

# 马士基大中华区进口网站 操作指南

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- ✓ [如何联系官方网站线上帮助](#)
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点击标题即可快速查看详细内容



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[www.maersk.com](http://www.maersk.com)

如何注册

MAERSK LINE

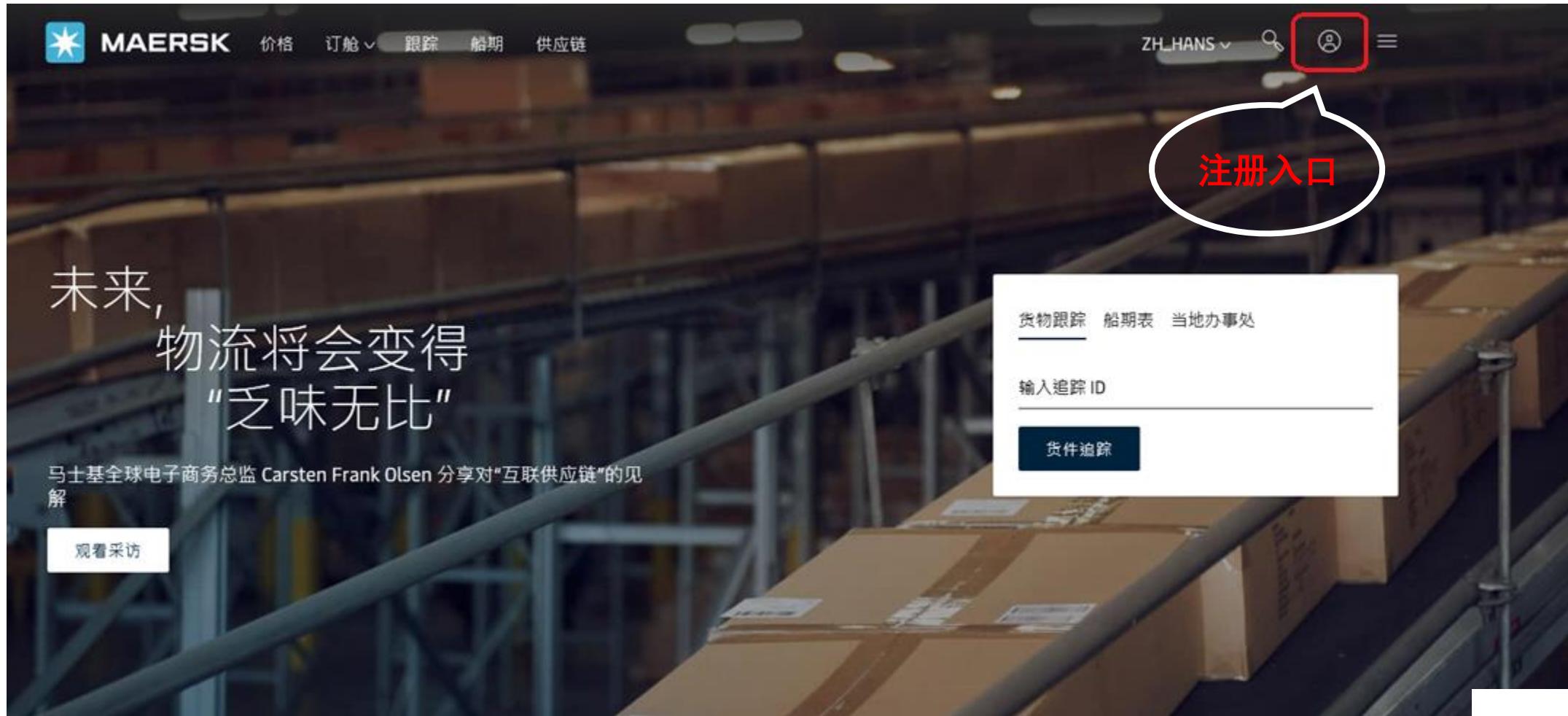


MAERSK

## > 如何注册成为马士基网站客户

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1. 打开网站 [www.maersk.com](http://www.maersk.com) 后，找到 [注册入口](#)，点击。



## 2. 点击 **Register** 按钮.

# Login

Username

Password

Remember my username

Log in

Need help with your [username](#) or [password](#)?

New to our online services?

Sign up to book online, manage and pay for shipments, and access a suite of products and services designed to simplify your supply chain.

Register



### 3. 填写相关信息后，点击 **Submit** 按钮。

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## Welcome to your Maersk Registration

If you are already registered with Safmarine or any Sealand – A Maersk Com region, then you don't need to register again. You can instead go to the [login screen](#) and login with your username and password. You will then have the opportunity to request access for Maersk as well.

Create username

HanMeimei

Business email

hanmeimei@abc.com

First name

Meimei

Surname

Han

Country/Region

China



Contact number

Prefix

86

Phone number

12345678

Prefix

86

Phone number

12345678

Extension (Optional)

Enter phone extension

Create password

Enter desired password

Confirm password

Re-enter desired password



I accept [registered user terms, privacy and cookie policy](#)

By registering as a new user, you accept without restriction the user terms (encompassing general user terms, registered user terms and privacy policy) and you will be granted access to our on-line business services. You can book and track your cargo, submit your shipping instructions, get access to transport documents, view your account statement and view or download reports with detailed data of your cargo movements.

As a registered customer, you can view your personal and company details in my profile. A list of users within your company is also available.

Without waiving any other rights and remedies, any breach or violation of the user terms is subject to legal prosecution.

设置密码时，请注意密码至少8个字符。必须至少包含1个大写字母，1个小写字母和1个数字。如 Password1。 (密码中请不要包含用户名、联系人信息等内容)

Submit

Cancel



4. 成功提交后，会显示下述内容。

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## Thank you for registering

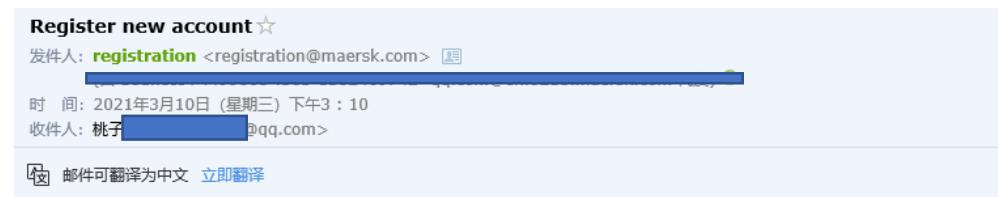
We have sent an email to the address you have provided. Please check your email and click the link included to complete your registration.

If you have not received it in your inbox please check your spam folder. Otherwise you can resend it by clicking the button below.

Note that for security reasons, the link will expire in 48 hours.

Ok

Resend email



5. 您会在1-2分钟内收到来自 [registration@maersk.com](mailto:registration@maersk.com) 主题为“[Register new account](#)”的邮件。请您点击邮件里面的链接“[Validate Email](#)”验证您的邮箱信息。

6. 邮箱信息验证之后，您需要重新登陆网站并点击“[COMPLETE MY ACCOUNT](#)”完善您的公司信息即可完成您的注册申请。

Dear taozi,

Welcome to Maersk!

We have received a request to register you with this email address. Here are the details you provided:

User name : taozi  
Email : [REDACTED]@qq.com  
First name : Zi  
Surname : Tao  
Country/Area : China  
Contact Number : [REDACTED]

If you did not register or if you need additional assistance, please [contact our team](#).

To complete your registration please log-in using this link:

[Validate Email](#)

Should the above link not work, please copy and paste the following URL in your browser:

<https://www.maersk.com/portaluser/register/confirm?&userId=taozi&code=kplm2gvfOSVhi4dw&dateSent=161536021>

We want to thank you for your business and look forward to continuing serving your global transportation needs.



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[www.maersk.com](http://www.maersk.com)  
如何追踪货柜动态

MAERSK LINE



## >非注册用户如何追踪货柜动态

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注：此功能只适用于追踪当前正在运输中的货柜  
如果目的港已归还空柜，或在ETA+30天后才来追踪都是无法用此方法追踪的

1. 在主页 [www.maersk.com](http://www.maersk.com) 的找到 **跟踪**  
在此输入 您需要查询的号码如：订舱号码/提单号码 / 集装箱号码，再点击的 **寻找货物** 按钮

The screenshot shows the Maersk tracking interface. At the top, there is a navigation bar with the Maersk logo, language selection (ZH\_HANS), search, user profile, and a menu icon. The main header is '寻找货物' (Search Goods). Below the header, there is a search input field containing '123456789' and a red box around it. To the right of the input field is a blue button labeled '寻找货物' (Search Goods) with a red box around it. Further down, the search results are displayed with the following information:

| 起       | 至      | 单证号码      |
|---------|--------|-----------|
| Venezia | Zhuhai | 123456789 |

Below the results, there are four detailed sections:

- 集装箱明细: MAEU1234567
- 集装箱类型及尺寸: 40ft Open Top Container
- 预计到港时间: 25 Feb 2021
- 最近位置: 装载 · Singapore, Singapore (17 Feb 2021)

At the bottom right is the Maersk logo.

