

A dramatic night scene at a port. In the foreground, a long row of stacked Maersk shipping containers stretches into the distance. The containers are dark, with some showing the Maersk logo and text like 'MAERSK' and 'tex'. A worker in a high-visibility vest and hard hat is walking across a wet, reflective surface in the middle ground. In the background, two large Maersk container ships are docked at a pier. The ships are illuminated by their own lights, and the water reflects the lights and the containers. The sky is dark with some clouds, and the overall atmosphere is industrial and nocturnal.

Maersk.com E-Booking Amendment

Updated
December 2020



Click "Tracking"

Logistics made easy

We make it easy to manage your shipments and logistics online.
From finding a price and making bookings to submitting documents
and tracking cargo.

Register and you will soon be able to manage your logistics online.

REGISTER NOW

LOGIN

Track shipments

 Enter a tracking ID

TRACK

Tracking results

Enter container or transport document number

SEARCH

 Print

Type Your Booking No.
Then Click "SEARCH"

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[Supply Chain and Logistics](#)
[Transportation Services](#)
[Vessel schedules](#)
[Container sales](#)

Amend/Cancel Booking via Maersk.com

Customers are able to amend and cancel the booking via Maersk.com, please click the link to see the instruction;

- [Amend Booking](#)
- [Cancel Booking](#)

Amend Booking

[Back to overview](#)

Departing on

Arriving on

Shipment Binder

Overview

Documents

Containers

Pricing

Log

Additional services

Place of receipt

Part of loading

Part of discharge

Place of delivery

Transit time

 [View detailed transport plan](#)

All dates and times are given as reasonable estimates only and subject to change without prior notice.

Shipment no.

Booked by

Contract ID

Price Calculation Date

Product Type

Booked By Reference

Service Mode

Haulage, Export Release ..

Click "AMEND BOOKING"

Actions

[DUPLICATE BOOKING](#)

[AMEND BOOKING](#)

[CANCEL BOOKING](#)

[SUBMIT](#)

[Chat](#)

Amend Booking

Please click the link to see the instruction for each amendment;

- [Change Locations \(From/To\)](#)
- [Change Price Owner](#)
- [Edit Cargo Details \(Commodity/Container\)](#)
- [Change Service Contract No.](#)
- [Change ETD](#)
- [Edit CY Information \(CY Date/Depot/Note\)](#)

Change Locations
(From/To)

Change Locations (From/To)

ng

Schedules

Supply chain

Manage ▾

EN ▾



From/To Location (including Service Mode)
can be changed from these fields

Your booking details

From (City, Country/Region)

Service mode

STORE DOOR (SD)

CONTAINER YARD (CY)

Location

Previously used:

To (City, Country/Region)

Service mode

CONTAINER YARD (CY)

STORE DOOR (SD)

Location

Previously used:

☐ I want to pick up the empty container(s) in another city

Price owner



[Show full address](#)

Booked by contact



Selected contact associated with the customer request



Chat

Change Locations (From/To)

ng

Schedules

Supply chain

Manage ▾

EN ▾



Commodity

☐ This cargo requires temperature control

☐ This cargo is considered dangerous

Previously used:

Container type & size

Number of containers

—

+

Weight per container (kg - cargo only)

—

+

☐ I wish to use a shipper's own container, an import return container or a triangulation option

☐ The cargo is oversized

[+ ADD ANOTHER CONTAINER TYPE/ SIZE](#)

Click "CONTINUE"

CONTINUE



Chat

Change Locations (From/To)

No customer allocation (commitment) agreement was found


You have following options:

AMEND BOOKING DETAILS

OR

☒ Specify a contract below

Enter contract number

☐ I do not have customer allocation (commitment) 

CONTINUE

Click "CONTINUE"



CONTINUE



Chat

Change Locations
(From/To)

g Schedules Supply chain Manage ▾

EN ▾



Amendment Request

By making
booking co

Click "REQUEST AMENDMENT" to proceed

**** IMPORTANT **** Please make sure that all details are correct before proceeding

the date of the original SPOT

Booking Details

Contact person

Booked By Reference (Optional)

Send a copy of the amendments to below email:

Parties

Show Party Details

Service Contract Number (Optional)

Schedule

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

 Edit shipment details



Chat

Change Price Owner

Change Price Owner

ng Schedules Supply chain Manage ▾

EN ▾



Previously used:

