

Customer Advisory

Civil Unrest South Africa – Impact on Operations

July 14,2021

Dear Valued Customer,

Here is our latest update on the civil unrest gripping parts of the country

From this morning's update:-

- Durban/KwaZulu Natal remains shut down. Johannesburg / Gauteng whilst shut down sees some depot's and trucking operations starting up on a small scale and subject to appointments.
- Durban ports, with the exception of Pier 1 and 2 which are semi-operational, remains shut due to lack of labour, all trucking has ceased and depots are closed.
- TFR has declared force majeure and all coast to Gauteng rail corridors have been closed.
- Port Elizabeth and Cape Town ports, depots and trucking remain fully operational

Maersk Offices and Counters		
Location	Status	
Durban	Closed	
Johannesburg	Closed	
East London	Closed	
Port Elizabeth	Open	
Cape Town	Open	

Terminal Operations Overview		
Location	Operational Status	Comments
Durban		
Durban Container Terminal: Pier 2	Semi-operational	Labour Shortage. 2 gangs currently working
Durban Container Terminal: Pier 1	Semi-operational	Labour Shortage. 1 gang currently working
Durban Point Terminal	Not Operational	Labour Shortage. No Contingencies triggered as yet
Maydon Wharf	Not Operational	Labour Shortage. No Contingencies triggered as yet
PORT ELIZABETH		
Ngqura Terminal	Terminal Fully Operational	
Port Elizabeth Container Terminal	Terminal Fully Operational	
EAST LONDON		
East London Container Terminal	Terminal Fully Operational	
CAPE TOWN		
Cape Town Container Terminal	Terminal Fully Operational	
FPT Terminal	Terminal Fully Operational	

MPT Terminal	Terminal Fully Operational		
Maersk Depot, Warehouse and Cold Store Facilities			
Location	Depot Status	Comments	
APMT Durban	Closed: Non Operational		
APMT Johannesburg	Semi-operational	Situation being monitored : BOOKINGS ONLY (for both IMP and EXP) until 16h00	
APMT Pretoria	Operational	Situation being monitored	
APMT Port Elizabeth	Open: Operational	Operational but being monitored	
APMT East London	Operational	Situation being monitored	
APMT Cape Town	Operational	Operational but being monitored	
Johannesburg Warehouse	Closed: Non Operational	Situation being monitored	
Durban Warehouse	Closed: Non Operational	Situation being monitored	
Durban Cold Storage (PreCool)	Closed: Non Operational	Measures taken to secure facility.	
Landside Transportation and Custom Services			
Location	Trucking Activities	Rail Activities	Custom Services
Durban	Suspended	Rail from Durban to all locations Suspended	Team is currently at 75% of resourcing. We are working hard to minimise any impact
Johannesburg	Semi-operational until 1600	Rail from / to Johannesburg to all locations Suspended	
Pretoria	Semi-operational	Rail from / to Pretoria to all locations Suspended	
East London	Operational	n/a	
Port Elizabeth	Operational	Rail to / from Pretoria & Johannesburg suspended	
Cape Town	Operational	Rail to / from Pretoria & Johannesburg suspended	

As the situation remains fluid, we will continue to update you regularly. We understand that the situation continues to put strain on your business as well as on our economy.

The safety of staff, customers and the cargo entrusted to us remains of paramount importance.

We will continue to support you whilst we monitor the situation and keep all stakeholders informed.

We remain contactable via all our usual channels and look forward to hearing from you.

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We thank you for your partnership with this process.

Best Regards,
Maersk