2. 接着即可查看到该柜子的动态信息  
点击 [下拉菜单](#) 可以查看更多动态

MAERSK 价格 订舱 跟踪 船期 供应链 ZH\_HANS 搜索 账户 菜单

## 寻找货物

需追踪货柜动态, 请在此录入订舱号/  
提单号/集装箱号, 再点寻找货物

123456789 × 寻找货物

起 **Venezia** 至 **Zhuhai** 单证号码 **123456789**

集装箱明细 MAEU1234567  预计到港时间 25 Feb 2021

集装箱类型及尺寸 40ft Open Top Container

预计到达目的港时间

最近位置  
装载 · Singapore, Singapore  
17 Feb 2021

点击 [下拉菜单](#) 查  
看更多详细信息

位置  
Team Terminal Venezia  
Malcontenta, Venezia, Italy

时间及日期  
09 Dec 2020  
11:19 活动  
空箱出场

位置  
VENEZIA Terminal T.I.V.  
Venezia, Venezia, Italy

时间及日期  
09 Dec 2020  
14:03 活动  
进场

时间及日期  
11 Dec 2020  
15:14 装载 on K-STREAM  
航次2018

### 3. 点击 下拉菜单 之后即可看到运输计划以及货柜动态

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位置  
Team Terminal Venezia  
Malcontenta, Venezia, Italy

位置  
VENEZIA Terminal T.I.V.  
Venezia, Venezia, Italy

位置  
TRIESTE TMT Trieste Marine  
Terminal  
Trieste, Trieste, Italy

位置  
PSA Singapore Terminal  
Singapore, Singapore

集装箱明细  
IMAEL1234567

集装箱类型及尺寸  
40ft Open Top Container

预计到港时间  
25 Feb 2021

最近位置  
装载 · Singapore, Singapore  
17 Feb 2021

时间及日期  
09 Dec 2020  
11:19  
活动  
空箱出场  
卡车

时间及日期  
09 Dec 2020  
14:03  
活动  
进场  
卡车

11 Dec 2020  
15:14  
装载 on K-STREAM  
航次2018  
卡车

时间及日期  
13 Dec 2020  
16:43  
活动  
卸货  
卡车

21 Jan 2021  
03:01  
装载 on MAERSK HAMBURG  
航次102E  
卡车

时间及日期  
12 Feb 2021  
22:23  
活动  
卸货  
卡车

17 Feb 2021  
12:50  
装载 on MSC ZOE  
航次102E  
卡车

该图标所在位置说明该动作是最新发生 的动作  
该图标以上的深蓝色条代表实际已经发生 的动作及时间  
该图标以下的灰色条代表预计将会发生 的动作和时间

实际装载上船的时间即是 on board date

Classification: Internal

## >注册用户如何追踪货柜动态？

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(注：只有该票提单的相关方且是注册用户才可使用此功能查询到信息)

1. 登陆 [www.maersk.com](http://www.maersk.com) 后在菜单栏中找到 **跟踪**。  
在此输入 您需要查询的号码如: **订舱号码/提单号码 / 集装箱号码**, 再点击的 **寻找货物** 按钮

The screenshot shows the Maersk tracking interface. At the top, there is a navigation bar with the Maersk logo, language selection (ZH\_HANS), search icon, user icon, and a menu icon. The main search area has a red box around the '跟踪' (Tracking) button. A tooltip above the input field says: '需追踪货柜动态, 请在此录入订舱号/提单号/集装箱号, 再点寻找货物'. The input field contains the tracking number '123456789'. Below the input field is a blue '寻找货物' (Search Goods) button. Further down, the search results are displayed with the following information:

| 起       | 至      | 单证号码      |
|---------|--------|-----------|
| Venezia | Zhuhai | 123456789 |

Below the main search results, there is a detailed breakdown of the container information:

|             |                         |             |  |
|-------------|-------------------------|-------------|--|
| 集装箱明细       | 集装箱类型及尺寸                | 预计到港时间      | 最近位置                                     |
| MAEU1234567 | 40ft Open Top Container | 25 Feb 2021 | 装载 - Singapore, Singapore<br>17 Feb 2021 |

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2. 接着就会进入到 货物信息集 概览的页面

点击后面的 集装箱 选项

然后再点击 显示明细 就可以查询运输计划和货柜动态



MAERSK 价格 订舱 ▾ 跟踪 船期 供应链 管理 ▾ ZH\_HANS ▾ 搜索 用户 菜单

返回总预览 离泊 on 11 Dec 2020 即将到达 on 25 Feb 2021 Iron, steel, iron and steel ar...

货物活页 123456789 Venezia, VE, IT Zhuhai, 44, CN 1 x 40ft High Cube ...

概览 单证 **集装箱** 费率 记录 附加服务

更新核实载货集  
装箱毛重(VGM)

显示明细

|   |                          |                        |                 |                 |                         |          |          |          |
|---|--------------------------|------------------------|-----------------|-----------------|-------------------------|----------|----------|----------|
|  MAEU1234567<br>40ft High Cube Open... | 装载, 2天前 at Singapore, SG | 品名类别(Commodity):<br>密件 | 货物重量<br>8280 kg | VGM<br>12380 kg | 体积<br>38 m <sup>3</sup> | 危险品<br>否 | 超大型<br>否 | 自备箱<br>否 |
|---|--------------------------|------------------------|-----------------|-----------------|-------------------------|----------|----------|----------|

检索货物活页 20 Feb 2021 12:02:15 (local time) 检索更新信息

### 3. 点击 显示明细 之后即可看到更多详细信息，如下：

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MAEU1234567 装载, 2天前 at Singapore, SG  
40ft High Cube Open... 品名类别(Commodity): 货物重量 VGM 体积 危险品  
密件 8280 kg 12380 kg 38 m<sup>3</sup> 否  
超大型 否  
自备箱 否 

Unknown location,

 09 Dec 2020 空箱出场  
11:19

 VENEZIA Terminal T.I.V., Venezia, Venezia, Italy

 09 Dec 2020 重箱进场  
14:03  
 11 Dec 2020 装载 on K-STREAM  
15:14 Voyage No.: 2018

 TRIESTE TMT Trieste Marine Terminal, Trieste, Trieste, Italy

 13 Dec 2020 卸货  
16:43  
 21 Jan 2021 装载 on MAERSK HAMBURG  
03:01 Voyage No.: 102E

 PSA Singapore Terminal, Singapore, Singapore

 12 Feb 2021 卸货  
22:23  
 17 Feb 2021 装载 on MSC ZOE  
12:50 Voyage No.: 102E

 Chiwan Container Terminal Co,Ltd, Shekou, Guangdong, China

 21 Feb 2021 卸货  
19:00  
 23 Feb 2021 装载 on DUMMY BARGE  
00:00 Voyage No.: 1234

 Zhuhai Wangfoong Transportation Ltd, Zhuhai, Guangdong, China

 25 Feb 2021 卸货  
00:00

所有所给的日期/时间都是预计的,可能在未被通知的情况下变更。

蓝色条及以上 (黑色字体) 代表实际已发生 的动作以及实际时间

蓝色条以下 (灰色字体) 代表预计会发生的动作以及预计时间

其他参考

Shipper Seal

022710-028919

还可以查看到该货柜的封条号

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[www.maersk.com](http://www.maersk.com)  
如何查询船期

MAERSK LINE

# >如何查询点到点的船期

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1. 进入 [www.maersk.com](http://www.maersk.com), 在菜单栏中的找到 船期

点击 点到点船期, 录入启运港, 目的港, 离港日期, 集装箱类型, 再点击 搜索 按钮

The screenshot shows the Maersk website interface for searching shipping schedules. The search parameters are highlighted with red boxes:

- 启运港 (From): Antwerp, Belgium (CY)
- 目的港 (To): Yantian (Guangdong), China (CY)
- 离港日期 (Departing Date): 25/02/2021
- 集装箱类型 (Container Type): 40' Dry Standard
- 搜索 (Search) button

The results page displays three shipping schedules:

| 离港日期 (Departure Date) | 抵港日期 (Arrival Date) | 船名 (Ship Name) | 航程 (Duration) |
|-----------------------|---------------------|----------------|---------------|
| 28 Feb 2021           | 10 Apr 2021         | MSC NEW YORK   | 41 天          |
| 28 Feb 2021           | 17 Apr 2021         | MSC PALOMA     | 48 天          |
| 07 Mar 2021           | 24 Apr 2021         | MSC ISTANBUL   | 48 天          |

Each schedule row includes a '显示明细' (Show Details) button, which is highlighted with a red box and a callout note: "可点击 显示明细 查看相应船期的运输计划以及船名信息" (Click to view the shipping plan and ship name for this sailing period).

