

# Maersk GO

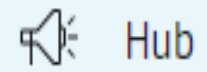
## Hub & Tracking guideline.

The screenshot displays the Maersk GO Hub interface. At the top, the navigation bar includes the Maersk logo, 'Prices', 'Book', 'Tracking', 'Schedules', 'Logistics solutions', and 'Manage'. A user profile icon and language selector are on the right. The main content area features a 'Hub' sidebar with options like 'Shipments', 'Partners', 'Locked rates', 'MyCustoms', and 'MyFinance'. A central 'Welcome, Jane' message includes a notification that 'Twill is now called Maersk Go'. Below this, a 'Ready to book your next shipment?' prompt is shown. To the right, 'Upcoming shipments' are listed with details like 'Estimated Pick-up 25 May 2022' and '4A123C1P · to Rotterdam'. A world map is visible in the background. On the right side, a 'Shipments' list shows details for shipment 1KT299026, including origin (Bremerhaven, DE) and destination (Budapest, HU). A 'Tasks due' section at the bottom right lists 'Booking confirmation' for shipment 5B456D2Q.

An illustration shows a person standing and interacting with a large screen displaying the 'Book a new shipment' form. Another person is sitting on a blue sofa in the foreground, looking at a laptop. The background is a light blue gradient.

Welcome to Maersk Go!

Twill is now Maersk Go! We look different, but we are still the same booking and shipping experience you've come to love.



Hub



Shipments



Partners



Locked rates



MyCustoms



MyFinance



Support



## Welcome to your Maersk Go

### Ready to book your next shipment?

It's been 13 days since your last shipment

Start new shipment

Manage

Hub

Shipments

Partners

Locked rates

MyCustoms **New**

MyFinance

Case management

Upcoming

Estimated delivery  
1KT125996

Estimated delivery 24 Nov 2023

1KT125997 · Jebel Ali to Rotterdam · Departed 18 Oct

Estimated delivery 3 Dec 2023

50809262 · Colombo to Riga · Departed 29 Oct

Estimated arrival 8 Dec 2023

KG747994 · Jiangmen to Auckland · Departed 17 Nov

Filter (1)

in 11 days

• On time

in 18 days

• On time

in 27 days

• On time

in 32 days

• On time

[www.maersk.com](http://www.maersk.com) -> 로그인  
상단 메뉴 Manage -> Hub 클릭.

혹은 왼쪽 메뉴 Hub를 통해 Shipment status 확인 가능.  
(Upcoming shipments, Pending tasks. Etc.)



## Shipment KG747994

Start booking

Jiangmen, CN

Auckland, NZ

Est. departure **18 Nov 2023**

Shipment No.

Maersk Go ID

Ref No.

To be confirmed ⓘ

KG747994

Not provided

### 1) Shipments Shipment tasks

Pending, Upcoming task 확인 가능  
(서류/화물마감일은 반드시 [BTS24](#) 및 터미널과 확인.)

**Additional Services:** 구매하신 Freetime 이나 Value Protect 등 확인 및 추가 가능.

Overview

Shipment tasks

Documents

Additional services

More

## Shipment overview

Import • Port to port • 1 Container

### Documents

B/L, 인보이스, Booking confirmation sheet 등 조회 가능.  
인보이스 조회 불가시, Fetch latest invoices 누르면 인보이스 생성.

Deadlines 0

No pending tasks or deadlines right now

### ● Booking initiated

GOSALESDEMO

24 Oct 2023

○ Carrier booking confirmed

Support

- Hub
- Shipments
- Partners**
- Locked rates
- MyCustoms
- MyFinance
- Support

## Partners

Filter

+ Add partner

Sort by Name A-Z

Company name	Location	Type	Booking authorisation ⓘ
MDM TEST 2018 APRIL ✓	ROTTERDAM, Netherlands	Buyer	
MGOTEST1 ✓	GDANSK, Poland	Supplier	Not authorised to initiate my bookings
MGOTEST3 ✓	GDANSK, Poland	Buyer	

**2)Partners.**  
주로 거래하는 Supplier, Buyer 등록 가능.

Booking authorisation: Price owner가 승인 및 지정시 Price owner가 아니어도 Booking 요청 가능.

### 3) Locked rates.

-각 구간의 Lock rate를 설정하여 일정 기간동안 고정된 운임 사용

- Lock rate fee는 구간마다 다르며, Lock을 설정하신 구간의 첫 Shipment에 자동으로 청구됩니다.

-Locked rate 는 구입 한 날부터 30days Counting이 되며, Actual departure date에 상관 없이 부킹 날짜 만으로 within 30days안에 적용됩니다.

