

2021年4月6日

荷主各位

マースク AS
カスタマーエクスペリエンス**ブッキング訂正 新機能導入のご案内**

拝啓 貴社益々ご清祥のこととお喜び申し上げます。
平素は格別のご高配を賜り、厚く御礼申し上げます。

さて、この度弊社では多くのお客様のご要望にお応えすべく、ブッキング訂正の新機能 Instant Online Amendment を導入しますことをご案内申し上げます。
この機能により、ウェブ上での訂正可否のご確認が可能になり、お客様の利便性の一層の向上を図っていく所存でございます。

本件に関してご不明な点等につきましては、輸出カスタマーサービスまでお問合せ下さい。

敬具

記

【導入開始予定日】

2021年4月12日

【機能紹介】

- ✓ 本船変更の際、選択可能な本船(スペース状況等) が確認できます。
- ✓ ブッキングのチャンネルに関わらず訂正ができます。(Website, EDI, INTTRA 等々)
- ✓ コンテナデポ、ピックアップ日、時刻 の変更ができます。(下記適用対象外は除く)
- ✓ 訂正の過程でのフリーテキスト欄 が無くなります。

Haulage (コンテナのピックアップ/搬入場所) の入力画面にございます Haulage Reference 欄はテキスト入力が可能です。もしご要望がございましたらご記入ください(英文のみ)。
詳細に関しましては添付別紙をご参照ください。

【Instant Online Amendment 適用対象外】

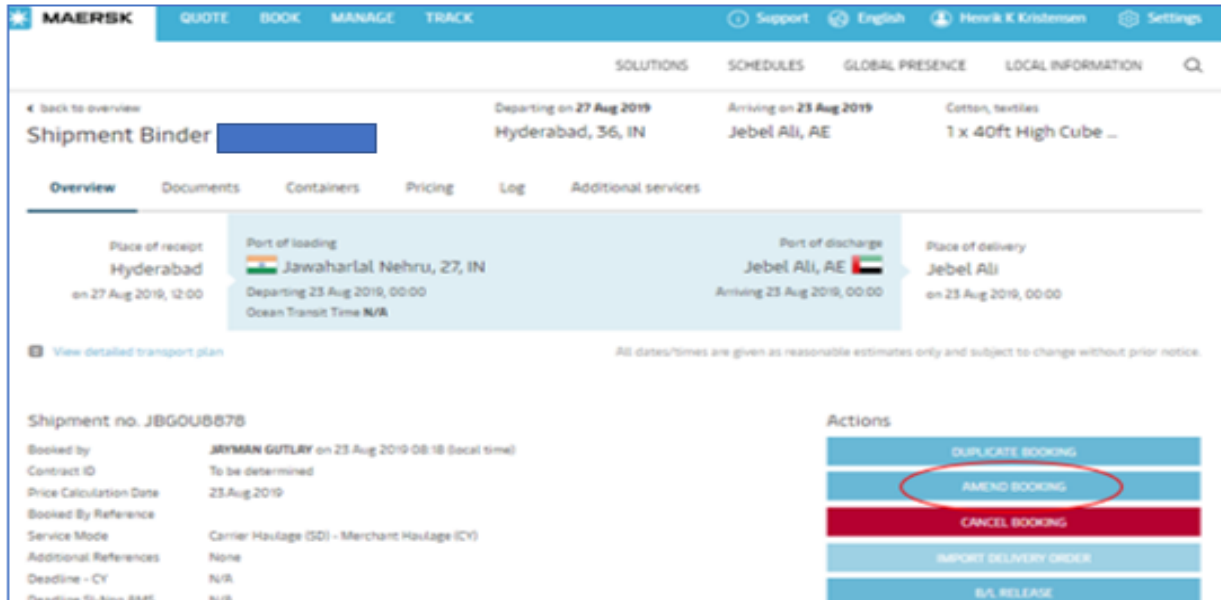
下記貨物のブッキングにつきましては、これまで通り WEB からの訂正依頼を受信後、個々に確認させていただきます。

