



Customer Advisory

Customer Advisory: #5 - Civil Unrest South Africa – Impact on Operations

July 14, 2021

Dear Christian,

Here is our latest update on the civil unrest gripping parts of the country. For the most part the situation remains unchanged and we will continue to keep you abreast of any changes with regular updates.

From this morning's update:-

- Durban/KZN and Johannesburg/Gauteng are essentially entirely shut down.
- Durban ports, with the exception of Pier 2 which is semi-operational, remains shut down due to lack of labour, all trucking has been stood down and depots are closed.
- TFR has declared force majeure and all coast to Gauteng rail corridors have been shut down
- Port Elizabeth and Cape Town ports, depots and trucking remain fully operational

Maersk Offices and Counters		
Location	Status	
Durban	Closed	
Johannesburg	Closed	
East London	Closed	
Port Elizabeth	Open	
Cape Town	Open	

Terminal Operations Overview		
Location	Operational Status	Comments
Durban		
Durban Container Terminal: Pier 2	Semi-operational	Labour Shortage. 2 gangs currently working
Durban Container Terminal: Pier 1	Not Operational	Labour Shortage. No Contingencies triggered as yet
Durban Point Terminal	Not Operational	Labour Shortage. No Contingencies triggered as yet
Maydon Wharf	Not Operational	Labour Shortage. No Contingencies triggered as yet
PORT ELIZABETH		
Ngqura Terminal	Terminal Fully Operational	
Port Elizabeth Container Terminal	Terminal Fully Operational	
EAST LONDON		
East London Container Terminal	Terminal Fully Operational	
CAPE TOWN		
Cape Town Container Terminal	Terminal Fully Operational	

FPT Terminal	Terminal Fully Operational	
MPT Terminal	Terminal Fully Operational	

Maersk Depot, Warehouse and Cold Store Facilities		
Location	Depot Status	Comments
APMT Durban	Closed: Non Operational	Business Park where depot is based was breached late yesterday. So far all seems calm in depot vicinity but will be monitored
APMT Johannesburg	Closed: Non Operational	Situation being monitored
APMT Pretoria	Open: Operational	Situation being monitored
APMT Port Elizabeth	Open: Operational	Operational but being monitored
APMT East London	Closed: Non Operational	High likelihood of resuming operations today
APMT Cape Town	Operational	Operational but being monitored
Johannesburg Warehouse	Closed: Non Operational	Situation being monitored
Durban Warehouse	Closed: Non Operational	Situation being monitored
Durban Cold Storage (PreCool)	Closed: Non Operational	Measures taken to secure facility.

Landside Transportation and Custom Services			
Location	Trucking Activities	Rail Activities	Custom Services
Durban	Suspended	Rail from Durban to all locations Suspended	Team is currently at 75% of resourcing. We are working hard to minimise any impact
Johannesburg	Suspended	Rail from / to Johannesburg to all locations Suspended	
Pretoria	Semi-operational (short haul)	Rail from / to Pretoria to all locations Suspended	
East London	Operational	n/a	
Port Elizabeth	Operational	Rail to / from Pretoria & Johannesburg suspended	
Cape Town	Operational	Rail to / from Pretoria & Johannesburg suspended	

The situation remains highly fluid and we will continue to keep you regularly updated as events unfold.

We understand that the situation continues to put strain on your business as well as on our economy.

The safety of staff, customers and suppliers remains of paramount importance. Through these trying times we remain open for business. We will continue to support and monitor the situation every hour on the hour so that we are equipped to make the best decisions with the safety of all as our number one priority.

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We thank you for your partnership with this process.

Best Regards,

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