


Import Free Time Extension offers available on Maersk.com

Dear Valued Customer,


We would like to take this opportunity to highlight our Import Demurrage and Detention Freetime extension products available on www.Maersk.com.

📌 Please note that the Freetime extension is a non-refundable product that cannot be edited or remove once purchased. We kindly ask you to make your decision carefully.


1. Purchase Freetime extension during Booking stage in the Recommended services page




Booking Information




Select sailing




Recommended services



Additional details



Review booking



Demurrage Freetime Extension

Purchase additional freetime for demurrage at your destination, helping you save time and avoid potential costs compared to standard demurrage charges. This service is non-refundable and subject to local country regulations for freetime and terminal storage fees.

[Read more](#)

Buy additional freetime at **Le Havre, France**. Import Demurrage starts at discharge.

Standard freetime: 4 days


☐ +3 days
USD 360

☐ +7 days
USD 840

☐ +10 days
USD 1200

Select an option and Click Add

Add



Detention Freetime Extension

Purchase additional freetime for Detention or combined Demurrage & Detention at your destination, helping you save time and avoid potential costs compared to standard detention charges. This service is non-refundable and subject to local country regulations for freetime and terminal storage fees.

[Read more](#)

Buy additional freetime at **Le Havre, France**. Import Detention starts at discharge.

Standard freetime: 7 days

☐ +4 days
USD 500

☐ +8 days
USD 1000

☐ +14 days
USD 1750

Add

- **Technical limitation:** This option is not available if the booking contains mixed container types. (eg. 20dry + 40dry). You can try purchasing freetime extension on other stages.
- **Offer package details:** The extension offer varies by the import country's freetime structure. Please review carefully before clicking the Add.
- **Booking amendment:** Since Jul 2024, Freetime can also be purchased during amendment journey before container gate-in. If you had already purchased it, it cannot be edited or removed. If not purchased during initial booking stage, you can add it during amendment before container gate-in.

2. Purchase Freetime extension while submitting Shipping Instruction before departure

BoL:
Document
Parties
Payers
Cargo and VGM
Review

Documents

Transport Document Receiver

Change

Company name and Address

Select an option ->
Continue to buy ->

Import freetime

Detention

Included free days 14 days

Select additional days

4

8
BEST

14

Applies to

All containers (4)

Total Price USD 1,000.00

Continue to buy detention

↓

Import freetime

Detention

Included free days 14 days

You're about to purchase 8 extra detention days for 1000 USD. This amount will be added on your invoice.

Terms and Conditions

By accepting you agree to:

- Be the payer for the invoice, which would be sent for the purchase of additional demurrage & detention free days (Freetime Extension Contract).
- Understand that Freetime Extension contract charge is non-refundable.

☐ I accept the Terms and Conditions

Total Price USD 1,000.00

Buy now

Back

Read and tick the T&C checkbox -> Buy now

- **Technical limitation:** Offer is not available for Combined B/L. Please make the purchase before combining S/I or you can purchase while cargo is on water.
- **Initial Shipping Instruction** can be submitted by the Booking party, Price owner, Transport Document Receiver, Shipper, and outward forwarder.
- **Draft B/L (Verify Copy) amend** can be submitted by the Transport Document Receiver, Outward forwarder, and Price owner.
- The purchase option will be open until cargo is loaded; Once loaded, purchase is not possible on this page.
- Demurrage offer may not be available depending on Import country requirements.

3. **Purchase Freetime** extension while **cargo is on water** (Available from ETA - 15 days to + 1 day) via Import Demurrage & Detention, Delivery Order, Shipment Details, or Tracking page. Offer conditions are the same on all 4 pages.

Log-in to www.maersk.com => Hub page <https://www.maersk.com/hub/>

The screenshot shows the Maersk Hub dashboard. The top navigation bar includes links for Prices, Book, Tracking (annotated with 4), Schedules, Logistics solutions, and Manage. The main content area is titled 'Welcome to your Hub' and features a sidebar with navigation options like Hub dashboard, Export overview, Import overview, Tasks, MyCustoms, MyFinance, Allocations, Captain Peter™, and Support. The main area contains several widgets: 'We're looking to improve your Hub' with a survey link, 'Local Information' with regional links, 'Outstanding tasks' for vessel departures, 'Shipment Overview' showing 33 departing and 80 arriving shipments, 'Import Demurrage & Detention' (annotated with 1), and 'Delivery Order' (annotated with 2). Both the 'Import Demurrage & Detention' and 'Delivery Order' widgets have a 'B/L or container no.' input field (annotated with 3) and a 'View details' button.

