

2021年12月7日

荷主各位

マースク AS
カスタマーエクスペリエンス**タンザニア CFS ブッキングプロセスについて**

拝啓、貴社益々ご清祥のこととお慶び申し上げます。
平素は格別のお引き立てを賜り、厚く御礼申し上げます。

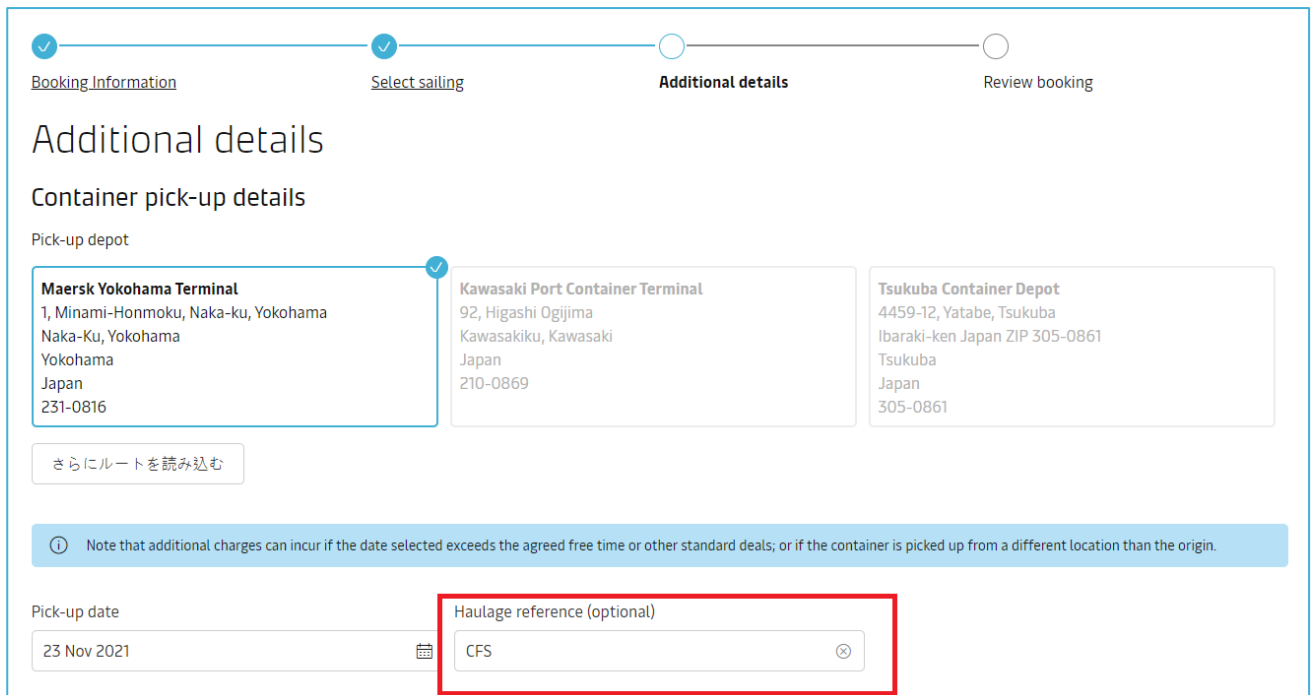
Tanzania CFS のブッキングにつきまして、下記の通り新プロセスをご案内いたします。
ご不明な点等につきましては、弊社営業部・カスタマーサービス部までお問合せください。
各ローカルオフィスの情報についてはこちらにてご確認できます。 <https://www.maersk.com/countries>

敬具

記

[適用開始日] 2022年1月10日

[手順] Maersk.com にてブッキングの初期段階で下記スクリーンショットの通り、Haulage reference (optional) 欄に“CFS”と入力ください。



Booking Information Select sailing Additional details Review booking

Additional details

Container pick-up details

Pick-up depot

| | | |
|---|---|--|
| Maersk Yokohama Terminal 1, Minami-Honmoku, Naka-ku, Yokohama Naka-Ku, Yokohama Yokohama Japan 231-0816 | Kawasaki Port Container Terminal 92, Higashi Ogijima Kawasakiku, Kawasaki Japan 210-0869 | Tsukuba Container Depot 4459-12, Yatabe, Tsukuba Ibaraki-ken Japan ZIP 305-0861 Tsukuba Japan 305-0861 |
|---|---|--|

さらにルートを読み込む

Note that additional charges can incur if the date selected exceeds the agreed free time or other standard deals; or if the container is picked up from a different location than the origin.