☐ I want to pick up the empty container(s) in another city

Price owner

Booked by contact



Customer reference (optional)



REMOVE



EDIT

Click "EDIT" to change Price Owner

**Price Owner can be revised before picking up the container(s)*



REMOVE



EDIT

Earliest departure date



Containers within your booking



Chat

Change Price Owner

Please select the Price Owner from this window, or click "SEARCH..." to search for the other Price Owner

Add price owner

Use the Booked by Customer as Price Owner

SELECT

Recently used price owners

SELECT

SEARCH FOR A NEW PRICE OWNER

Change Price Owner

ng Schedules Supply chain Manage ▾

EN ▾



Commodity

☐ This cargo requires temperature control

☐ This cargo is considered dangerous

Previously used:

Container type & size

Number of containers

Weight per container (kg - cargo only)

☐ I wish to use a shipper's own container, an import return container or a triangulation option

☐ The cargo is oversized

[+ ADD ANOTHER CONTAINER TYPE/ SIZE](#)

Click "CONTINUE"



CONTINUE



Chat

Change Price Owner

No customer allocation (commitment) agreement was found

You have following options:

AMEND BOOKING DETAILS

OR

☒ Specify a contract below

Enter contract number

☐ I do not have customer allocation (commitment) 

CONTINUE

Click "CONTINUE"



CONTINUE



Chat

Change Price Owner

g Schedules Supply chain Manage ▾

EN ▾



Amendment Request

By making t
booking co

Click "REQUEST AMENDMENT" to proceed

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the date of the original SPOT

Booking Details

Contact person

Booked By Reference (Optional)

Send a copy of the amendments to below email:

Parties

[Show Party Details](#)

Service Contract Number (Optional)

Schedule

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

 [Edit shipment details](#)



Chat

Edit Cargo Details (Commodity/Container)

Edit Cargo Details (Commodity/Container)

Commodity, Container Size/Type, Container Quantity, and Cargo Weight can be revised from these fields

Commodity

☐ This cargo requires temperature control

☐ This cargo is considered dangerous

Previously used:

Container type & size

Number of containers

Weight per container (kg - cargo only)

☐ I wish to use a shipper's own container, an import return container or a triangulation option

☐ The cargo is oversized

[+ ADD ANOTHER CONTAINER TYPE/ SIZE](#)

CONTINUE



Chat

Edit Cargo Details (Commodity/Container)

ng Schedules Supply chain Manage ▾

EN ▾



Commodity

- ☐ This cargo requires temperature control
- ☐ This cargo is considered dangerous

Previously used:

Contain

Click these checkboxes for Special Conditions Setting
(REEF/DG)

Weight per container (kg - cargo only)

+

—

+

- ☐ I wish to use a shipper's own container, an import return container or a triangulation option
- ☐ The cargo is oversized

[+ ADD ANOTHER CONTAINER TYPE/ SIZE](#)

CONTINUE



Chat

Edit Cargo Details (Commodity/Container)

- ☐ This cargo requires temperature control
- ☐ This cargo is considered dangerous

Previously used:

Container type & size

Number of containers

Weight per container (kg - cargo only)

20 Dry Standard

For multiple containers, click here to delete the unwanted cargo line

- ☐ I wish to use a shipper's own container, an import return container or a triangulation option
- ☐ The cargo is oversized

Container type & size

Number of containers

Weight per container (kg - cargo only)

DELETE

40 Dry Standard

-

1

+

-

10000

+

- ☐ I wish to use a shipper's own container, an import return container or a triangulation option
- ☐ The cargo is oversized

+ ADD ANOTHER CONTAINER TYPE/ SIZE

Edit Cargo Details (Commodity/Container)

ng Schedules Supply chain Manage ▾

EN ▾



Commodity

☐ This cargo requires temperature control

☐ This cargo is considered dangerous

Previously used:

Container type & size

Number of containers

Weight per container (kg - cargo only)

☐ I wish to use a shipper's own container, an import return container or a triangulat

☐ The cargo is oversized

[+ ADD ANOTHER CONTAINER TYPE/ SIZE](#)

When done, click "CONTINUE"

CONTINUE



Chat

Edit Cargo Details (Commodity/Container)

No customer allocation (commitment) agreement was found

You have following options:

AMEND BOOKING DETAILS

OR

☒ Specify a contract below

Enter contract number

☐ I do not have customer allocation (commitment) 

CONTINUE

Click "CONTINUE"



CONTINUE



Chat

Edit Cargo Details
(Commodity/Container)

g Schedules Supply chain Manage ▾

EN ▾



Amendment Request

By making
booking co

Click "REQUEST AMENDMENT" to proceed

**** IMPORTANT **** Please make sure that all details are correct before proceeding

the date of the original SPOT

Booking Details

Contact person

Booked By Reference (Optional)

Send a copy of the amendments to below email:

Parties

Show Party Details

Service Contract Number (Optional)

Schedule

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

 Edit shipment details



Chat

Change Service Contract No.

