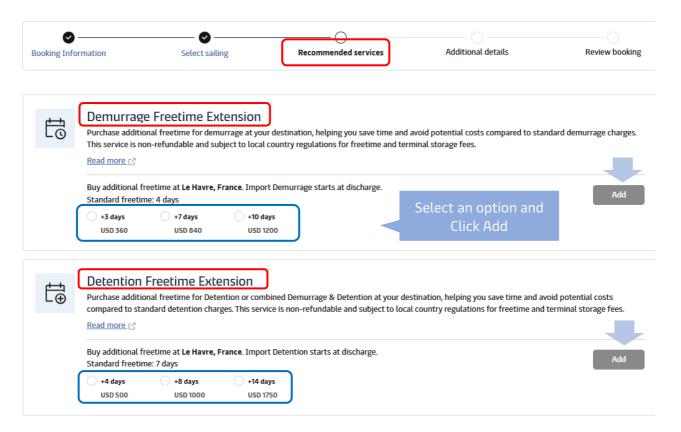


Import Free Time Extension offers available on Maersk.com

Dear Valued Customer,

We would like to take this opportunity to highlight our Import Demurrage and Detention Freetime extension products available on www.Maersk.com.

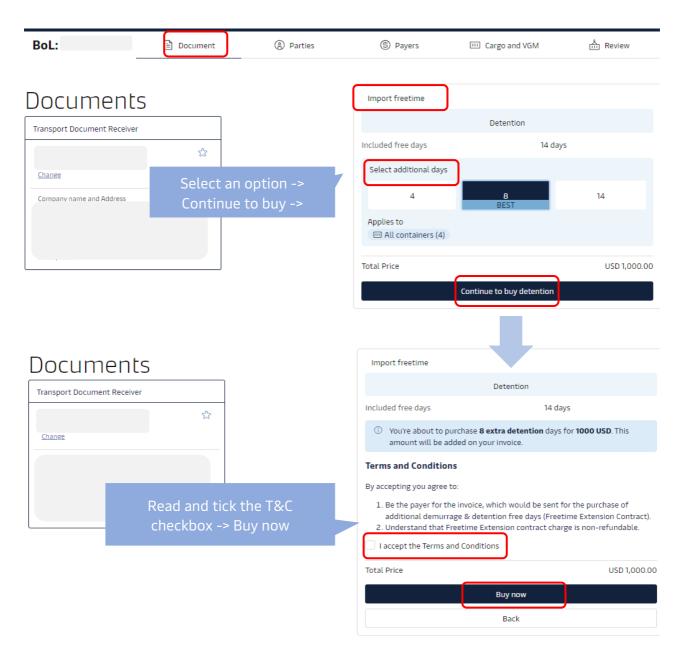
- Please note that the Freetime extension is a non-refundable product that cannot be edited or remove once purchased. We kindly ask you to make your decision carefully.
- 1. **Purchase Freetime extension during Booking stage** in the Recommended services page



- ➤ <u>Technical limitation</u>: This option is not available if the booking contains mixed container types. (eg. 20dry + 40dry). You can try purchasing freetime extension on other stages.
- ➤ **Offer package details:** The extension offer varies by the import country's freetime structure. Please review carefully before clicking the Add.
- ▶ Booking amendment: Since Jul 2024, Freetime can also be purchased during amendment journey before container gate-in. If you had already purchased it, it cannot be edited or removed. If not purchased during initial booking stage, you can add it during amendment before container gate-in.



2. Purchase Freetime extension while submitting Shipping Instruction before departure

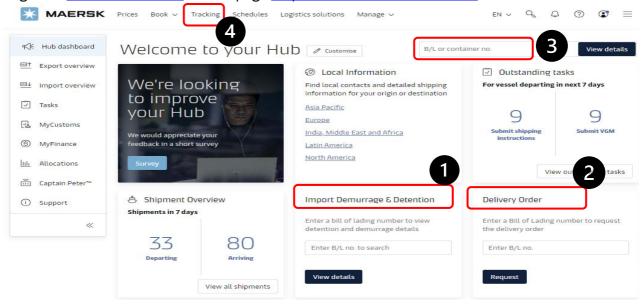


- ➤ <u>Technical limitation:</u> Offer is not available for Combined B/L. Please make the purchase before combining S/I or you can purchase while cargo is on water.
- ➤ **Initial Shipping Instruction** can be submitted by the Booking party, Price owner, Transport Document Receiver, Shipper, and outward forwarder.
- ➤ **Draft B/L (Verify Copy) amend** can be submitted by the Transport Document Receiver, Outward forwarder, and Price owner.
- > The purchase option will be open until cargo is loaded; Once loaded, purchase is not possible on this page.
- > Demurrage offer may not be available depending on Import country requirements.

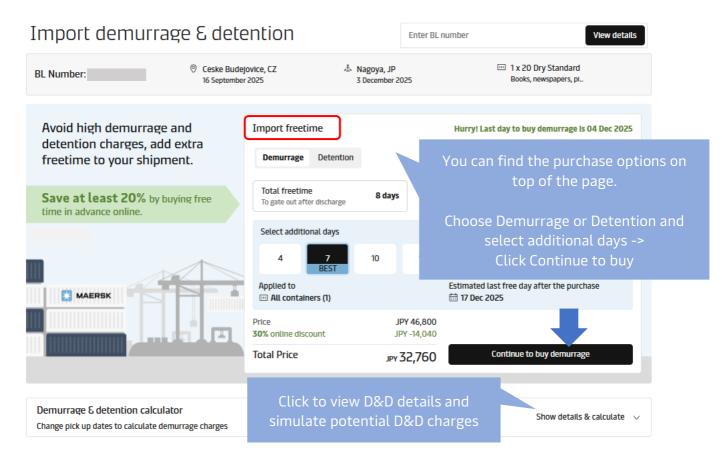


3. **Purchase Freetime** extension while **cargo is on water** (Available from ETA - 15 days to + 1 day) via Import Demurrage & Detention, Delivery Order, Shipment Details, or Tracking page. Offer conditions are the same on all 4 pages.