- Maersk SPOT
- ドアーデリバリー (Store Door, SD)
- 危険品、オーバーサイズ貨物 (Out of gauge)、Reefer 貨物
- 複数のコンテナのサイズとタイプの変更
- SOC (Shipper's Own Container)

以上

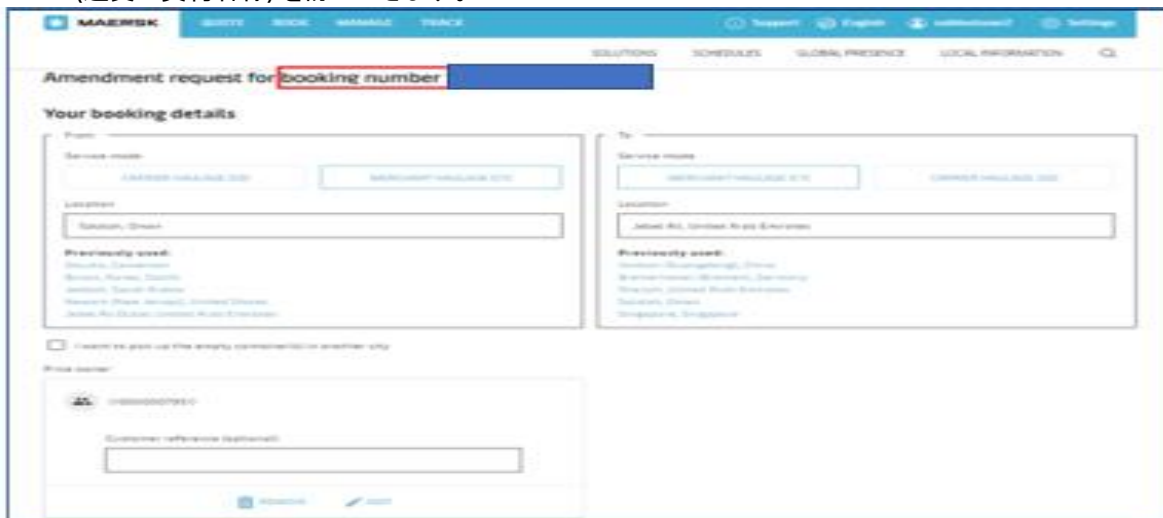
【別紙 1】

Step 1: ブッキング番号を検索し、AMEND BOOKING(ブッキング訂正) をクリックしてください。



The screenshot shows the MAERSK Shipment Binder interface. At the top, there are navigation tabs: QUOTE, BOOK, MANAGE, TRACK. Below this, there are sections for SOLUTIONS, SCHEDULES, GLOBAL PRESENCE, and LOCAL INFORMATION. The main content area displays shipment details for a Shipment Binder, including departure and arrival dates, ports, and cargo information. On the right side, there is an 'Actions' menu with several options: DUPLICATE BOOKING, AMEND BOOKING (highlighted with a red circle), CANCEL BOOKING, IMPORT DELIVERY ORDER, and BA RELEASE.

Step 2: 輸出地・輸入地のサービスモード、重量、コンテナのサイズとタイプ、コンテナ本数、品名、Price Owner(運賃ご契約者様)を訂正できます。



The screenshot shows the MAERSK Amendment request form. The 'Amendment request for' field is highlighted with a red box and contains the text 'booking number'. Below this, there are sections for 'Your booking details' and 'Price owner'. The 'Your booking details' section includes fields for 'From' and 'To' with dropdown menus for service mode and location. The 'Price owner' section includes a field for 'Customer reference (optional)'. At the bottom, there are buttons for 'Save' and 'Cancel'.

Step 3: 変更可能な本船のスケジュールはこちらの画面でご確認頂けます。

Amendment request for booking number [REDACTED]

Original route and schedule Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#).
This is the current vessel on your booking.

Departs 03 DEC 2020 San Antonio	Arrives 13 JAN 2021 Haifa	Vessel POLAR BRASIL	Voyage number 042N	Container gate in deadline Currently unavailable	Service contract Currently unavailable	CONTINUE
--	--	-------------------------------	------------------------------	--	--	-----------------

[SHOW DETAILS](#)

By continuing with the existing route you will not be able to amend the pickup-date and depot on the next page. If you want to change any of the details related to route or haulage, you need to load more sailings below and then select a validated sailing.