Change Service Contract No.

ng Schedules Supply chain Manage ▾

EN ▾



Commodity

☐ This cargo requires temperature control

☐ This cargo is considered dangerous

Previously used:

Container type & size

Number of containers

Weight per container (kg - cargo only)

☐ I wish to use a shipper's own container, an import return container or a triangulation option

☐ The cargo is oversized

[+ ADD ANOTHER CONTAINER TYPE/ SIZE](#)

Click "CONTINUE"



CONTINUE



Chat

Change Service Contract No.

No customer allocation
(commitment) found

You have found

AMEND BOOKING DETAILS

OR

☒ Specify a contract below

Enter contract number

☐ I do not have customer allocation (commitment) 

CONTINUE

When done, click
"CONTINUE"

Please revise Service Contract no. on this field

**Service Contract no. can be revised before picking up the container(s)*

Weight per container (kg - cargo only)

-

+

CONTINUE



Chat

Change Service Contract No.

g Schedules Supply chain Manage ▾

EN ▾



Amendment Request

By making
booking co

Click "REQUEST AMENDMENT" to proceed

**** IMPORTANT **** Please make sure that all details are correct before proceeding

the date of the original SPOT

Booking Details

Contact person

Booked By Reference (Optional)

Send a copy of the amendments to below email:

Parties

[Show Party Details](#)

Service Contract Number (Optional)

Schedule

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

 [Edit shipment details](#)



Chat

Change ETD

Change ETD

Containers within your booking

Commodity

- ☐ This cargo requires temperature control
- ☐ This cargo is considered dangerous

Previously used:

Container type & size

Number of containers

− +

Weight per container (kg - cargo only)

− +

- ☐ I wish to use a shipper's own container, an import return container or a triangulation option
- ☐ The cargo is oversized

+ ADD ANOTHER CONTAINER TYPE/ SIZE

Click "CONTINUE"



CONTINUE

Change ETD

**No customer allocation
(commitment) agreement was
found**

You have following options:

AMEND BOOKING DETAILS

OR

☒ Specify a contract below

Enter contract number

☐ I do not have customer allocation (commitment) 

CONTINUE

Click "CONTINUE"



Change ETD

Parties [Show Party Details](#)

Service Contract Number (Optional)

Scenario 1 – System shows Schedule Selection
Please select your preferred ETD

Schedule



Departure	Arrival	Ocean Transit Time	Vessel / Voyage	
<input type="radio"/> 16 Nov	25 Dec	39 Days	MAERSK SKARSTIND / 047W	Show details and deadlines
<input type="radio"/> 16 Nov	27 Dec	41 Days	MAERSK SKARSTIND / 047W	Show details and deadlines
<input checked="" type="radio"/> 21 Nov	27 Dec	36 Days	JENS MAERSK / 047W	Show details and deadlines
<input type="radio"/> 23 Nov	01 Jan	39 Days	MAERSK SANTANA / 048W	Show details and deadlines

[Show more schedules](#)

Overview

[REQUEST AMENDMENT](#)

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

[Edit shipment details](#)

Container Details

Change ETD

Parties

Show Party Details

Service Contract Number (Optional)

Unfortunately we are not able to st sailing date. To change the vessel, y

Schedule

Departure (from first load port)



Container Details

Show Container Details

Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.