예시) 만약 10/4일에 locked rate 구입 했다면, 11/3일까지 해당 rate로 부킹및 적용 가능합니다.

Hub
Shipments
Partners
<b>Locked rates</b>
MyCustoms
MyFinance
Support

## Locked Rates

Active Expired

Type	Origin	Destination	Period	Reference number		
Export Port to Port	Qingdao, CN	Lazaro Cardenas, MX	25 October 2023 to 24 November 2023	NU9CIXMNX10	<a href="#">View rates</a>	<a href="#">Book now</a>
Import Port to Port	Nansha New Port, CN	Durban, ZA	25 October 2023 to 24 November 2023	79Q6TYUT3CA	<a href="#">View rates</a>	<a href="#">Book now</a>
Export Port to Port	Ningbo, CN	Manzanillo, MX	24 October 2023 to 23 November 2023	6IBP416K2UL	<a href="#">View rates</a>	<a href="#">Book now</a>
Import Port to Port	Shanghai, CN	Buenaventura, CO	24 October 2023 to 23 November 2023	PDRW04EK8DP	<a href="#">View rates</a>	<a href="#">Book now</a>
Export Port to Port	Durban, ZA	Shanghai, CN	23 October 2023 to 22 November 2023	S3JOBK51Y01	<a href="#">View rates</a>	<a href="#">Book now</a>
Import Port to Port	Yantian, CN	Progreso, MX	19 October 2023 to 18 November 2023	V0DFDTHYVTE	<a href="#">View rates</a>	<a href="#">Book now</a>
Export Port to Port	Yantian, CN	Progreso, MX	19 October 2023 to 18 November 2023	4YRPB9ZTPX	<a href="#">View rates</a>	<a href="#">Book now</a>

## MyCustoms

Enter transport document no

Here you can buy and manage customs for your Maersk ocean shipments; anywhere, anytime. [Find out more](#)

Book & Manage

Export  Import      Online customs only

Status: All

Transport document number	Container	From ETD ↑↓	To ETA ↑↓	Customs status Last Updated	Your next action
	1 X 40 ft DRY	Shanghai, CN	Caucedo, DO		
	1 X 40 ft DRY	Shanghai, CN	Caucedo, DO		
	1 X 40 ft DRY	Shanghai, CN	Caucedo, DO		

#### 4) My customs

현재 한국 머스크 에서는 Ocean FCL 진행 건에 대해

Export customs clearance 대행하지 않기 때문에 해당 메뉴 사용 불가.

- Hub
- Shipments
- Partners
- Locked rates
- MyCustoms**
- MyFinance
- Support

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- Support

## MyFinance

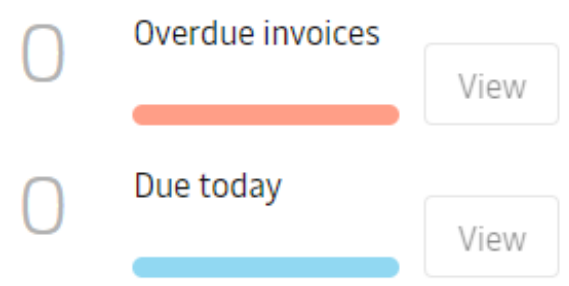
I'm a customer  I'm an agent

Search options Search by B/L, Invoice, Payment receipt no. or Dispute ID

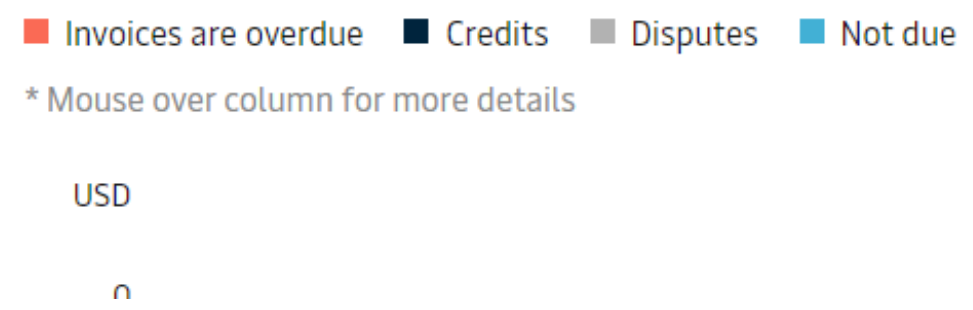
Dashboard Open Overdue Paid Disputed Credits & Refunds E-statement