On the right side of the results page, there is a note: "点击相应的图标可 打印/下载 查找出的船期" (Click the corresponding icon to print or download the found sailing schedule), with a red box around the printer and download icons.

2. 点击 **显示明细** 后可查看该船期的运输计划，航线 以及该船舶的具体信息，如：IMO/船旗/建船时间

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MAERSK 价格 订舱  船期 供应链 ZH\_HANS

从 (城市, 国家/地区)  
① Antwerp, Belgium

货主拖运(CY)  
 承运人拖运(SD)

到 (城市, 国家/地区)  
① Yantian (Guangdong), China

货主拖运(CY)  
 承运人拖运(SD)

日期  
Departing   
25/02/2021

集装箱类型  
40' Dry Standard

货物所需温度控制

优先船期 **Antwerp, Belgium (CY) 到 Yantian (Guangdong), China (CY)**

↑ **Earlier sailings**

| 离港日期   | 抵港日期   | 船名                   | 航程   |
|--|--|----------------------|------|
| 28 Feb 2021<br>Deurganck Terminal Quays<br>1732-1742 | 10 Apr 2021<br>YanTian Intl. Container<br>Terminal | MSC NEW YORK<br>107E | 41 天 |

Deadlines  
Container gate-in  
25 Feb 2021 21:45  
Shipping Instructions  
26 Feb 2021 05:45  
Shipping Instructions - AMS  
N/A  
Verified Gross Mass  
N/A

^ 隐藏明细

Antwerp  
Deurganck Terminal Quays 1732-1742  
Yantian  
YanTian Intl. Container Terminal

Departing on **MSC NEW YORK / 107E**  
28 Feb 2021 05:00

|                  |          |              |              |              |
|------------------|----------|--------------|--------------|--------------|
| IMO编码<br>9606314 | 船旗<br>PA | 建造时间<br>2014 | 航线名称<br>AE55 | 船舶呼号<br>HOFP |
|------------------|----------|--------------|--------------|--------------|

抵港日期  
10 Apr 2021 01:00

## >如何查询船名船期

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1. 进入 [www.maersk.com](http://www.maersk.com), 在菜单栏中的找到 船期
2. 点击 船名船期, 在此界面录入并选择正确的船名, 再调整时间范围, 点击 搜索 进行查找

The screenshot shows the Maersk website interface for searching vessel schedules. The search results for 'MUNKEBO MAERSK' are displayed, including the vessel's details and its recent movements through the Suez Canal.

**Search results for MUNKEBO MAERSK**

| 20尺标准箱(TEU) | 建造时间 | IMO number | 船舶呼号  | 船级  | 船籍 |
|-------------|------|------------|-------|-----|----|
| 18300       | 2014 | 9632117    | OWUQ2 | ABS | DK |

**该船舶的具体信息**

| 港口  | 事件        | 时间                |
|---|-----------|-------------------|
| Port Tangier Mediterranee<br>Tanger Med 2 | 抵达 - 102E | 05 Feb 2021 11:21 |
| Suez Canal<br>Canal Zone Terminal         | 离港 - 102E | 06 Feb 2021 23:16 |
| Suez Canal<br>Canal Zone Terminal         | 抵达 - 102E | 11 Feb 2021 06:13 |
| Suez Canal<br>Canal Zone Terminal         | 离港 - 102E | 11 Feb 2021 06:14 |
| Suez Canal<br>Canal Zone Terminal         | 抵达 - 102E | 11 Feb 2021 14:50 |

**船舶动态**

点击相应的图标可 打印/下载 查找出的船期

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[www.maersk.com](http://www.maersk.com)

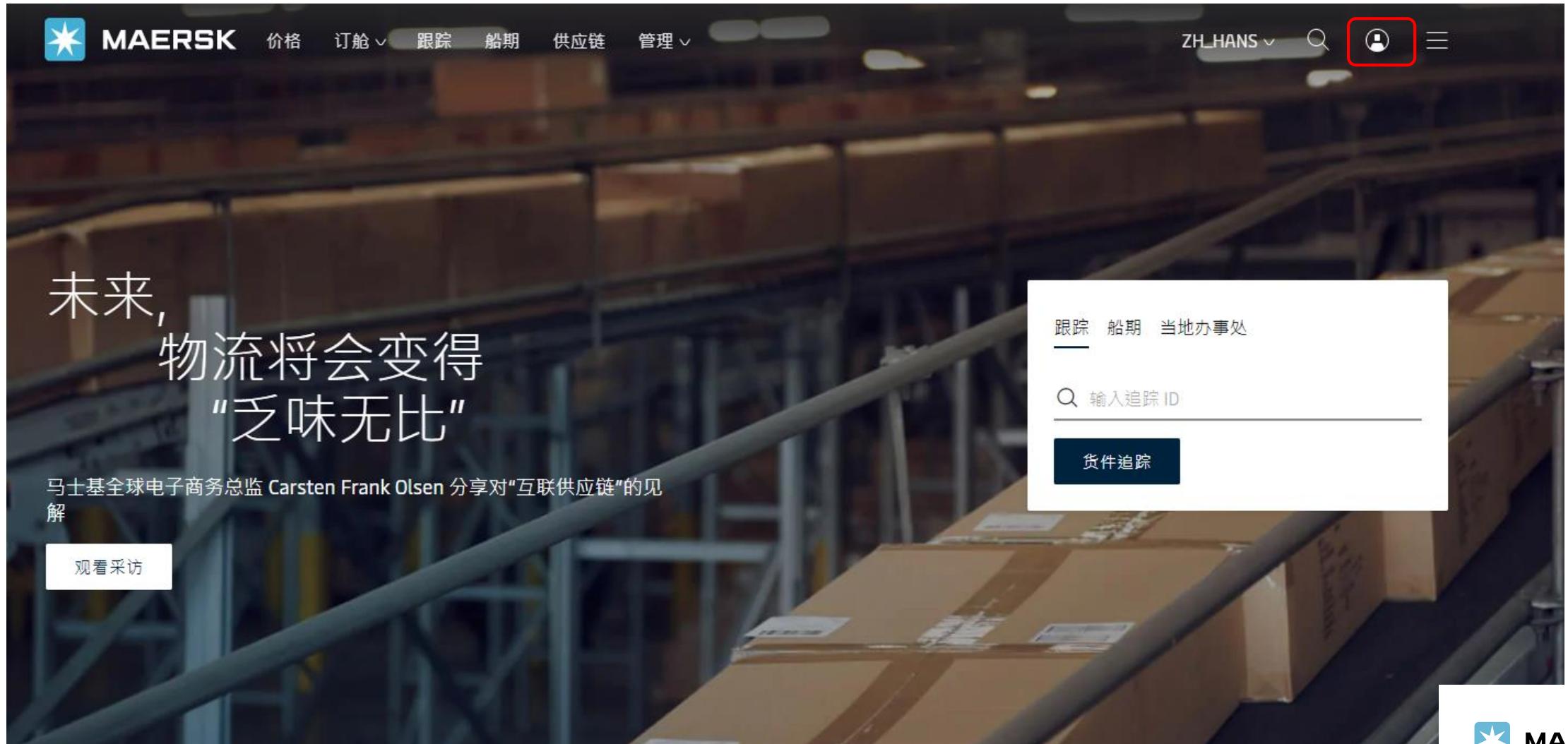
如何订阅运输计划变更通知  
如何编辑/删除订阅信息



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## > 如何订阅运输计划变更通知

1. 注册用户登陆网站 [www.maersk.com](http://www.maersk.com) 后，在菜单栏找到 [账号](#)



2. 然后在 管理 的下级菜单中选择 “通知”

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- ⊗ 名称  
Queenie Cao
- 公司  
ABC Company limited
- 客户 ID  
406xxxxxxxx
- 用户名  
Abc001
- 
- 🔔 通知
- ⚙️ 设置
- 💻 更改客户代码
- 
- 👤 注销

3. 接着就会进入 **Notifications** 的界面，点击 **CREATE NEW NOTIFICATION**

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# Notifications

The image shows the "Notifications" page. At the top right is a blue button with the text "CREATE NEW NOTIFICATION" enclosed in a red rounded rectangle. Below this button is a grey toolbar with the text "Filter: All notifications" and a dropdown arrow, and "Sort: Latest" with a dropdown arrow. At the bottom right of the page, the text "0 of 0 notifications" is displayed. The main content area shows the message "No notifications found".

