

Filter out the noise

With Pull Notifications



Choose notifications that are important to you

Multiple communications in a day make it difficult to focus on the important tasks. Maersk's pull notification feature lets you choose the exact events and the frequency of their alerts to you.

You can stay up to date on:



New port and terminal changes



New vessel and voyage changes



New departure dates



New arrival dates

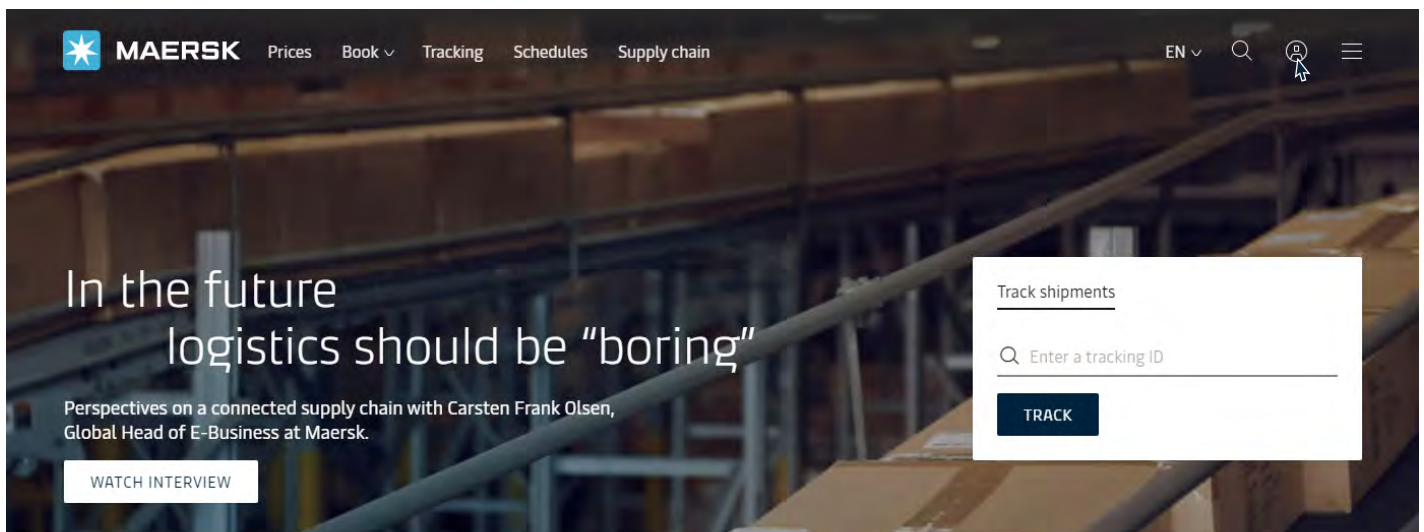
That's not all - you can also set the frequency of these notifications.

Step-by-step guide To your custom notifications

Setting up a new notification

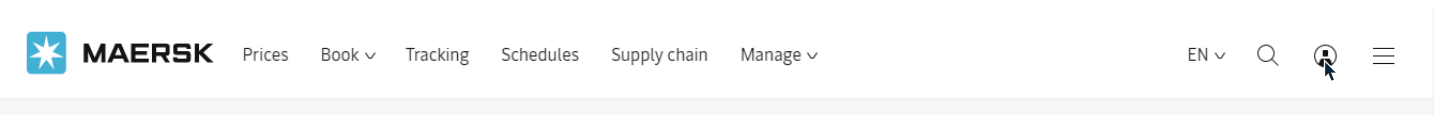
Step 1

Click on **"Account"** in the top right corner of the home page and **Login**.