New sailing options
These are the new vessels options you may consider for your booking.

Departs 03 DEC 2020 San Antonio	Arrives 13 JAN 2021 Haifa	Vessel POLAR BRASIL	Voyage number 042N	Container gate in deadline Currently unavailable	Service contract No contract found	SELECT
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[Show Route | Pricing | Other Details](#)

Step 4: コンテナピックアップ場所、ピックアップ日、時刻の変更があればこちらにご入力ください。ご希望日にコンテナの在庫があるピックアップ場所のみご選択可能です。

Amendment request for booking number [REDACTED]

Required details Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#).
These details are required to complete your booking.

Container pick-up depot

PMSI TRK Yard Karachi
P range PMSI TRK Yard, P range, MTI Khan Road
 Karachi, Pakistan
 Karachi, Pakistan

DP World Empty Park
DPW Empty Yard, South Western Indus, Port Qasim Authority
 Karachi, Pakistan
 Port Qasim, Pakistan

SELECT DEPOT

[SHOW OTHER DEPOT OPTIONS](#)

Pick-up date Haulage reference (optional)

DD MM YY

0 / 500

December 2020						
Sa	Su	Mo	Tu	We	Th	Fr
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Container is picked up from a different location than the origin or the date selected exceeds the agreed free time or other standard deals. Please refer to your country's local webpage or contact customer service for details about the potential charge amount.

Continuing by selecting one of the following options.

空コンテナピックアップ後はこちらの画面は表示されません。

Amendment request for booking number [REDACTED]

Required details Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#).
These details are required to complete your booking.

Container pick-up depot

Contapsa Santiago Depot
0600, San Bernardo, Av. La Divisa
 Santiago, Chile

Pick-up date Haulage reference (optional)

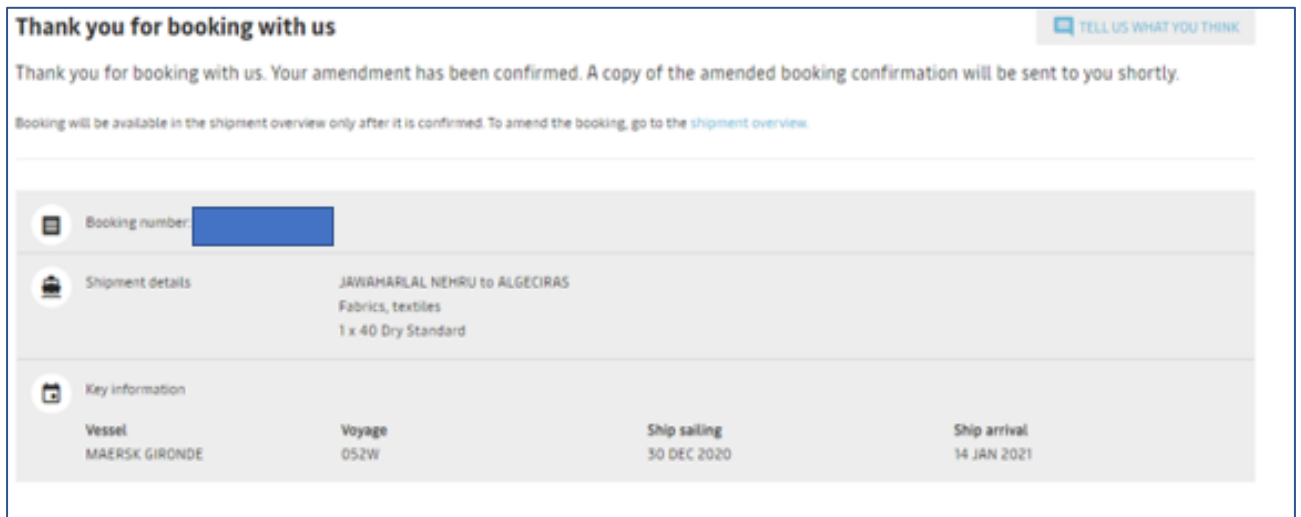
02 DEC 2020

0 / 500

Note that additional charges can incur if the container is picked up from a different location than the origin or the date selected exceeds the agreed free time or other standard deals. Please refer to your country's local webpage or contact customer service for details about the potential charge amount.