No notifications found

[CREATE A NEW NOTIFICATION](#)



4. 选择通知类型 **Transport plan-ETA changes**, 点击 **CONTINUE** 进入到订阅页面做详细设置

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MAERSK

价格

订舱

跟踪

船期

供应链

管理

ZH\_HANS



# Notifications

## Create new notification

### Notification type

Select the type of notification you would like to receive.

Transport plan - ETA changes

Bill of lading

Arrival notice

CANCEL

CONTINUE



MAERSK

## 5. 自定义发送通知的条件，点击 **SUBMIT** 提交

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# Notifications

[← NOTIFICATION TYPE](#)

## Create new notification

### ETA change notification details

Select which type of transport plan changes you would like to receive notifications for

Estimated time to arrival (ETA) (i)

Minimum ETA Change

1 Day

请选择预计到港时间变化天数，例如：原ETA时间延迟了一天即需要收到通知

Estimated time of departure (ETD) (i)

Minimum ETD change

1 Day

请选择预计出发时间ETD变化天数，例如：原ETD时间延迟了一天即需要收到通知

Vessel and voyage (i)

Port and terminal (i)

即使ETA/ETD不变，仅“船名航次 (Vessel and Voyage)”或者  
“港口和码头/Port and Terminal”的变化，也可以设置接收通知

## Email Details

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Enter these mandatory details for your email notification

Email address

xxxxxx@gmail.com

完善通知接收人的邮箱地址 默认注册邮箱，您  
也可以使用你同事的邮箱/公司的公共邮箱

Language 

简体中文

选择接收通知的语言：可选择12种语言

Frequency 

Once a day on:

选择接收通知的频率：特定某一天或者是一周一次接收

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

SUNDAY

Every 4 hours

Every 12 hours

## Additional filters 附加选项

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You can refine your notifications using the following filters

Location

Please note that notifications will be sent based on impacted shipments from any of the "From" countries to any of the "To" countries

From

可设置只接收某一进出口国家的相关通知

To

Roles

My company

Receive notifications only for shipments where my company plays the following role(s). Click here to find out more about each role.

Booked by

Price Owner

Outward forwarder

Shipper

First notify party

Inward forwarder

Consignee

Release to

可设置只接收自己作为订单相关方时的通知, 包括常用的:

- 订舱方 (Booked By)
- 发货方 (Shipper)
- 收货方 (Consignee)
- 合约方 (Price Owner)
- 第一通知人 (First Notify Party)

My bookings

可针对某一订舱邮箱设置通知, 选择"My Bookings"

(此处填写的邮箱与通知接收方无关, 仅作筛选订舱使用) 目前只开放填写一个邮箱, 如有需要可按需求分别进行多个订阅。

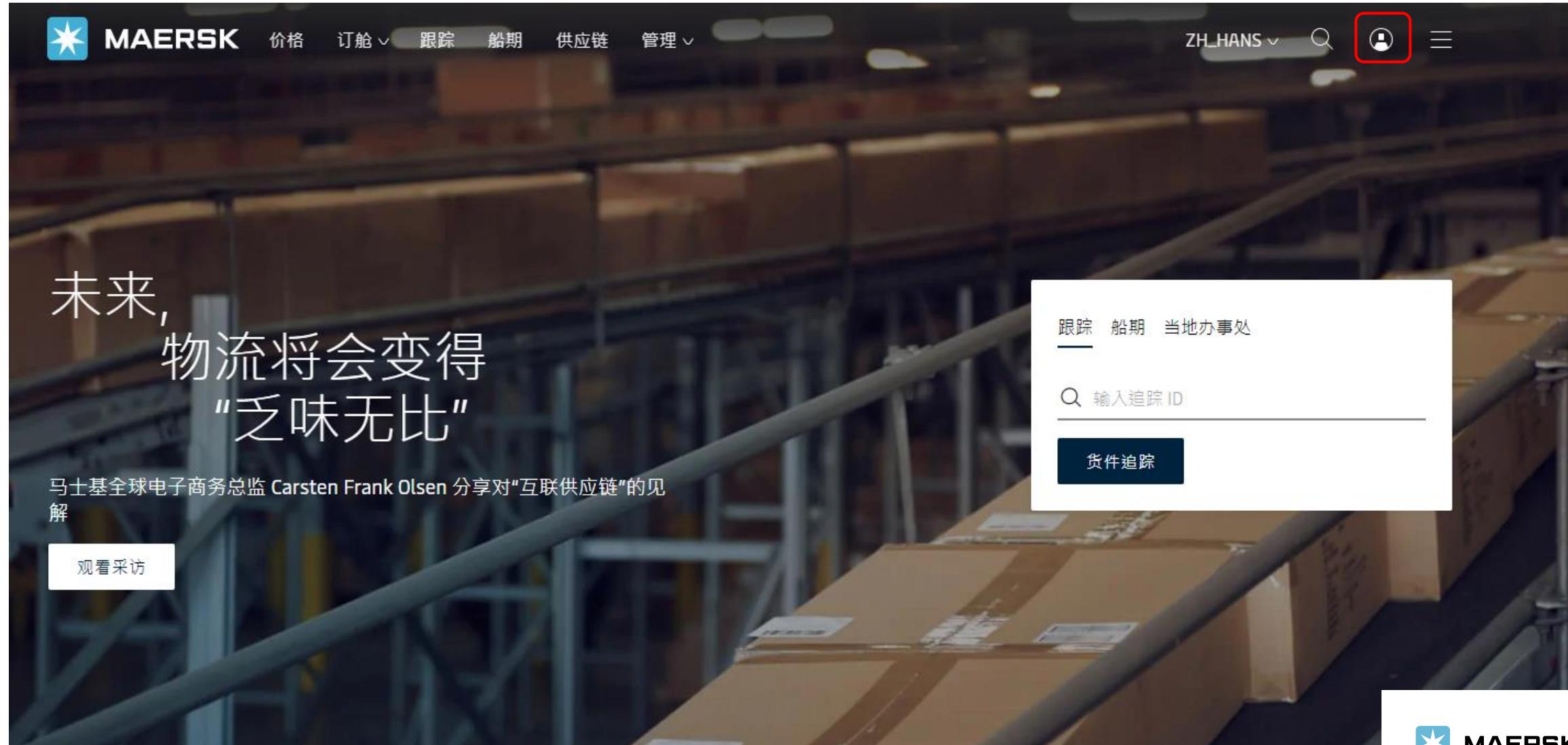
CANCEL

SUBMIT

## > 如何编辑/删除订阅信息

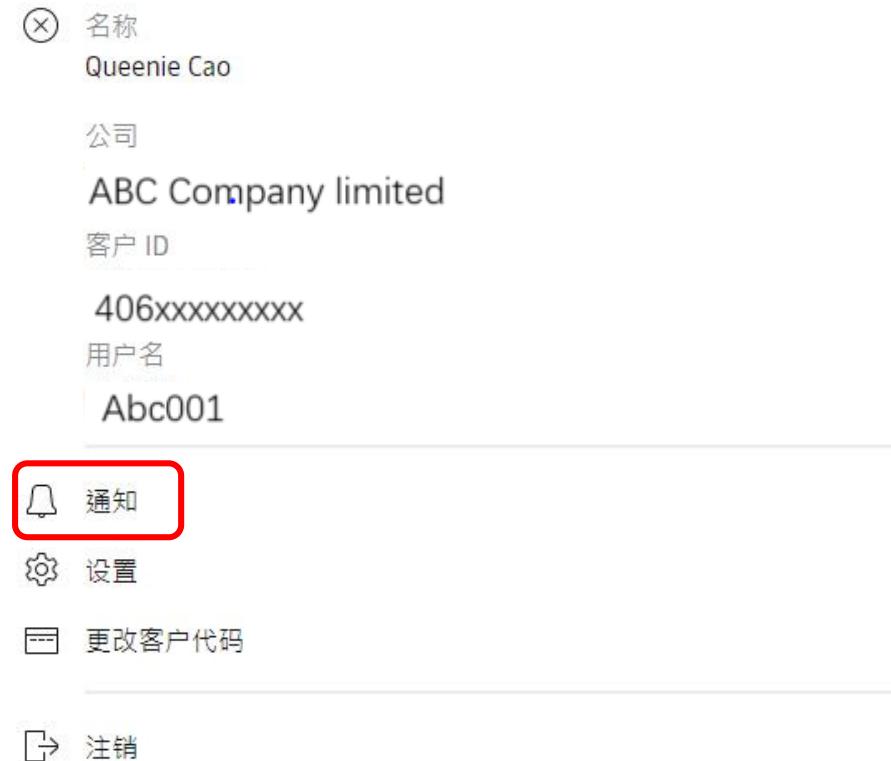
[返回目录](#)