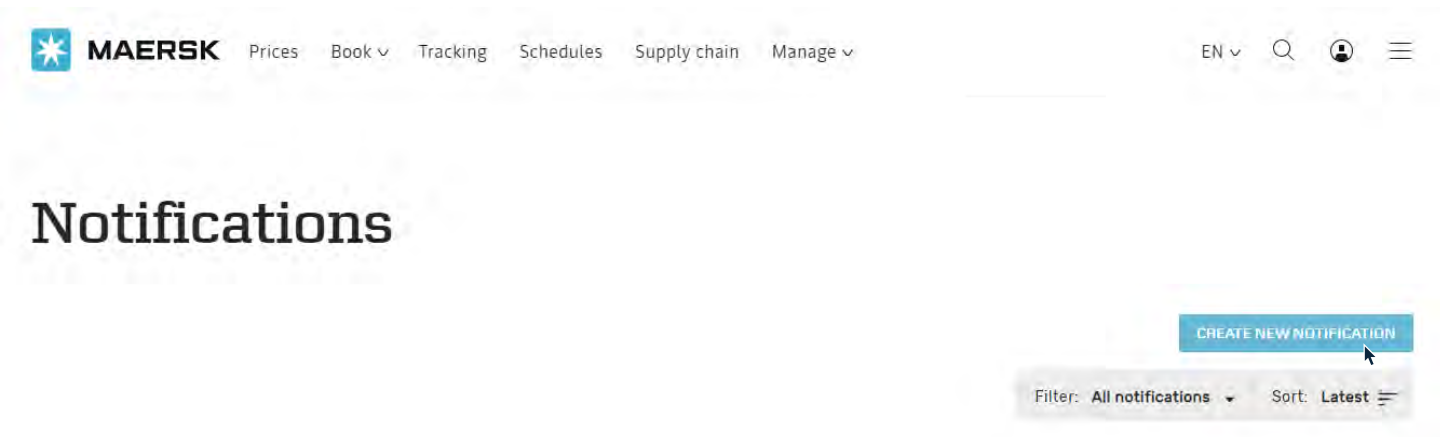
Step 2

Click on "Profile" located at the top right corner of the page and select Notifications..



Step 3

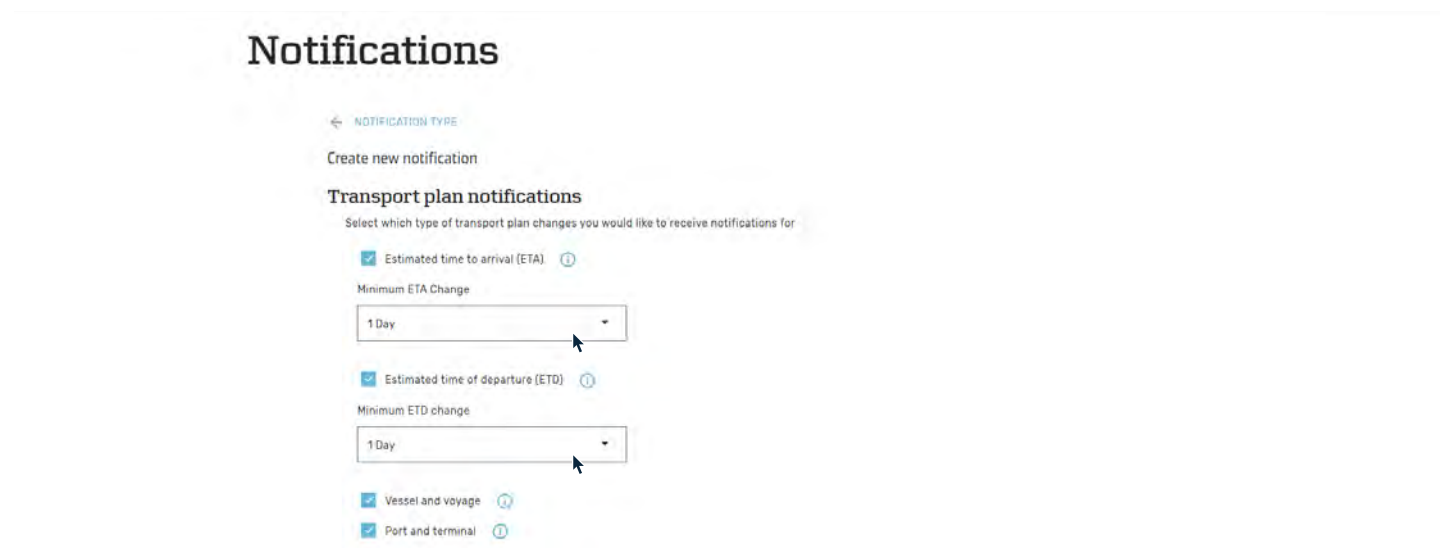
Click Create new notification and select the type of notification you want to subscribe to – Transport plan changes, Bill of lading or Arrival notice.



