



4th March 2020

Implementation of Booking Cancellation Fee

Dear Valued Customer,

There has been a noticeable trend of bookings placed early to block space during peak season, and a significant amount of bookings cancelled shortly before vessel departure, which leads to inability to accept bookings from other customers and ineffective vessel management. To ensure smooth process of booking release to meet your cargoes required departure and arrival dates, we will implement "Booking Cancellation Fee" for all export shipments, kindly refer below for the detail of the implementation.

Surcharge name: Booking Cancellation Fee
 Surcharge tariff: USD 50 per container
 Effective date: Vessel ETA 20th March 2020 onward
 Payment term: Prepaid

The surcharge will be applicable for **all bookings cancelled/postponed/volume reduced by customer after cancellation deadline** shown below.

Booking cancellation fee will be invoiced to the Booking Creation party as a default payer.

Cancellation deadline in the table refer to the date and time prior to vessel ETA to Thilawa/Yangon Port.

SERVICE TERMINAL	TR2		IA12		IA5	
	MITT	TMT	MITT	MIP	MITT	TMT
PROFORMA ETA	TUE 08:00	WED 12:00	WED 09:00	THU 09:00	THU 12:30	FRI 15:00
PROFORMA ETD	WED 05:00	FRI 16:00	THU 04:00	SAT 13:00	FRI 09:30	SUN 19:00
BOOKING NOTE CUT-OFF	FRI 17:00	MON 17:00	MON 17:00	TUE 17:00	TUE 17:00	WED 17:00
BOOKING CANCELTION DEADLINE	SUN 23:59	MON 23:59	MON 23:59	TUE 23:59	TUE 23:59	WED 23:59
ED FILE HANDOVER CUT-OFF	TUE 18:00	WED 21:00	WED 18:00	THU 21:00	THU 18:00	FRI 21:00
VGM CUT OFF	TUE 18:00	WED 21:00	WED 18:00	THU 21:00	THU 18:00	FRI 21:00
CONTAINER CUT-OFF	TUE 18:00	WED 21:00	WED 18:00	THU 21:00	THU 18:00	FRI 21:00
SI CUT OFF (Non-China)	TUE 17:00	WED 17:00	WED 17:00	THU 17:00	THU 17:00	FRI 17:00
E-SI CUT-OFF (Non-China)	WED 09:00	THU 09:00	THU 09:00	FRI 09:00	FRI 09:00	SAT 09:00
E-SI CUT-OFF (China Discharge/Transshipment)	N/A	N/A	FRI 09:00	FRI 09:00	FRI 09:00	FRI 09:00

Remark:

(1) Data here is only referring to vessel proforma, all deadline may change based on actual vessel schedule, with or without notice. Hence please refer to specific voyage's deadline on your booking confirmation/amendment.

(2) Shipment under SPOT booking and other Logistic Product may apply difference rate of cancelation depending on term of agreement in each quotation.

Thank you for your on-going and valuable support. Should you have any questions, concerns or clarifications, please feel free to reach out to your local sales or customer service

Best regards,
Maersk

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