1. 注册用户登陆网站 [www.maersk.com](http://www.maersk.com) 后，在菜单栏找到 [账号](#)

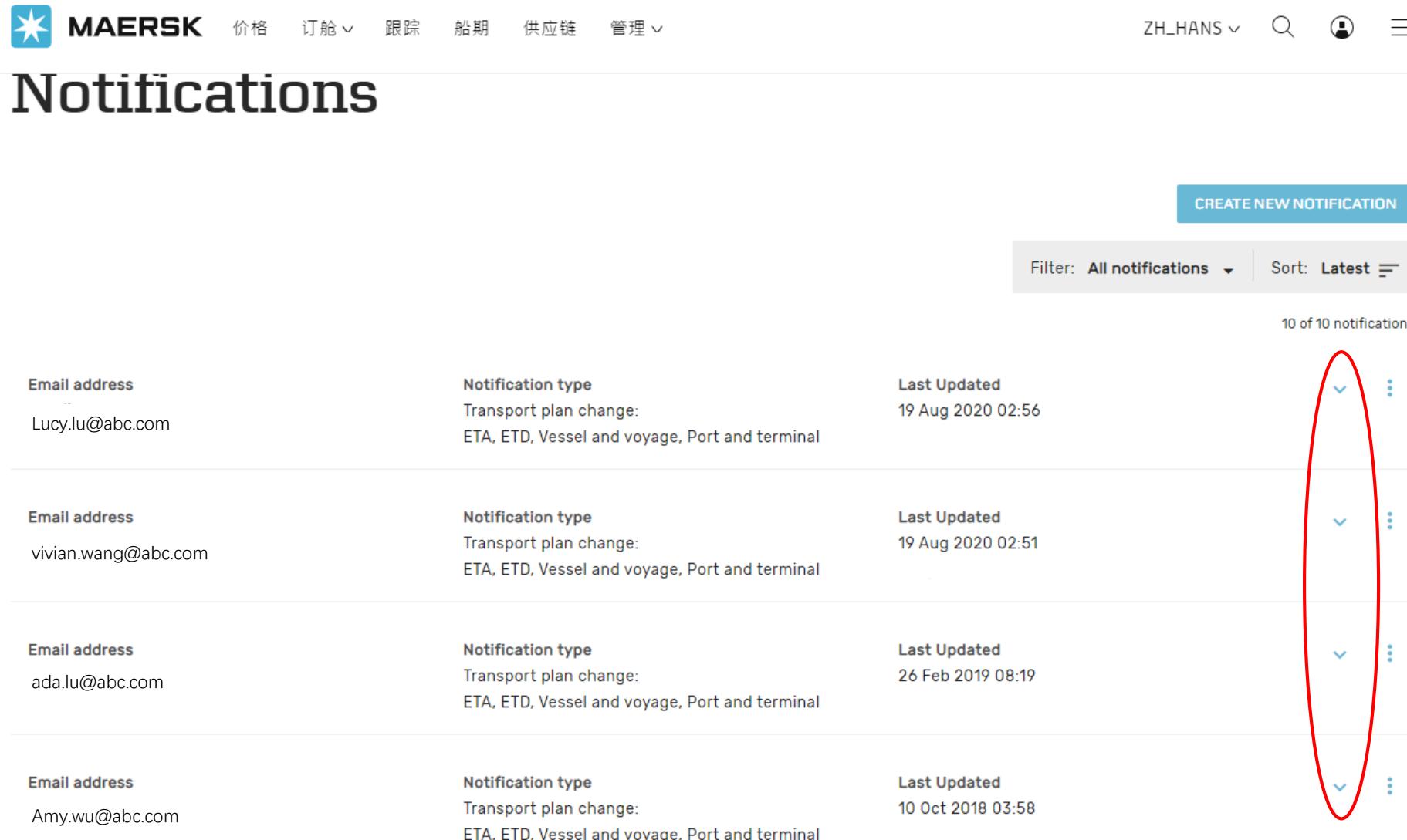


2. 然后在 管理 的下级菜单中选择 “通知”

[返回目录](#)



3. 接着就会进入 **Notifications** 的界面，在此界面可以看到所有设置的订阅通知信息  
点击三角符号可查看Notification详情



MAERSK 价格 订舱 跟踪 船期 供应链 管理 ZH\_HANS 搜索

# Notifications

CREATE NEW NOTIFICATION

Filter: All notifications Sort: Latest

10 of 10 notifications

| Email address       | Notification type  | Last Updated      |
|---------------------|--|-------------------|
| Lucy.lu@abc.com     | Transport plan change:<br>ETA, ETD, Vessel and voyage, Port and terminal | 19 Aug 2020 02:56 |
| vivian.wang@abc.com | Transport plan change:<br>ETA, ETD, Vessel and voyage, Port and terminal | 19 Aug 2020 02:51 |
| ada.lu@abc.com      | Transport plan change:<br>ETA, ETD, Vessel and voyage, Port and terminal | 26 Feb 2019 08:19 |
| Amy.wu@abc.com      | Transport plan change:<br>ETA, ETD, Vessel and voyage, Port and terminal | 10 Oct 2018 03:58 |

#### 4. 在展开的界面可以对已设置的订阅信息进行编辑或者删除

[返回目录](#)

The screenshot shows the Maersk Notifications interface. At the top, there is a navigation bar with the Maersk logo, language selection (ZH\_HANS), a search icon, a user icon, and a menu icon. A blue button labeled "CREATE NEW NOTIFICATION" is visible. Below the navigation, a header bar includes "Filter: All notifications" and "Sort: Latest". The main content area displays 10 of 10 notifications. Each notification row contains an "Email address" (Lucy.lu@abc.com), "Notification type" (Transport plan change: ETA, ETD, Vessel and voyage, Port and terminal), and "Last Updated" (19 Aug 2020 02:56). A "Notification details" card is expanded for this notification, showing "Creator" (Tang.Tracy@maersk.com), "Language" (English), "Frequency" (MONDAY, TUESDAY, WEDNESDAY, THURSDAY, FRIDAY, SATURDAY, SUNDAY), "Minimum ETA Change" (1 Day), and "Minimum ETD change" (1 Day). Below this, an "Additional filters" section is shown, with "Location" filters for "From" (All Countries) and "To" (All Countries), and a "Roles" filter for "My bookings" (Lucy.lu@abc.com). At the bottom right, there are "DELETE" and "EDIT" buttons, with the "DELETE" button highlighted by a red box.

CREATE NEW NOTIFICATION

Filter: All notifications Sort: Latest

10 of 10 notifications

| Email address   | Notification type  | Last Updated      |
|-----------------|--|-------------------|
| Lucy.lu@abc.com | Transport plan change:<br>ETA, ETD, Vessel and voyage, Port and terminal | 19 Aug 2020 02:56 |

**Notification details**

| Creator               | Language | Frequency  | Minimum ETA Change | Minimum ETD change |
|-----------------------|----------|--|--------------------|--------------------|
| Tang.Tracy@maersk.com | English  | MONDAY, TUESDAY, WEDNESDAY, THURSDAY, FRIDAY, SATURDAY, SUNDAY | 1 Day              | 1 Day              |

**Additional filters**

Location

From: All Countries To: All Countries

Roles

My bookings

Lucy.lu@abc.com

DELETE EDIT

[返回目录](#)

[www.maersk.com](http://www.maersk.com)  
如何查询进口滞港费和滞箱费

MAERSK LINE



# > 如何查询进口滞港费和滞箱费

[返回目录](#)

1. 注册用户登陆网站 [www.maersk.com](http://www.maersk.com) 后，在此界面找到 **进口滞港费和滞箱费**
2. 输入 **提单号码**，点击 **查看** 即可查询到 **滞港/箱费和免费天数详情**

The screenshot shows the Maersk website interface. On the left, there is a sidebar with '费率公告' (Rate Announcements) and three links: 'Inland overweight Export (IOE) and Inland overweight Import (IOI)...' (24 FEB), 'Revision of Export Demurrage and detention tariffs in Uganda' (23 FEB), and 'Tanzania - Export detention on empty containers upon booking...' (23 FEB). On the right, the main content area is titled '进口滞港费和滞箱费' (Import Demurrage and Detention). It features a search bar with the placeholder '查看滞港费和滞箱费详细信息' (View demurrage and detention details) and a text input field containing '123456789'. Below these is a large red button with the text '查看' (View). A blue callout bubble with the text '输入提单号码' (Enter Bill of Lading Number) points to the text input field. Another blue callout bubble with the text '点击查看' (Click to view) points to the red button.

