



Customer Advisory

Civil Unrest South Africa – Impact on Operations

July 14,2021

Dear Christian,

On this 3rd working day of Civil Unrest in South Africa we will continue to share updates relating to our Office and Counter Hours as well as operations across our Depots and Terminals. During these turbulent times with impacts being faced by many across the country in terms of personal safety and mental wellbeing, our commitment is to ensure we provide reliable and updated information towards your supply chain concerns. Please do engage with us, either through your Sales or Customer Experience Partner, towards exploring solutions and available alternatives at this time.

From this morning's update:-

- Durban/KwaZulu Natal and Johannesburg/Gauteng are essentially shut down.
- Durban ports, with the exception of Pier 1 and 2 which are semi-operational, remains shut due to lack of labour, all trucking has ceased and depots are closed.
- TFR has declared force majeure and all coast to Gauteng rail corridors have been closed.
- Port Elizabeth and Cape Town ports, depots and trucking remain fully operational

Maersk Offices and Counters		
Location	Status	
Durban	Closed	
Johannesburg	Closed	
East London	Closed	
Port Elizabeth	Open	
Cape Town	Open	
Terminal Operations Overview		
Location	Operational Status	Comments
Durban		
Durban Container Terminal: Pier 2	Semi-operational	Labour Shortage. 2 gangs currently working
Durban Container Terminal: Pier 1	Semi-operational	Labour Shortage. Awaiting arrival of stevedores to start operations. 2 gangs present.
Durban Point Terminal	Not Operational	Labour Shortage. No Contingencies triggered as yet
Maydon Wharf	Not Operational	Labour Shortage. No Contingencies triggered as yet
PORT ELIZABETH		
Ngqura Terminal	Terminal Fully Operational	
Port Elizabeth Container Terminal	Terminal Fully Operational	
EAST LONDON		
East London Container Terminal	Terminal Fully Operational	
CAPE TOWN		
Cape Town Container Terminal	Terminal Fully Operational	
FPT Terminal	Terminal Fully Operational	
MPT Terminal	Terminal Fully Operational	

Maersk Depot, Warehouse and Cold Store Facilities		
Location	Depot Status	Comments
APMT Durban	Closed: Non Operational	Situation being monitored
APMT Johannesburg	Closed: Non Operational	Situation being monitored
APMT Pretoria	Open: Operational	Situation being monitored
APMT Port Elizabeth	Open: Operational	Operational but being monitored
APMT East London	Open: Operational	Operational but being monitored
APMT Cape Town	Open: Operational	Operational but being monitored
Johannesburg Warehouse	Closed: Non Operational	Situation being monitored
Durban Warehouse	Closed: Non Operational	Situation being monitored
Durban Cold Storage (PreCool)	Closed: Non Operational	Measures taken to secure facility.

Landside Transportation and Custom Services			
Location	Trucking Activities	Rail Activities	Custom Services
Durban	Suspended	Rail from Durban to all locations Suspended	Team is currently at 75% of resourcing. We are working hard to minimise any impact
Johannesburg	Suspended	Rail from / to Johannesburg to all locations Suspended	
Pretoria	Semi-operational (short haul)	Rail from / to Pretoria to all locations Suspended	
East London	Operational	n/a	
Port Elizabeth	Operational	Rail to / from Pretoria & Johannesburg suspended	
Cape Town	Operational	Rail to / from Pretoria & Johannesburg suspended	

As the situation remains fluid, we will continue to update you regularly. We understand that the situation continues to put strain on your business as well as on our economy.

The safety of staff, customers and the cargo entrusted to us remains of paramount importance.

We will continue to support you whilst we monitor the situation and keep all stakeholders informed.

We remain contactable via all our usual channels and look forward to hearing from you.

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- za.export@maersk.com for export queries
- za.import@maersk.com for import queries
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We thank you for your partnership with this process.

Best Regards,
Maersk

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