Container Commodity

Show Details

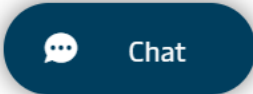
Overview

REQUEST AMENDMENT

From (City, Country/Region)

To (City, Country/Region)

Edit shipment details



Change ETD

Amendment Request

By making t
booking co

Click "REQUEST AMENDMENT" to proceed

*** IMPORTANT ** Please make sure that all details are correct before proceeding*

the date of the original SPOT

Booking Details

Contact person

Booked By Reference (Optional)

Send a copy of the amendments to below email:

Parties

Show Party Details

Service Contract Number (Optional)

Schedule

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

 Edit shipment details

Edit CY Information
(CY Date/Depot/Note)

Edit CY Information (CY Date/Depot/Note)

ng Schedules Supply chain Manage ▾

EN ▾



Commodity

☐ This cargo requires temperature control

☐ This cargo is considered dangerous

Previously used:

Container type & size

Number of containers

—

+

Weight per container (kg - cargo only)

—

+

☐ I wish to use a shipper's own container, an import return container or a triangulation option

☐ The cargo is oversized

[+ ADD ANOTHER CONTAINER TYPE/ SIZE](#)

Click "CONTINUE"



CONTINUE



Chat

Edit CY Information
(CY Date/Depot/Note)

**No customer allocation
(commitment) agreement was
found**


You have following options:

AMEND BOOKING DETAILS

OR

☒ Specify a contract below

Enter contract number

☐ I do not have customer allocation (commitment) 

CONTINUE

Click "CONTINUE"



CONTINUE



Chat

Edit CY Information (CY Date/Depot/Note)

deadlines

Show details and
deadlines

Show more schedules

Overview

REQUEST AMENDMENT

Container Details

Show Container Details

Click "Show All" for all containers, or
click "Show Details" for each container

Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.



Container	Commodity	Show All
-----------	-----------	----------

+ Edit haulage details		Show Details Apply to all
------------------------	--	------------------------------

+ Edit haulage details		Show Details Apply to all
------------------------	--	------------------------------

+ Edit haulage details		Show Details Apply to all
------------------------	--	------------------------------

To (City, Country/Region)

Edit shipment details

Equipment release time and place are to be confirmed by Maersk

Chat

Edit CY Information (CY Date/Depot/Note)

g Schedules Supply chain Manage ▾

EN ▾



Overview

REQUEST AMENDMENT

Merchant haulage instructions

Please provide further information regarding merchant haulage. This info

Container

Commodity

Customer can add/revise CY note on
Haulage Instructions field

+ Edit haulage details

Hide Details

Apply to all

Haulage instructions (optional)

+ Create new release depot + Edit a release depot

Select release depot (optional)

Release reference (optional)

Release date

Release time

Click this drop down list to change
CY Depot

From (City, Country/Region)

To (City, Country/Region)

✎ Edit shipment details



Chat

Edit CY Information (CY Date/Depot/Note)

Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.

Container Commodity Hide All

+ Edit haulage details

Hide Details
Apply to all

Haulage instructions (optional)

+ Create new release depot + Edit a r

Select release depot (optional)

Click these fields to change
CY Date and Time

Release date

Release time

✕ Remove

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

✎ Edit shipment details

💬 Chat

Edit CY Information (CY Date/Depot/Note)


Merchant haulage instructions

Please provide further information regarding merchant haulage. This information is required for approval.

Container

Click "Apply to all" to apply the changes to all containers

Hide All

 Edit haulage details

Hide Details

Apply to all

Haulage instructions (optional)


 Create new release depot  Edit a release depot

Select release depot (optional)

Release reference (optional)

Release date

Release time

 Remove

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

 Edit shipment details

 Chat

Edit CY Information
(CY Date/Depot/Note)

g Schedules Supply chain Manage ▾

EN ▾



Amendment Request

By making
booking co

Click "REQUEST AMENDMENT" to proceed

**** IMPORTANT **** Please make sure that all details are correct before proceeding

the date of the original SPOT

Booking Details

Contact person

Booked By Reference (Optional)

Send a copy of the amendments to below email:

Parties

Show Party Details

Service Contract Number (Optional)

Schedule

Overview

REQUEST AMENDMENT

Container

Commodity

From (City, Country/Region)

To (City, Country/Region)

 Edit shipment details



Chat

Cancel Booking

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Place of receipt

Part of loading

Part of discharge

Place of delivery

Transit time

 [View detailed transport plan](#)

All dates/times are given as reasonable estimates only and subject to change without prior notice.

Shipment no.

Booked by

Contract ID

Price Calculation Date

Product Type

Booked By Reference

Service Mode

Haulage, Export Release ..

Click "CANCEL BOOKING"

Actions

Duplicate Booking

Amend Booking

CANCEL BOOKING

Submit

Chat



Then, click "CANCEL NOW"

Cancelling booking

By making this Cancellation request of the booking via the date of the original SPOT booking confirmation

Select the reason and provide the comments (optional)

Cancellation Reason

Please Specify.. ▾

Feel free to provide additional comments

100 characters left

CANCEL NOW!

