

05 February 2026

Maersk PH Advisory: Direct to Truck Policy Update for Import Shipments in Manila North

Dear Valued Customer,

This is a reminder to the advisory sent last August 11, 2021, and there are no changes on our export and pre-advise process for Out-of-gauge (OOG) & flatrack shipment.

As part of Terminal's handling the Out-of-gauge (OOG) and Flatrack shipments, please be informed that all incoming (import) Out-of-gauge, flat rack containers either in-gauge or OOG bound to Manila North (PHMNLTM) are subject for direct to truck.

In line with this, please ensure that all the necessary documents needed for smooth releasing of the shipment such as import permit (if any), delivery order, gate pass etc. has been processed and should be available before vessel arrival.

Kindly also provide the following trucking details to ph.import@maersk.com two (2) days before ETA so that they can provide you a truck pass. Please copy APAOPSMNL@maersk.com for our reference.

- Trucking Name
- Driver's Name
- Driver's Contact Number
- Plate Number

You may track and monitor your shipment via [Maersk.com](https://www.maersk.com) for updates. Moreover, we highly recommend to subscribe in our transport plan notification also available in our website. This will enable enrolled users to receive auto-notifications for any product changes on your shipments. [How to receive email notifications? | Support | Maersk](#)

Important reminder: Non-compliance may result to Retain on Board (ROB) of the container(s) and all incurred charges will be billed to customer account.

Please be guided accordingly.

In case of any questions, please do not hesitate to contact your local Maersk A/S Customer Service Representative through the following channels:

Main Number **+63 282313126** / Toll Free Number **+180011102911**

Export concerns: ph.export@maersk.com

Import concerns: ph.import@maersk.com

Thank you for the understanding and unending support.

Sincerely,

Maersk Filipinas Inc. as agent for Maersk A/S