation date 1st August 2022.

Booking amendment can be done via e-channels (www.Sealandmaersk.com, EDI and INTTRA) that allows you to have seamless experience from the request of booking amendment to the booking confirmation without effort to follow up via email. In order to reinforce and improve this process, we will begin to charge Manual Booking Amendment fee for any amendments requested via e-mail.

Scope: Thailand to Intra-Asia countries
Surcharge name: Manual Booking Amendment Fee

Rate Basis: Per amendment

**Quantum:** THB 500

We thank you for your on-going and valuable support. Should you have any questions, concerns or clarifications, please feel free to reach out to your local sales or customer service representative or visit our website <a href="https://www.maersk.com">www.maersk.com</a>.

Best regards, Maersk