Pick-up date: 23 Nov 2021

Haulage reference (optional): CFS

入力できない場合は、以下の手順にてブッキングを訂正できます。

- 1) Shipment Binder から訂正したいブッキング番号を選択してください。
- 2) 次に下記スクリーンショットのように "ブッキング訂正" を選択してください。

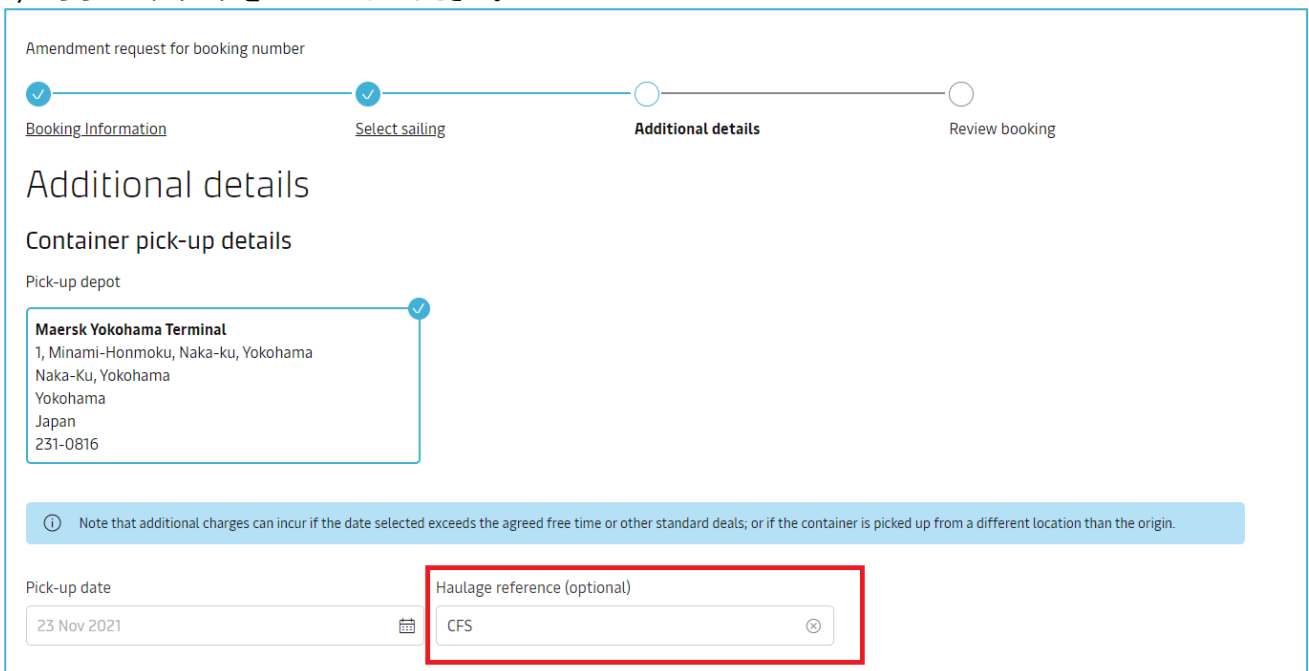


The screenshot shows the 'Shipment Binder' interface for a shipment from Yokohama, Japan to Dar es Salaam, Tanzania. Key details include:

- Place of receipt: Yokohama (on 11 Dec 2021, 03:00)
- Port of loading: Yokohama, 14, JP (Departing 11 Dec 2021, 03:00)
- Port of discharge: Dar es Salaam, TZ (Arriving 30 Jan 2022, 21:30)
- Place of delivery: Dar es Salaam (on 30 Jan 2022, 21:30)
- Transit time: 51 Days

 The 'Booking actions' section contains several buttons: 'DUPLICATE(ブッキング複製)', 'ブッキング訂正' (highlighted with a red box), 'ブッキングキャンセル', 'B/L RELEASE', and 'IMPORT DELIVERY ORDER'. A note below the actions states: '表示スケジュールは予定日時です。予告なく変更となる場合がございますので、予めご了承ください。'

- 3) Booking amendment を選択後下記スクリーンショットのとおり、詳細ページにあります Haulage reference (Optional)に CFS と入力ください。
- 4) こちらのブッキングを submit してください。



The screenshot shows the 'Additional details' page for an amendment request. The progress bar indicates the current step is 'Additional details'. Under 'Container pick-up details', the 'Pick-up depot' is set to 'Maersk Yokohama Terminal'. A note states: 'Note that additional charges can incur if the date selected exceeds the agreed free time or other standard deals; or if the container is picked up from a different location than the origin.' The 'Pick-up date' is 23 Nov 2021. The 'Haulage reference (optional)' field is highlighted with a red box and contains the value 'CFS'.