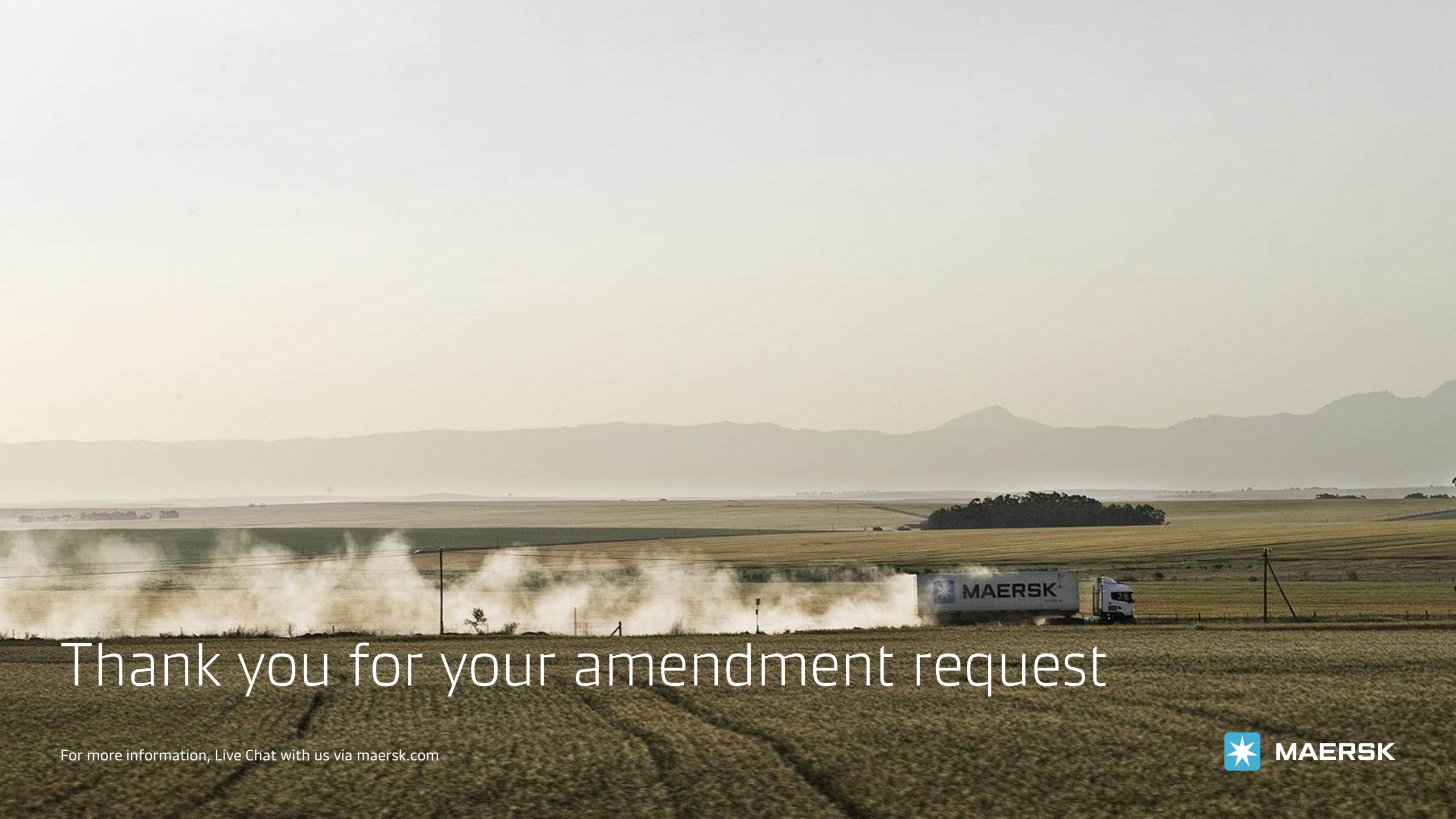
GO BACK



Chat

Note

- Average turn-time for Booking Amendment via Maersk.com is 1-2 working hours
- **** Important **** Please make sure that all details on Amendment Request page are correct before clicking "Request Amendment"



Thank you for your amendment request

For more information, Live Chat with us via maersk.com