Step 5: ご入力が完了しますと、以下の画面が表示されます。

- A) 内容に問題がなければ終了です。サービスセンターからメールでお送りする PDF ファイルをお待ち下さい。



Thank you for booking with us TELL US WHAT YOU THINK

Thank you for booking with us. Your amendment has been confirmed. A copy of the amended booking confirmation will be sent to you shortly.

Booking will be available in the shipment overview only after it is confirmed. To amend the booking, go to the [shipment overview](#).

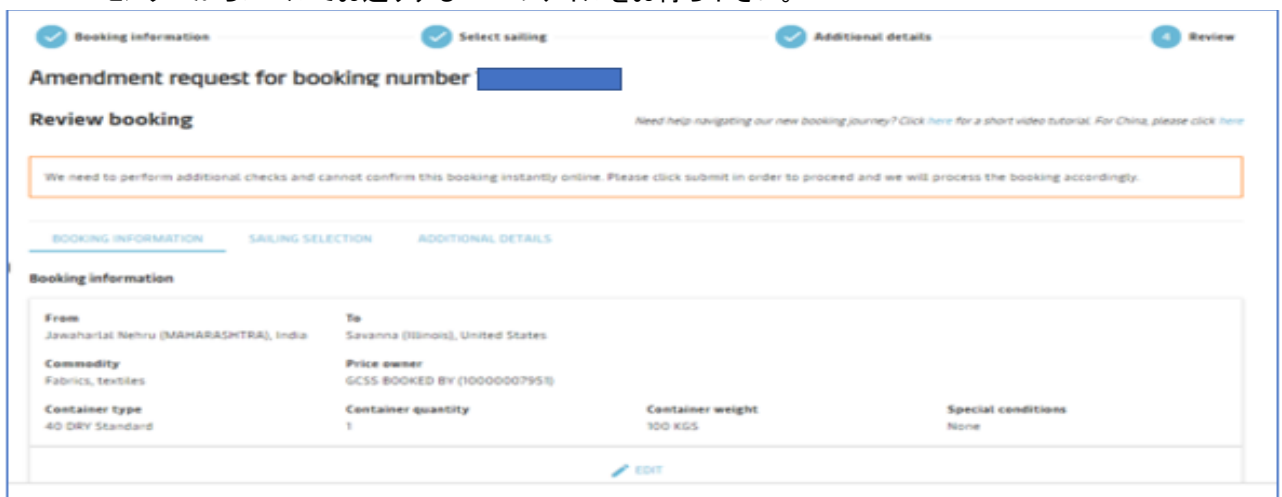
Booking number: [REDACTED]

Shipment details: JAWAHARLAL NEHRU to ALGECIRAS
Fabrics, textiles
1 x 40 Dry Standard

Key information:

Vessel	Voyage	Ship sailing	Ship arrival
MAERSK GIRONDE	05ZW	30 DEC 2020	14 JAN 2021

- B) 弊社側で確認が必要な場合は以下の画面が表示されます。最終的な確認につきましてはサービスセンターからメールでお送りする PDF ファイルをお待ち下さい。



Booking information | Select sailing | Additional details | **Review**

Amendment request for booking number [REDACTED]

Review booking Need help navigating our new booking journey? Click [here](#) for a short video tutorial. For China, please click [here](#)

We need to perform additional checks and cannot confirm this booking instantly online. Please click submit in order to proceed and we will process the booking accordingly.

BOOKING INFORMATION | SAILING SELECTION | ADDITIONAL DETAILS

Booking information

From Jawaharlal Nehru (MAHARASHTRA), India	To Savanna (Illinois), United States		
Commodity Fabrics, textiles	Price owner GCSS BOOKED BY (10000007951)		
Container type 40 DRY Standard	Container quantity 1	Container weight 100 KGS	Special conditions None

[EDIT](#)