### 3. 在此界面可查询到柜子的 滞港费和免费天数详情

[返回目录](#)

MAERSK 价格 订舱 ▾ 跟踪 船期 供应链 管理 ▾ ZH\_HANS ▾   

← 返回主页

货件详情 : 123456789

起始地 (城市, 国家/地区) Houston, US 2 January 2021 → 目的地 (城市, 国家/地区) Shekou, CN 19 February 2021

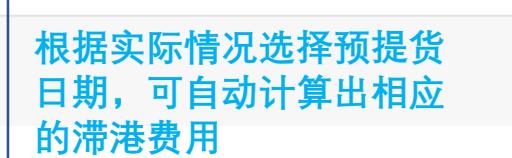
滞港费 滞箱费

---

#### 滞港费和免费天数详情

您可以选择新的“交付日期”，查看适用的滞港费（根据合同/标准关税）。 提货地

| 集装箱   | 免费天数                        | 免费期最后一日   | 提货日期  | 应收费天数   | 滞港价格<br>天数 X 费率  |
|---|-----------------------------|---|---|---|--|
| MAEU1234567 20 Tank<br>Chemical products, nos | 7 天                         | 25 Feb 2021    | 27 Feb 2021    | 2 天    | CNY 280.00    |
| MAEU1234567 20 Tank<br>Chemical products, nos | 7 天                         | 25 Feb 2021  | 27 Feb 2021  | 2 天  | CNY 280.00  |
| 集装箱总数: 2                                      | 根据实际情况选择预提货日期，可自动计算出相应的滞港费用 |   |   |   | 总价* CNY 560.00   |

应用到所有

MAERSK

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[www.maersk.com](http://www.maersk.com)  
如何联系官方网站线上帮助

MAERSK LINE

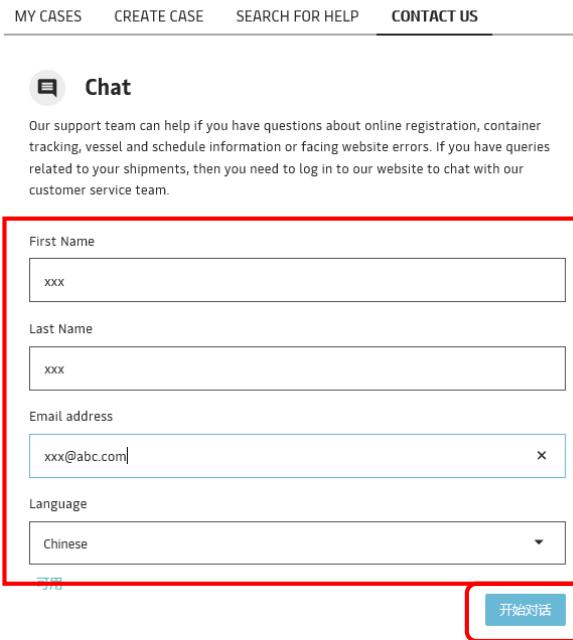


## • 如何联系官方网站线上帮助?

### >第一种方法:

1. 进入 <https://www.maersk.com/help/cm/#/contactus>
2. 在弹出的界面输入 **姓名** 和 **邮箱**。选择需要选择语言, 点击 “**开始对话**”

## Support



MY CASES CREATE CASE SEARCH FOR HELP CONTACT US

**Chat**

Our support team can help if you have questions about online registration, container tracking, vessel and schedule information or facing website errors. If you have queries related to your shipments, then you need to log in to our website to chat with our customer service team.

First Name  
xxx

Last Name  
xxx

Email address  
xxx@abc.com

Language  
Chinese

**开始对话**

### >第二种方法:

1. 进入 [www.maersk.com](http://www.maersk.com), 拉动到页面底部点击 **联系我们**
2. 在下一个界面, 点击 “**在线聊天**”



3. 在弹出的界面输入 **姓名** 和 **邮箱**。选择需要选择语言, 点击 “**开始对话**”

**温馨提示:** 如您需要解决网站IT问题, 请在未登录状态下联系线上帮助

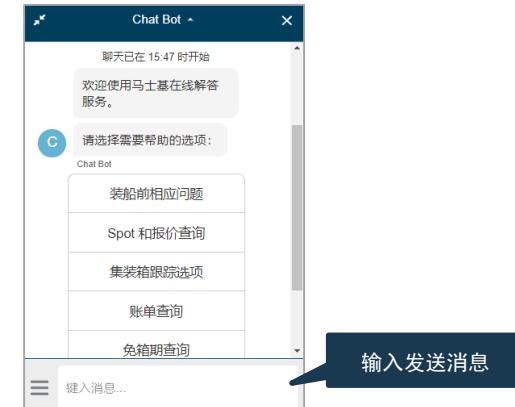
### >第三种方法:

1. 进入 [www.maersk.com](http://www.maersk.com) 完成**登录**
2. 点击马士基官网右下角图标 “**Chat**”



### 温馨提示:

进入对话后, 智能客服Chat Bot会主动为您提供服务。如需人工服务, 请输入发送 “**转人工**”



[返回目录](#)

[www.maersk.com](http://www.maersk.com)  
如何使用人民币支付系统(B2B)

MAERSK LINE



一站式的电子支付  
将为您带来非凡体验



便捷的人民币费用电子支付系统 (B2B) 将助力您的货物出运 -  
我们始终想您所想。

电子支付，您将体验到：



#### 无需等待

我们优化了排队叫号、等待销账的人民币付款流程  
，登陆马士基网站  
Maersk.com，您将感受  
全新的付款体验。

#### 便捷支付

通过安全方便的电子支付  
平台，您可以随时随地查  
看未付账单，选择需要支  
付的人民币账单，  
核对账单及支付金额

#### 快速领单

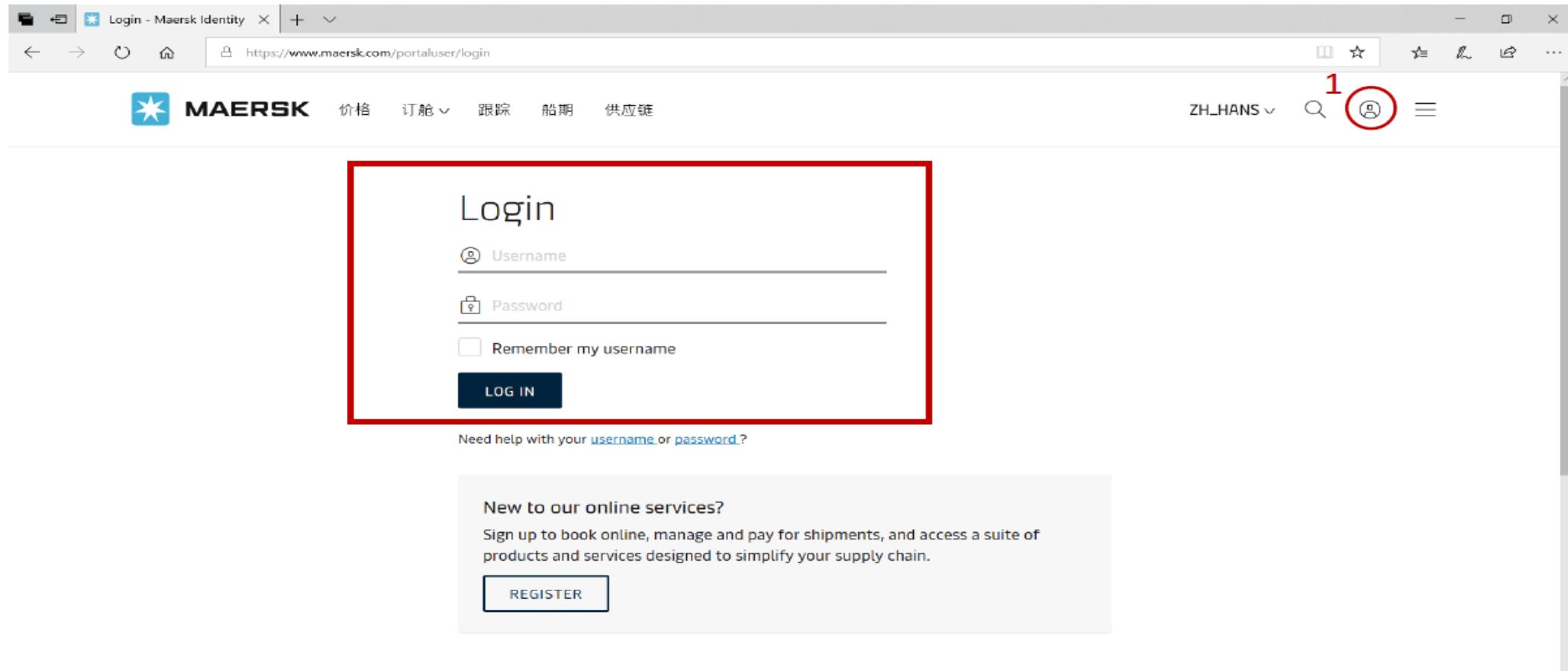
通过安全方便的电子支付  
平台完成在线支付，您可  
以体验即时到账并快速拿  
到提单以及发票等文件

