



Customer Advisory #12

Transnet IT Disruptions – DCT terminal congestion

August 04, 2021

Dear Valued Customer,

P2 DCT terminal is highly congested, movement within the terminal is restricted, trucks and containers are not able to flow and there is significant gate congestion (yesterday all gate movements were suspended - Pier 2 Notice – Landside update 03-Aug).

In order to alleviate congestion TPT will trial dedicated IMPORT booking windows tomorrow 05th August: 0600 to 1000 and 2200 to 0100.

Please note that during this window:-

- IMPORT FULL collection bookings only will be accepted
- From 0900 the standard booking process will apply.

Details can be found in the attached TPT advisory below:

[Recovery initiative – DCT 04th August advisory](#)

We encourage our customers to make use of these dedicated IMPORT collection booking slots. Given the level of congestion and the high volume of import cargo due on the ground and soon to arrive in DURBAN (peak season) we support this trial.

We appreciate your continued co-operation and support as we work together to restore the situation back to normal and to keep supply chains moving in the face of this disruption. We remain available via all our usual channels and look forward to hearing from you

Best Regards,
Maersk

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