



Customer Advisory

Civil Unrest South Africa – Impact on Operations

July 15,2021

Dear Christian,

Here is our latest update on the civil unrest gripping parts of the country

From this afternoon's update:-

- Durban/KwaZulu Natal terminals slowly starting to resume operations.
- Trucking and Depot activities in Durban have a high likelihood of resuming operations tomorrow, this includes both Maersk owned and third party Depot service providers.
- Johannesburg / Gauteng for the most part remains shut down, however, there are some depot's and trucking operations starting up on a smaller scale and these are being managed on an appointment basis.
- Majority of the rail corridors remain closed and we await further information as to when operations will resume.
- Port Elizabeth and Cape Town Ports, Depots and Trucking remain fully operational.

Maersk Offices		Counters
Location	Status	Status
Durban	Closed	Closed
Johannesburg	Closed	Closed
East London	Open	Open
Port Elizabeth	Open	Open
Cape Town	Open	Open

Terminal Operations Overview		
Location	Operational Status	Comments
Durban		
Durban Container Terminal: Pier 2	Semi-operational	Operating with 5 gangs on the waterside
Durban Container Terminal: Pier 1	Semi-operational	Operating with 3 gangs on waterside
Durban Point Terminal	Operational	Labour Shortage. Car terminal
Maydon Wharf	Operational	Labour Shortage. 1 Container Berth operational
PORT ELIZABETH		
Ngqura Terminal	Terminal Fully Operational	
Port Elizabeth Container Terminal	Terminal Fully Operational	
EAST LONDON		
East London Container Terminal	Terminal Fully Operational	
CAPE TOWN		
Cape Town Container Terminal	Terminal Fully Operational	
FPT Terminal	Terminal Fully Operational	
MPT Terminal	Terminal Fully	

	Operational		
Maersk Depot, Warehouse and Cold Store Facilities			
Location	Depot Status	Comments	
APMT Durban	Closed: Non Operational	Review underway for resumption of operations 16.07.2021	
APMT Johannesburg	Semi-operational	Situation being monitored : BOOKINGS ONLY until 16h00	
APMT Pretoria	Operational	Situation being monitored	
APMT Port Elizabeth	Open: Operational	Operational but being monitored	
APMT East London	Operational	Situation being monitored	
APMT Cape Town	Operational	Operational but being monitored	
Johannesburg Warehouse	Closed: Non Operational	Situation being monitored	
Durban Warehouse	Closed: Non Operational	Situation being monitored	
Durban Cold Storage (PreCool)	Closed: Non Operational	Measures taken to secure facility.	
Landside Transportation and Custom Services			
Location	Trucking Activities	Rail Activities	Custom Services
Durban	Suspended but situation being assessed for potential resumption tomorrow	Rail from Durban to all locations Suspended	Team is currently at 75% of resourcing. We are working hard to minimise any impact
Johannesburg	Semi-operational until 1600	Rail from / to Johannesburg to all locations Suspended	
Pretoria	Semi-operational	Rail from / to Pretoria to all locations Suspended	
East London	Operational	n/a	
Port Elizabeth	Operational	Rail to / from Pretoria & Johannesburg suspended	
Cape Town	Operational	Operational for Pretoria to Cape Town only	

As the situation remains fluid, we will continue to update you regularly. We understand that the situation continues to put strain on your business as well as on our economy.

The safety of staff, customers and the cargo entrusted to us remains of paramount importance.

We will continue to support you whilst we monitor the situation and keep all stakeholders informed.

We remain contactable via all our usual channels and look forward to hearing from you.

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We thank you for your partnership with this process.

Best Regards,
Maersk