# 马士基 人民币支付系统 (B2B)

# 马士基电子付款(E-payment)流程

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1. 登陆马士基中文网站 [WWW. MAERSK. COM](https://www.maersk.com/portaluser/login) ,  
点击右上角 账户 , 输入用户名+密码, 点击 LOG IN 完成登录



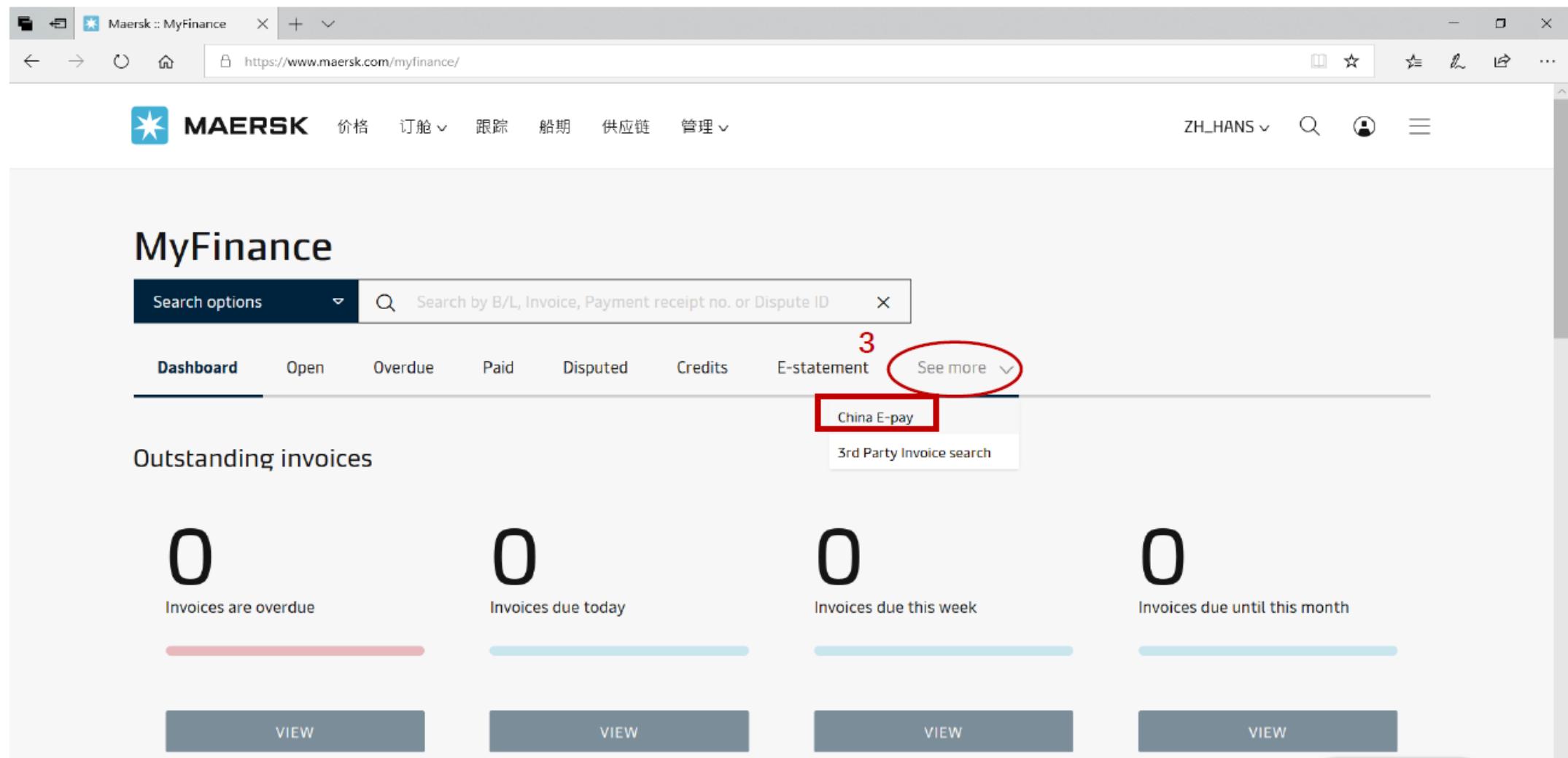
## 2. 找到菜单栏的 **管理** , 选择 **MyFinance**

[返回目录](#)

The screenshot shows the Maersk Hub interface. At the top, there is a navigation bar with icons for search, refresh, and user profile, and a URL bar showing <https://www.maersk.com/hub/>. The main content area features a "Welcome to your Hub" message and a "Storage and Distribution" section with a worker image and a "Contact Us" button. A search bar at the bottom says "尝试搜索船舶、国家/地区、集装箱堆场、港口或当地办事处". A world map highlights North America, Europe, and Asia. A sidebar on the left shows "Hub New" and "Maersk Flow New" sections. The "Management" dropdown menu is open, with the "MyFinance" option highlighted by a red box. A red circle with the number "2" is placed above the "Management" button in the top navigation bar.

3. 点击 See more , 找到 China E-pay ,进行跳转

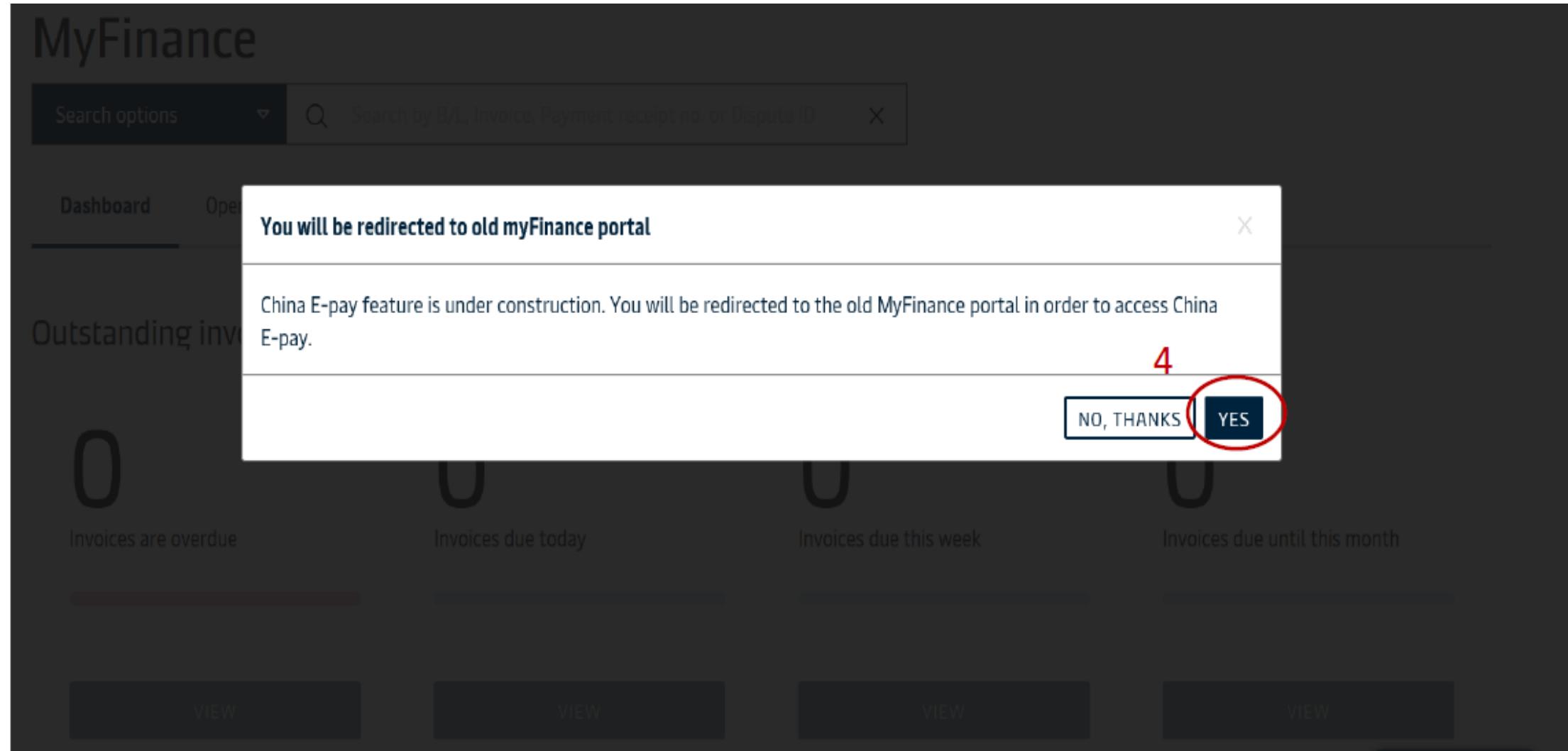
[返回目录](#)



