

August 26th, 2026**Refresher on the Application of Late Payment Fee (LPF) for Ocean Shipments in Indonesia**

Dear Valued Customer,

At Maersk, we are committed to maintaining transparent and fair billing practices while ensuring smooth logistics operations and service continuity.

We would like to provide a refresher on the application of the **Late Payment Fee (LPF)** for ocean shipments in Indonesia.

As communicated during the financial system upgrade implemented in **October** 2024 (ref: [Notice of changes due to an upcoming financial system upgrade](#)), Maersk introduced instant invoicing capabilities, allowing invoices to be generated and released earlier in the shipment lifecycle. Consequently, ocean invoices may now be available prior to vessel arrival or departure.

As a result, the timeline used to assess the Late Payment Fee (LPF) for ocean shipments is based on the **invoice due date**, rather than the vessel arrival or departure date.

Applicability

The Late Payment Fee (LPF) for ocean shipments applies when an invoice remains unpaid for more than **seven (7) calendar days after the invoice due date**.

Tariff

Surcharge	Scope	Rate Basis	Currency	Amount
Late Payment Fee (LPF)	Ocean (Export – Import)	Per Bill of Lading (BL)	IDR	1,500,000

Scope

Payment Type	Cash Customers without a credit agreement with Maersk	Credit Customers with a credit agreement with Maersk
Invoice Type	Export Ocean invoice	All Ocean Invoices
Invoice Status	Payable immediately	Following the credit agreement
Invoice Due Date	Invoice release date	Following the credit agreement
Contact	SEA.cash.collections@maersk.com	ID.Collections@maersk.com

To avoid LPF Charges, we recommend that customers:

1. Arrange payment within seven (7) calendar days after the invoice due date and utilize **E-Payment** for instant payment confirmation.
2. Raise any invoice disputes promptly through **MyFinance** for review and resolution.

Should you have any questions or require further clarification, please do not hesitate to contact us through [our local contact channels](#).

Thank you for your continued trust and for choosing Maersk as your logistics partner.

Sincerely,

Maersk – Ocean Collection Team