



# Customer Advisory

## Tick Consolidate Request - Process Update

10 May 2021

Dear Valued Customer,

In our effort to offer our customer an overall transparent, consistent and easy shipping experience, and be aligned with the market, we would like to announce new process for Tick Consolidate Request.

**Since 15 June 2020, submission for Tick Consolidate Request via Email for Maersk shipments has not been accommodated anymore, and the request must be submitted via below website:**

<https://maerskops.wixsite.com/website>

This process is applied for both export and import shipments.

Please check UPDATED guidance for this new process by clicking "FIND OUT MORE" at the bottom of this advisory.

For other useful information please check [Indonesia Local Information Page](#).

Visit our website [www.maersk.com](http://www.maersk.com) to manage your shipment easily and seamlessly (see the guidance [here](#)).

Rest assured that we are doing our best to maintain valuable customer experience.

We want to thank you for your business and looking forward to continuously serving your global transportation needs.

Sincerely,  
Maersk Indonesia

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