1) On **Import Demurrage & Detention** page

Import demurrage & detention

The screenshot shows the 'Import demurrage & detention' page. At the top, there's a header with 'Enter BL number' and a 'View details' button. Below this, a section displays 'BL Number: [redacted]', 'Ceske Budejovice, CZ 16 September 2025', 'Nagoya, JP 3 December 2025', and '1 x 20 Dry Standard Books, newspapers, pl...'. The main content area is titled 'Avoid high demurrage and detention charges, add extra freetime to your shipment.' and includes a green banner stating 'Save at least 20% by buying free time in advance online.' The 'Import freetime' section (annotated with a red box) shows 'Total freetime To gate out after discharge 8 days' and 'Select additional days' with options 4, 7 (BEST), and 10. It also displays 'Applied to All containers (1)' and 'Estimated last free day after the purchase 17 Dec 2025'. A price breakdown shows 'Price JPY 46,800', '30% online discount JPY -14,040', and 'Total Price JPY 32,760'. A 'Continue to buy demurrage' button is visible. A blue box with an arrow points to this button, stating: 'You can find the purchase options on top of the page. Choose Demurrage or Detention and select additional days -> Click Continue to buy'. Another blue box points to the 'Show details & calculate' button, stating: 'Click to view D&D details and simulate potential D&D charges'.

Avoid high demurrage and detention charges, add extra freetime to your shipment.

Save at least 20% by buying free time in advance online.

Import freetime

Demurrage
Detention

Total freetime
To gate out after discharge

8 days

① You're about to purchase **7 extra demurrage freetime** extension days for **32760 JPY**. This amount will be added on your invoice. Estimated last pickup date is **17 Dec 2025**, based on container discharge.

Price JPY 46,800

30% online discount JPY -14,040

Total Price JPY **32,760**

Back
Confirm to buy demurrage

Read T&C and tick the checkbox ->
Click Confirm to buy

Purchase will be immediately confirmed.

Terms and Conditions

By accepting you agree to:

1. Be the payer for the invoice, which would be sent for the purchase of additional demurrage & detention free days (Freetime Extension Contract).
2. Understand that Freetime Extension contract charge is non-refundable.

☐ I accept the Terms and Conditions

- On this page, you can choose additional days among given options only.
- Purchased additional days will be applied to all containers on the same B/L.
- Purchase freetime extension for partial containers are not allowed.

2) On **Delivery Order** page

< [https://www.maersk.com/intermodal/tpdoc/input_your BL number/import/deliveryOrder/](https://www.maersk.com/intermodal/tpdoc/input_your_BL_number/import/deliveryOrder/) >

Delivery Order Request

Enter BL number for Delivery Request

Request

BL Number:

Ceske Budejovice, CZ
Departs 17 Sep 2025

Nagoya, JP
Arrives 3 Dec 2025

1 x 20' Dry Standard
Books, newspapers, pl...

Cargo release status

- ✔ Bill of lading (Waybill) issued at origin
- ✔ Manifest submitted to customs

Finance status

- ✔ Prepaid charges payment is completed
- ✔ Collect charges payment is completed

Other actions

Invoices & Charges

View/Change payers

Delivery order guides

Delivery order issued (1)

After you request a delivery order, the status of your submitted request will appear in this section.

Haulage ID #	Status	Containers	Actions
 	DO released	 	<div style="background-color: #0056b3; color: white; padding: 2px 5px; border-radius: 3px;">Request amendment</div>

Select the freetime and days you want to purchase, Click on Continue to buy, Accept the terms and conditions and then Click on Buy now.

Your purchase will be instantly confirmed!