The screenshot shows the Maersk MyFinance dashboard. At the top, there is a navigation bar with the Maersk logo, language selection (ZH\_HANS), and a search bar. Below the navigation bar, the main title 'MyFinance' is displayed. A 'Search options' dropdown is open, showing a search bar and a 'See more' button with a red circle and the number '3' above it. A red box highlights the 'See more' button. A dropdown menu is visible, showing the 'China E-pay' option, which is also highlighted with a red box. Below the search area, there is a section titled 'Outstanding invoices' with four large '0' indicators and corresponding text: 'Invoices are overdue', 'Invoices due today', 'Invoices due this week', and 'Invoices due until this month'. Each indicator has a 'VIEW' button below it.

4. 选择 Yes , 跳转到 oldMyFinance

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## 5-1. 如果你是客户，点击 电子付款

[返回目录](#)

5

搜索 未付账单 电子付款 信贷 已付账单 账单争议 电子月结单 Account Statement 设定

Mainland China

注意：中国大陆地区电子支付目前只支持人民币支付，因此此处仅列出人民币账单，查看完整账单，请选择“未付账单”选项

未付账单

Maersk Line: A B C COMPANY

选择您要付款的账单

账单搜寻

注：CN00-华北地区；HK00-华东地区；MO00-华南地区

| 账单号码                                | 提单号码       | 账单种类 | 客户参考号码 | 账单日期      | 到期日       | 开票金额         | 未付金额         | 支付金额 | 其他选项 | Business Area |
|-------------------------------------|------------|------|--------|-----------|-----------|--------------|--------------|------|------|---------------|
| <input type="checkbox"/> 3000000000 | 1111111111 |      |        | 2019-1-16 | 2019-1-16 | CNY 1,200.00 | CNY 1,200.00 |      |      | HK00          |
| <input type="checkbox"/> 3000000001 | 1111111113 |      |        | 2019-1-16 | 2019-1-16 | CNY 1,400.00 | CNY 1,400.00 |      |      | MO00          |
| <input type="checkbox"/> 3000000002 | 1111111112 |      |        | 2019-1-16 | 2019-1-16 | CNY 1,500.00 | CNY 1,500.00 |      |      | MO00          |

## 5-2. 如果你是代理, 点击 搜索-我是代理-输入提单号

[返回目录](#)

### MyFinance

Search  Open Invoices ePayment Credits Paid Invoices Dispute Cases

Maersk A/S:F

Search for Your Documents

I'm a Customer  I'm an Agent

Bill of Lading No.

OR

Invoice No.  2019

点击搜索-选择我是代理-  
输入需要支付的提单号

Search  Open Invoices ePayment Credits Paid Invoices Dispute Cases eStatement Profile

Mainland China Maersk A/S: FUZHOU YUEDA CUSTOMS LTD

Search for Your Documents

I'm a Customer  I'm an Agent

Bill of Lading No. 969808662

OR

Invoice No.  2019

Approved Invoice

| Select   | Invoice No. | Bill of Lading No. | Customer Name | Due Date | Invoice Amount | Open Amount | Invoice Type | Invoice Status | Business Area | Business Area Description | Action |
|--|-------------|--------------------|---------------|----------|----------------|-------------|--------------|----------------|---------------|---------------------------|--------|
| <input type="checkbox"/>   | 选择需要支付的账单   | ESS STEEL PRODU    | 点击支付          | CNY      | 21,844.00 CNY  | LOCAL       | Open         | HK00           | Hong Kong     |                           |        |
| <a href="#">Select Displayed Items</a> <a href="#">Deselect Selected Items</a> <a href="#">Download Selected Entries</a> <input type="button" value="Pay"/> <input type="button" value="Email"/> |             |                    |               |          |                |             |              |                |               |                           |        |

MAERSK

## 6. 勾选您需要付款的账单

[返回目录](#)

搜寻 未付账单 电子付款 信贷 已付账单 账单争议 电子月结单 Account Statement 设定

Mainland China

注意：中国大陆地区电子支付目前只支持人民币支付，因此此处仅列出人民币账单，查看完整账单，请选择“未付账单”选项

未付账单 Maersk Line: A B C COMPANY

选择您要付款的账单 账单搜寻

注：CN00-华北地区；HK00-华东地区；MO00-华南地区

|   | 账单号码   | 提单号码      | 账单种类 | 客户参考号码 | 账单日期      | 到期日：      | 开票金额         | 未付金额         | 支付金额 | 其他选项 | Business Area |
|---|--|-----------|------|--------|-----------|-----------|--------------|--------------|------|------|---------------|
| 6 | <input type="checkbox"/> 3000000000            | 111111111 |      |        | 2019-1-16 | 2019-1-16 | CNY 1,200.00 | CNY 1,200.00 |      | HK00 |               |
|   | <input checked="" type="checkbox"/> 3000000001 | 111111113 |      |        | 2019-1-16 | 2019-1-16 | CNY 1,400.00 | CNY 1,400.00 |      | MO00 |               |
|   | <input type="checkbox"/> 3000000002            | 111111112 |      |        | 2019-1-16 | 2019-1-16 | CNY 1,500.00 | CNY 1,500.00 |      | MO00 |               |



7. 确认发票信息，选择收款银行，信息无误则点击 **继续** 按钮。

[返回目录](#)

全选 取消全选 下载已选项目

付款金额 CNY 8.00

2. 选择您想使用的支付方式。您通过以下方式支付

人民币电子支付 (B2B) **7. 确认是否需要开票**

请选择您是否需要开具发票  是  否

选择发票信息  新增发票信息

请填写您所申请的发票明细

购买方单位名称 \* ABC Company  
购买方纳税人识别号 9999  
购买方地址、电话 Shanghai  
购买方开户行及账号 ICBC  
收票方邮箱 (用于联系发票事项的邮箱地址) clare@abc.com

8. 新增或者修改发票信息

选择收款银行 \* Select  
- XXXXXXXXXXXXXXXX6252  
1233, 4567 - XXXXXXXX0000000000578

3. 选择继续检查并确认您的付款。

按下这里后您将同意

(i) 发票抬头与款项付款方是一致的。我将承担由此产生的一切后果和责任。  
 (ii) 网站的隐私与Cookie政策。该政策可从<https://www.maersk.com/privacy-and-cookie-policy>获取  
 (iii) 网站使用条款。该条款可从<https://my.maerskline.com/terms-of-use>获取  
 (iv) 您与您所使用银行间相关的支付协议和条款

**继续**

8. 再次核实付款与发票信息，无误则点击 **支付** 按钮。页面会跳转至网银支付界面，根据提示付款即可。

[返回目录](#)

搜寻 未付账单 电子付款 信贷 已付账单 账单争议 电子月结单 Account Statement 设定

Mainland China  
Maersk Line: A B C COMPANY

### 刚选择要付款的账单清单

请确认所要支付的账单，发票信息和收款方银行

收款方银行 1233, 4567 - XXXXXXXXXXXXXXXXX7049

发票信息 购买方单位名称 : ABC Company  
购买方纳税人识别号 : 9999  
邮箱地址 : clare@abc.com

如果您现在要使付款生效，请点击 **支付**。

| 账单号码       | 提单号码 | 账单日期     | 到期日      | 开票金额     | 未付金额     | 付款金额     |
|------------|------|----------|----------|----------|----------|----------|
| 3100000123 | HGUM | 2019-5-3 | 2019-5-3 | CNY 2.00 | CNY 2.00 | CNY 2.00 |

注意查看以下提醒内容，建议先插入银行的U盾，再点击“支付”，然后根据页面提示输入付款密码等信息支付即可。

后退 **支付**

提醒：  
请先插入银行的U盾，再点击“支付”；  
点击“支付”后，将跳转至非马士基网站页面...  
请于15分钟内完成付款，逾期支付申请将失效



|        |          |          |
|--------|----------|----------|
| 总净付款金额 | CNY 2.00 | CNY 2.00 |
|--------|----------|----------|



Thank you

欢迎关注马士基官方微信

