

15-02-2019

Implementation of Booking Cancellation Fee

Dear Valued Customer,

There has been a noticeable trend of bookings placed early to block space during peak season, and a significant amount of bookings cancelled shortly before cargo cut off, which leads to inability to accept bookings from other customers and ineffective vessel management. To ensure smooth process of booking release to meet your cargoes required departure and arrival dates, we will implement "Booking Cancellation Fee" for all export shipments. Kindly refer below for the detail of the implementation.

Surcharge name: **Booking Cancellation Fee**Surcharge tariff: **THB 1,000 per container**Effective date: **Vessel ETD 15th March, 2019**Payment term: **Prepaid**

The surcharge will be applicable for **all bookings cancelled/postponed/volume reduced by customer after cancellation deadline** shown below.

Cancellation deadline in the table refer to the date and time prior to ETD

Service	Departure day/time	CY Cut off LKB/SHT	CY Cut off LZP/SON	SI Cut off	Cancellation deadline
SE1	FRI 16.00	TUE 23.59	THU 06.00	THU 12.00	MON 23.59
080	SAT 15.00	WED 20.00	FRI 12.00	THU 17.00	MON 23.59
751	MON 21.00	FRI 04.00	SAT 20.00	SUN 17.00	TUE 23.59
IA2	MON 23.59	SAT 15.00	SUN 14.00	FRI 15.00	TUE 23.59
TR2	MON 05.00	SAT 15.00		SAT 12.00	TUE 23.59
727	WED 04.00	SAT 11.59	SUN 09.00	FRI 11.00	WED 23.59 (a week prior to ETD)
TH3	FRI 07.00		THU 09.00	THU 15.00	MON 23.59

Booking cancellation fee will be invoiced to the Booking Creation party.

Thank you for your on-going and valuable support. Should you have any questions, concerns or clarifications, please feel free to reach out to your local sales or customer service representative.

Best regards,
Maersk