Import freetime

☒ Demurrage
☐ Detention

Total freetime
(Starts from discharge to gate-out)

8 days

Select additional days

4

7
BEST

10

14

Applies to

☒ All containers (1)

Estimated last free day after the purchase

17 Dec 2025

Price JPY 46,800

30% online discount JPY -14,040

Total Price JPY **32,760**

Continue to buy demurrage

3) On **Shipment Details** page

Log-in => Search the B/L number on Hub => If you're one of the shipment parties, then you will be routed to Shipment details page. <<https://www.maersk.com/shipment-details/your BL number>>

Transport plan summary ⓘ

Status: In transit

Last event: Vessel departure at Cat Lai Terminal, VN on 10 Aug 2024, 21:53

Next event: Vessel arrival at Kobe Rokko Terminal, JP on 21 Aug 2024, 19:00

Track shipment

Origin

Departure: First port of loading

PHNOM PENH AUTONOMOUS PORT, Phnom Penh, KH

04 Aug 2024, 23:00

PHUOC LONG 36, BSL

Voyage: 426E Flag: VN

Destination

Arrival: Last port of discharge

KOBE ROKKO TERMINAL, Kobe, JP

21 Aug 2024, 19:00 (ETA)

was 20 Aug 2024, 19:30

MCC TAIPEI, E09

Voyage: 359B Flag: PA

Transport plan changes

Transport plan change reason

Load and discharge details

Import freetime ⓘ

☒ Demurrage ☐ Detention

Included free days 21 days
(Starts from discharge to gate-out)

Select additional days

4 7 BEST 10 14

Applies to

All containers (1)

Estimated last free day after the purchase

17 Sep 2024

Price JPY 159,600

30% online discount JPY -47,880

Total Price JPY 111,720

Continue to buy demurrage

4) On **Tracking** page

Shipment & Container Tracking

Select your booking type from **Ocean**, **Air** or **Less-than-container-load (LCL)** and enter your tracking number.

Ocean cargo

Container number is made of 4 letters and 7 digits.
Bill of Lading number consists of 9 characters.

How satisfied are you with the quality of tracking information for

☐ ☐ ☐ ☐ ☐ ☐ Send feedback

View all your shipments on [Import overview](#)

Bill of Lading number

From

To

View Shipment Details

PHNOM PENH

KOBE

40' Dry High

Last updated: 2 days ago

Estimated arrival date

21 Aug 2024 19:00

Last location

Vessel departure - HO CHI MINH CITY, VIETNAM - 10 Aug 2024

Note: All times are given in local time, unless otherwise stated.

Phnom Penh

GPG TRAPAING KRASAING DEPOT

Gate out Empty

31 Jul 2024 15:37

PHNOM PENH

Phnom Penh Autonomous Port

Gate in

03 Aug 2024 16:40

Vessel departure (PHUOC LONG 36 / 426E)

04 Aug 2024 23:00

Load

04 Aug 2024 23:00

Import freetime ⓘ

☒ Demurrage ☐ Detention

Included free days 21 days
(Starts from discharge to gate-out)

Select additional days

4 7 BEST 10 14

Applies to

All containers (1)

Estimated last free day after the purchase

17 Sep 2024

Price JPY 159,600

30% online discount JPY -47,880

Total Price JPY 111,720

Continue to buy demurrage

- Various parties including Booking party, Price owner, Shipper, Consignee, 1st Notify party, Release to party, and etc can purchase from above 4 pages.
- Once cargo is on water, purchase is available from ETA - 15 days to + 1 day.
- Once cargo is on water, you can make purchase only 1 time from one of above 4 pages (Import Demurrage & Detention, Delivery Order, Shipment Details, or Tracking)
- **Storage or Demurrage extension may not be available depending on the Import country.**

Through our various free time extension products, we empower customers to take control of your shipments and free time needs before it becomes a headache. To access offers, simply login to [maersk.com](https://www.maersk.com) and visit above features.

These freetime extension offers are exclusively available on our digital platform www.maersk.com and our mobile app only and require log-in.

Important notice: Please note that once purchased, they are non-refundable and cannot be cancelled.

We appreciate your business and look forward to continuing working with you in the future. Please feel free to contact your local customer service agent for more information.