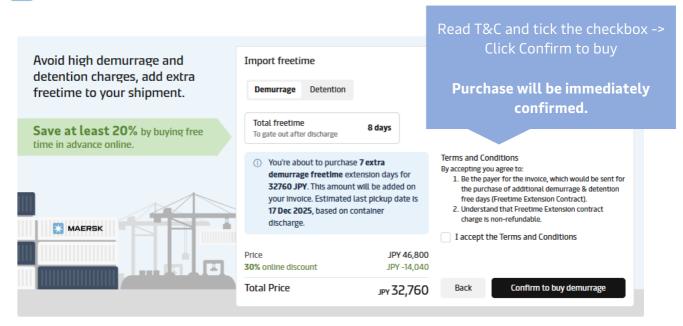
Log-in to www.maersk.com/hub/ => Hub page https://www.maersk.com/hub/



1) On Import Demurrage & Detention page



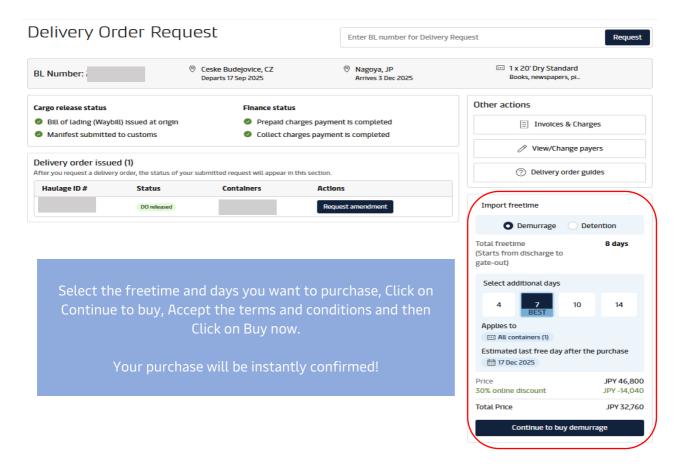




- On this page, you can choose additional days among given options only.
- > Purchased additional days will be applied to all containers on the same B/L.
- Purchase freetime extension for partial containers are not allowed.

2) On **Delivery Order** page

< https://www.maersk.com/intermodal/tpdoc/input your BL number/import/deliveryOrder/>

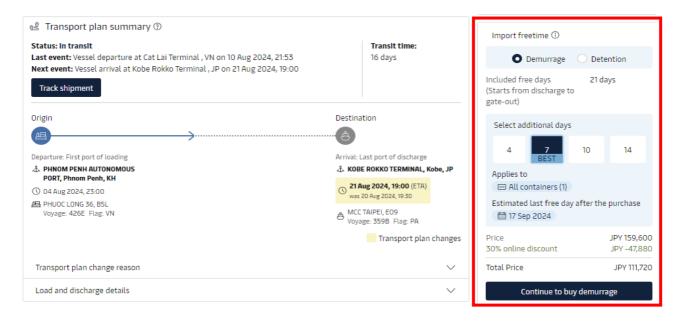


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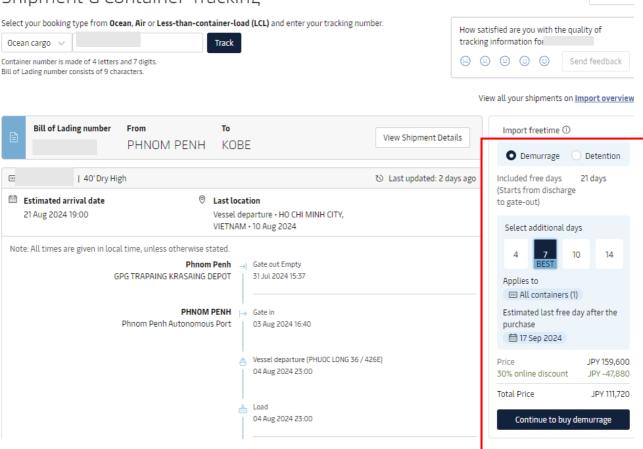
3) On Shipment Details page

Log-in => Search the B/L number on Hub => If you're one of the shipment parties, then you will be routed to Shipment details page. https://www.maersk.com/shipment-details/your BL number



4) On **Tracking** page







- ➤ Various parties including Booking party, Price owner, Shipper, Consignee, 1st Notify party, Release to party, and etc can purchase from above 4 pages.
- ➤ Once cargo is on water, purchase is available from ETA 15 days to + 1 day.
- Once cargo is on water, you can make purchase only 1 time from one of above 4 pages (Import Demurrage & Detention, Delivery Order, Shipment Details, or Tracking)
- > Storage or Demurrage extension may not be available depending on the Import country.

Through our various free time extension products, we empower customers to take control of your shipments and free time needs before it becomes a headache. To access offers, simply login to maersk.com and visit above features.

These freetime extension offers are exclusively available on our digital platform www.maersk.com and our mobile app only and require log-in.

Important notice: Please note that once purchased, they are non-refundable and cannot be cancelled.

We appreciate your business and look forward to continuing working with you in the future. Please feel free to contact your local customer service agent for more information.