

8th December 2020

Client Advisory: Empty Equipment Releasing Process Guide

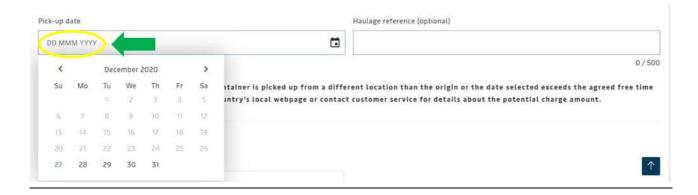
Dear Valued Customer,

In our continuous effort to improve our services and make sure all our valued customer can have a smooth empty container pick-up at their planed week. Hence, we would like to give you an update on how we manage booking data available at our assigned depot/terminal as follows for your reference.

How booking data available at Depot:

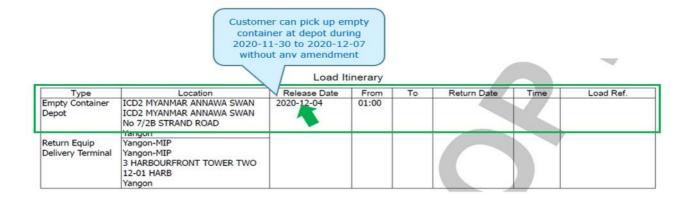
			Booking Empty Pick Up Date					Booking Info. Expired at Depo
MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE
30-Nov	1-Dec	2-Dec	3-Dec	4-Dec	5-Dec	6-Dec	7-Dec	8-Dec
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How to specify your empty pickup date on website





Where to check in booking confirmation: under "Load Itinerary" field



Any empty container pickup plan change (difference week) needs to manage within Friday 3 p.m. lastly otherwise data may not be available at depot, and the amendment out of working hours will not be attend/entertain from 01-Jan-2021 onward.

Export customer service:

Brand	Email			
Maersk	mm.export@maersk.com			

Thank you for your support. If any further information is required, please feel free to contact us as above mentioned.

Sincerely yours, Maersk Line Myanmar Ltd