Step 4

Within each notification type, you have several filters to choose from. e.g. Under Transport plan changes you can decide the gap in arrival or departure dates before we notify you.

You can also choose notifications for vessel, voyage, port or terminal changes, even if the schedule is on track.



Step 5

Next, you can fill in the desired recipient's email address and the preferred language, along with the days of the weeks or time intervals.

Email Details

Enter these mandatory details for your email notification

Email address

Language ?

English

Frequency ?

Once a day on:

Monday Tuesday Wednesday

Thursday Friday Saturday

Sunday

Every 4 hours

Every 12 hours

Step 6 - Additional filters

There's a lot more to choose from. You can refine your notifications based on the location if you want to be informed only about the shipments going to or coming from one or more countries or corridors. You may also set your notifications based on the roles or receive notifications only for the bookings submitted by a specific email address.

Click on "SUBMIT" when you are satisfied with your filters and you will have set a new custom notification.

Additional filters

You can refine your notifications using the following filters

Location

Please note that notifications will be sent based on impacted shipments from any of the "From" countries to any of the "To" countries

From

All Countries

To

All Countries

Roles

My company

Receive notifications only for shipments where my company plays the following role(s). [Click here](#) to find out more about each role

Booked by Price Owner Outward forwarder

Shipper First notify party Inward forwarder

Consignee Release to

My bookings

Roles

My company

My bookings

Receive notifications ONLY for the bookings submitted by the following email address

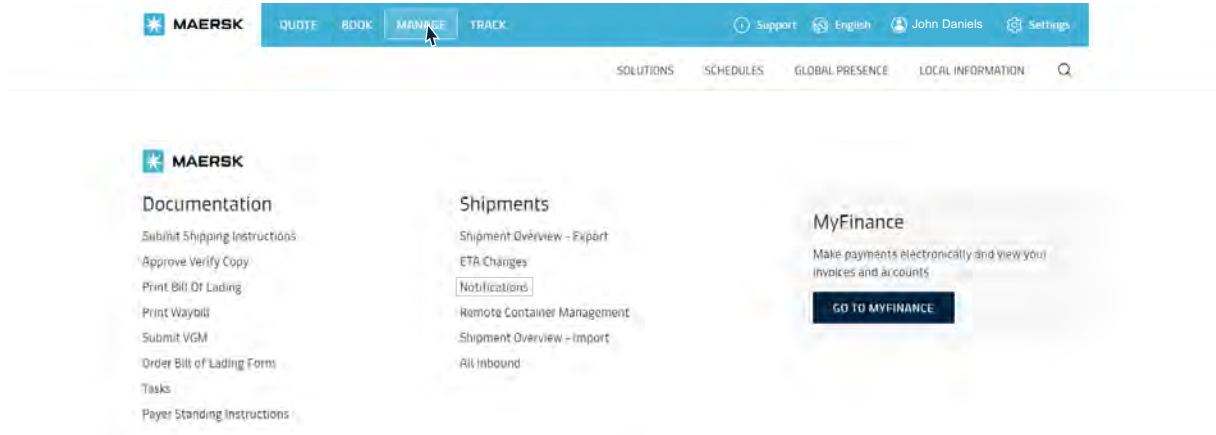
My booking email address

CANCEL SUBMIT

Editing a custom notification

Step 1

You can edit or delete a custom notification from the Notifications page. Click on "Manage" in the main menu and select "Notifications".



Step 2

Click on the dropdown arrow next to your notification and click the "Edit" or "Delete" button. Click "Done" after making the required edits.

