

Customer Advisory

WEB GUIDANCE - ePAYMENT: Faster and Easier Payment Channel

Dear Valued Customer,

Good Day!

We at Maersk constantly strive to improve our service to our customers. We would like to encourage you & your Agent (PPJK/EMKL) to **settle invoice** using **ePayment** feature in www.maersk.com.

ePayment will enable easier and faster access to pay your invoices.

- ✓ Do **not need to send Payment Proof** anymore
- ✓ **Automatically get payment confirmation mail (Official Receipt) sent to your mailbox** or in **MyFinance** once payment settled.
- ✓ **Instant online B/L release** with minimal paperwork (for e-BL customers)
- ✓ **Faster DO release to terminal** (payment made prior vessel arrival & already registered on CGL (*Container Guarantee Letter*) with BL type SeawayBill/OBL has been surrendered)
- ✓ **As easy as online shopping** from your own home.
- ✓ Accessible **24 hours**
- ✓ View invoices, check your account, & do payment all in one platform

If you are using same Bank, you can use epayment to Virtual Account of same bank.

If you are using different Bank, you can use epayment to **Mandiri VA**.

- If the amount 0-IDR 25.000.000 kindly using online transfer
- if > IDR 25.000.000 kindly using RGTS/SKN (Mandiri VA also)

If you need to pay via SKN/RGTS, you can use epayment to **Mandiri VA**.

If you need to pay CASH via Teller, you can pay **Mandiri VA** using multipayment form via Mandiri Teller.

If you're not yet registered to our web, simply [register](#) yourself one-time for your individual login credentials

To get ePayment step by step guideline, [click here](#), and go to e-Payment tab, or through the attached PDF. Kindly forwarded this message to your finance team / agent.

Visit our website www.maersk.com to manage your shipment easily and seamlessly (see the guidance [here](#)).

Rest assured we will do our best to keep your customer experience uninterrupted.

We want to thank you for your business and look forward to continuously serving your global transportation needs.

Respectfully,
Maersk Indonesia

Find Out More: **SIMPLE GUIDANCE**

Or click [here](#) to get complete repository of illustrated guidance.

Pelanggan yang Terhormat,

Kami mengajak Anda & agen Anda (PPJK/EMKL) untuk **melakukan pembayaran tagihan** menggunakan fitur **ePayment** di www.maersk.com

ePayment akan mempermudah & mempercepat proses pembayaran tagihan/invoice Anda.

- Anda **tidak perlu mengirim bukti transfer lagi ke email** id.import@maersk.com / id.export@maersk.com
- Setelah menyelesaikan pembayaran, secara **otomatis** Anda akan **mendapat Email Konfirmasi Pembayaran (Official Receipt)** dari kami, atau Anda dapat **mengunduh dari MyFinance**
Simpan/arsip Official Receipt tersebut sebagai bukti konfirmasi pembayaran yang sah dari Maersk.
- **Rilis B/L instan** (untuk pelanggan E-BL)
- **Rilis DO lebih cepat ke terminal** (pembayaran online sebelum kapal datang & telah terdaftar dalam Surat Jaminan Kontainer, serta tipe BL SeawayBill/Original BL sudah di-surrender)
- **Semudah belanja online** dari rumah
- Dapat diakses **24 jam**
- Lihat tagihan/invoice, catatan transaksi & melakukan pembayaran anda dalam 1 platform saja (MyFinance)

Jika Anda menggunakan Bank yang sama, Anda dapat menggunakan epayment ke Virtual Account bank Anda.

Jika Anda menggunakan Bank berbeda, Anda dapat menggunakan epayment ke **Mandiri VA**.

- jika 0-IDR 25.000.000 gunakan ONLINE TRANSFER
- jika > IDR 25.000.000 gunakan RGTS/SKN (Mandiri VA)

Jika Anda membayar via SKN/RGTS, gunakan **Mandiri VA**.

Jika Anda membayar TUNAI via Teller, gunakan **Mandiri VA** – form multi pembayaran via Mandiri Teller.

Jika Anda belum terdaftar di web kami, cukup daftarkan diri Anda [di sini](#).

Untuk mendapatkan panduan penggunaan ePayment, klik [di sini](#), dan buka tab e-Payment, atau melalui PDF terlampir.

Silahkan meneruskan pesan ini kepada tim Finance / Agen Anda.

Salam Hormat,

Maersk Customer Service

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