Welcome back, Go Sales

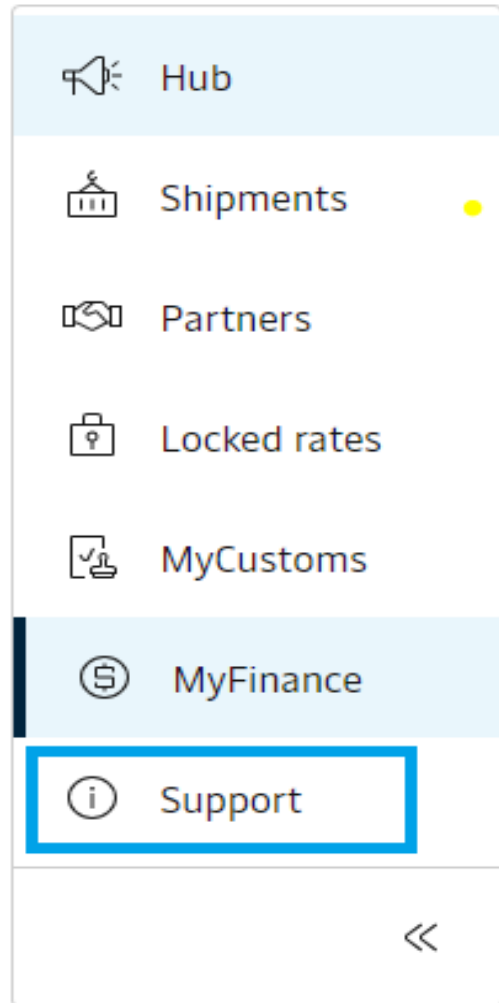
### Outstanding invoices



### Ageing overview



5) My finance.  
My finance 메뉴에서 Open, Overdue, Paid, Disputed 인보이스 확인 가능.  
자세한 My finance 이용 방법은, [Maersk Go Invoice & Payment 가이드](#) 참고.



## How can we help you?

### Most asked questions

Common troubleshooting topics:

- Booking
- Demurrage and detention
- Submitting SI
- Register
- Documentation

**6) Support.**  
자주 묻는 질문 등 검색 가능.  
추가 문의사항 있으실 경우 [maerskgosupport@maersk.com](mailto:maerskgosupport@maersk.com) 으로 문의 바랍니다.

[How to access Demurrage & Detention details?](#)

[What is a free time and Demurrage and Detention \(D&D\) offer for Maersk](#)

[What types of containers and sizes do you offer services for?](#)

[How to view, download and share invoices?](#)

[How much freetime do I have on my container?](#)



# MaerskGo Hub & Tracking

부킹번호 또는 컨테이너 번호로 Tracking이 가능합니다.

**MAERSK** Prices Book **Tracking** Schedules Logistics solutions

## Shipment & Container Tracking

Select your booking type from **Ocean, Air** or **Less-than-container-load (LCL)** and enter your tracking number.

Ocean cargo  **Track**

Container number is made of 4 letters and 7 digits.  
Bill of Lading number consists of 9 characters.

**Estimated arrival date**  
25 Nov 2023 15:30

**Last location**  
Vessel departure - Busan, Korea, South - 26 Oct 2023

Note: All times are given in local time, unless otherwise stated.

**Seoul**  
Global Bugok CY  
Gate out Empty  
18 Oct 2023 13:39

**Busan**  
BUSAN NEW PORT TERMINAL CO.LTD  
Gate in  
20 Oct 2023 13:35

Load  
25 Oct 2023 03:40

Vessel departure (Thalassa Elpida / 342E)  
26 Oct 2023 00:05

**Lazaro Cardenas**  
Vessel arrival (Thalassa Elpida / 342E)

[← Back to shipment overview](#)

### Shipment details

[View details](#)

**B/L number:**  [Amend](#) **Busan, KR** **Corinto, NI** **1 x 40 Dry High**  
Departed 26 Oct 2023 Arrives 25 Nov 2023 Man-made filaments, ...

Summary Documents Containers & VGM Parties Charges Log

**0 tasks to complete**

- [Submit VGM](#) ✓
- [Container gate in](#) ✓
- [Submit shipping instruction](#) ✓

[View all tasks](#)

**2 documents issued**

Verify copy on 30 Oct 2023, 05:06

[Booking confirmation](#) on 12 Oct 2023, 09:59

**Transport plan summary**

**Status:** In transit  
**Latest event and location:** Vessel departure at BUSAN NEW PORT TERMINAL CO.LTD, KR on 26 Oct 2023, 00:05  
[Track shipment](#)

**Transit time:** 31 days

**Bill of Lading**

✓ B/L is ready.

ⓘ Please collect B/L from Maersk local office.  
Did you find this helpful? [👍](#) [👎](#)