



## Customer Advisory

### Civil Unrest South Africa – Impact on Operations

July 16,2021

Dear Valued Customer,

Here is our latest update on the civil unrest gripping parts of the country

From this morning's update:-

- Durban/KwaZulu Natal terminals slowly starting to resume operations.
- Most depots are operating (both Maersk owned and third party service providers), please view the schedule below for operating hours. Trucking has also resumed in Durban, however, capacity remains limited.
- Johannesburg / Gauteng depots are largely operational however operating hours are impacted. Trucking operations are also starting up however capacity remains limited and is available on short haul only.
- Majority of the rail corridors remain closed
- Port Elizabeth and Cape Town Ports, Depots and Trucking remain fully operational.

<b>Maersk Offices</b>		
<b>Location</b>	<b>Office</b>	<b>Counters</b>
Durban	Closed	Closed
Johannesburg	Closed	Closed
East London	Open	Open
Port Elizabeth	Open	Open
Cape Town	Open	Open
<b>Terminal Operations Overview</b>		
<b>Location</b>	<b>Operational Status</b>	<b>Comments</b>
<b>Durban</b>		
Durban Container Terminal: Pier 2	Semi-operational	Operating with 3 gangs on the waterside
Durban Container Terminal: Pier 1	Semi-operational	Operating with 2 gangs on waterside
Durban Point Terminal	Operational	Labour Shortage. Car terminal
Maydon Wharf	Operational	Labour Shortage. 1 Container Berth operational
<b>PORT ELIZABETH</b>		
Ngqura Terminal	Terminal Fully Operational	
Port Elizabeth Container Terminal	Terminal Fully Operational	
<b>EAST LONDON</b>		
East London Container Terminal	Terminal Fully Operational	
<b>CAPE TOWN</b>		
Cape Town Container Terminal	Terminal Fully Operational	
FPT Terminal	Terminal Fully Operational	
MPT Terminal	Terminal Fully	

	Operational	
<b>Maersk Depot, Warehouse and Cold Store Facilities</b>		
<b>Location</b>	<b>Depot Status</b>	<b>Comments</b>
APMT Durban	Operational	Depot will open till 16h00
APMT Johannesburg	Semi-operational	Situation being monitored : BOOKINGS ONLY until 16h00
APMT Pretoria	Operational	Situation being monitored
APMT Port Elizabeth	Open: Operational	Operational but being monitored
APMT East London	Operational	Situation being monitored
APMT Cape Town	Operational	Operational but being monitored
Johannesburg Warehouse	Operational	Situation being monitored
Durban Warehouse	Closed: Non Operational	Situation being monitored
Durban Cold Storage (PreCool)	Closed: Non Operational	Measures taken to secure facility.

<b>Landside Transportation and Custom Services</b>			
<b>Location</b>	<b>Trucking Activities</b>	<b>Rail Activities</b>	<b>Custom Services</b>
Durban	Operational - limited trucking capacity	Rail from Durban to all locations Suspended	Operational
Johannesburg	Semi-operational until 1600	Rail from / to Johannesburg to all locations Suspended	
Pretoria	Operational	Rail from / to Pretoria to all locations Suspended	
East London	Operational	n/a	
Port Elizabeth	Operational	Rail to / from Pretoria & Johannesburg suspended	
Cape Town	Operational	Operational for Pretoria to Cape Town only	

As the situation remains fluid, we will continue to update you regularly. We understand that the situation continues to put strain on your business as well as on our economy.

The safety of staff, customers and the cargo entrusted to us remains of paramount importance.

We will continue to support you whilst we monitor the situation and keep all stakeholders informed.

We remain contactable via all our usual channels and look forward to hearing from you.

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National After-Hours Contact Numbers:

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We thank you for your partnership with this process.

Best Regards,  
Maersk