2022年1月10日以降、メールでのCFSのブッキング、もしくは第一船出港後にCFSへのプロダクト変更をご依頼される場合は Transport Document Amendment Fee – Export 2000円 + 税をご請求させていただきます。

以上

Tanzania CFS booking process guidance

Dear Customer,

Here we share that a new booking process of Tanzania CFS booking that effective date is 10th, January 2022.

At initial booking stage through Maersk.com, please input "CFS" at Haulage reference (optional) field as you see below screen shot.



Additional details

Container pick-up details

Pick-up depot

| | | |
|---|---|--|
| Maersk Yokohama Terminal 1, Minami-Honmoku, Naka-ku, Yokohama Naka-Ku, Yokohama Yokohama Japan 231-0816 | Kawasaki Port Container Terminal 92, Higashi Ogijima Kawasakiku, Kawasaki Japan 210-0869 | Tsukuba Container Depot 4459-12, Yatabe, Tsukuba Ibaraki-ken Japan ZIP 305-0861 Tsukuba Japan 305-0861 |
|---|---|--|

さらにルートを読み込む

① Note that additional charges can incur if the date selected exceeds the agreed free time or other standard deals, or if the container is picked up from a different location than the origin.

Pick-up date

| | |
|-------------|-------------------------------------|
| 23 Nov 2021 | Haulage reference (optional) CFS |
|-------------|-------------------------------------|

If you may not input CFS information at initial booking stage, you could amend your booking as below steps.

- (1) From Shipment Binder, select your booking number what you want to amendment.
- (2) Select "Booking amendment" as below screenshot.



- 全般
- ドキュメント
- コンテナステータス
- 運賃情報
- 変更履歴
- additional services

| | | | |
|---|---|---|---|
| Place of receipt Yokohama on 11 Dec 2021, 03:00 | Port of loading Yokohama, 14, JP Departing 11 Dec 2021, 03:00 Transit time 51 Days | Port of discharge Dar es Salaam, TZ Arriving 30 Jan 2022, 21:30 | Place of delivery Dar es Salaam on 30 Jan 2022, 21:30 |
|---|---|---|---|

ルート・スケジュールの詳細表示 表示スケジュールは予定日時です。予告なく変更となる場合がございますので、予めご了承ください。

Shipment no.

| | |
|-----------------------------|--------------------------------------|
| Booking Date | 16 Nov 2021 16:28 (local time) |
| Contract ID | 297740501 |
| Price Calculation Date | 11 Dec 2021 |
| Cargo loaded on board | awaiting data... |
| Product Type | |
| Service Mode | CYサービス - CYサービス |
| Haulage, Export Release ... | |
| SSIB Reference Number | 90ebb7c4-bbe5-4e02-ac86-9c60547d9ff7 |

Booking actions

- DUPLICATE(ブッキング複製)
 - ブッキング訂正**
 - ブッキングキャンセル
- Other actions
- B/L RELEASE
 - IMPORT DELIVERY ORDER

- After select booking amendment, input "CFS" at Haulage reference (Optional) in Another details page as below screen shot
- And submit this booking

Amendment request for booking number



Additional details

Container pick-up details

Pick-up depot

Maersk Yokohama Terminal
1, Minami-Honmoku, Naka-ku, Yokohama
Naka-Ku, Yokohama
Yokohama
Japan
231-0816

Note that additional charges can incur if the date selected exceeds the agreed free time or other standard deals; or if the container is picked up from a different location than the origin.

Pick-up date

23 Nov 2021

Haulage reference (optional)

CFS

From 10th, January 2022, if you request CFS booking through mail or request product change as CFS after 1st vessel departure, this case we will add "Transport Document Amendment Fee – Export" that amount is JPY 2000 + tax.

If you may have any query for this process change, please contact our customer service team. We want to thank you for your business and look forward to continuously serving your global transportation needs.

Best regards,
Maersk