



# **How to register on Maersk.com**

**User Profile Creation  
Customer Guide (EN)**

Go to Maersk.com and click "Register"

# Inland Transport

Move your cargo seamlessly by road, rail, or barge to your key inland destinations.

Our services

[Tracking](#) [Schedules](#) [Offices](#)

B/L, container number or parcel

CONTINUE →

## Red Sea / Gulf of Aden situation

Stay up to date with our latest information, vessel contingency and updates here.

Close ⊗

Read updates

Complete the required informations. Accept the terms and conditions. Click « Submit »



For a company account, you may use **the company name as the username.**

However, to avoid any rejection, **please ensure that your first and last name are correctly entered in the corresponding fields.**

## Welcome to your Maersk Registration

Previous customers of Sealand can [log in](#) immediately to Maersk. Please note that you may be asked for some further information to identify which region should serve you.

As a previous Twill customer, there is no need to register again. Simply [log into Maersk](#) using your Twill username and password.

Create username

Business email

First name

Surname

Country/Region

Business contact number

Mobile number

Business contact number

Mobile number

Landline number

Extension (Optional)

New password

Confirm new password

- I accept the [registered user terms](#) and [cookie policy](#)
- I agree to receive logistics related news and marketing updates by email, phone, or similar from A. P. Moller-Maersk and its affiliated companies. I understand that I can opt out of such Maersk communications at any time. To see how we process your personal data read our [Privacy Notification](#)

By registering as a new user, you accept without restriction the user terms (encompassing general user terms, registered user terms and privacy notification) and you will be granted access to our on-line business services. You can book and track your cargo, submit your shipping instructions, get access to transport documents, view your account statement and view or download reports with detailed data of your cargo movements.

As a registered customer, you can view your personal and company details in my profile. A list of users within your company is also available.

Without waiving any other rights and remedies, any breach or violation of the user terms is subject to legal prosecution.

Submit

Once your registration is completed (1), you will receive a confirmation email (2).

Check your details and click **"Validate Email"**. You will then be redirected to our website (3).

1

## Thank you for registering

We have sent an email to the address you have provided. Please check your email and click the link included to complete your registration.

If you have not received it in your inbox please check your spam folder. Otherwise you can resend it by clicking the button below.

Note that for security reasons, the link will expire in 48 hours.

Continue

Resend email

2

## Activate account

Dear Danny,

We have received a request to register you with this email address. Here are the details you provided:

- Username: kdanny158
- Email: landry.kamgang@maersk.com
- First name: Danny
- Surname: Tchomsi
- Country/Area: Cameroon
- Landline Number:
- Mobile Number: 237-683947654

Before you can embark on your logistics journey, we need you to validate your account.

### Validate Email

Should the button not work, please copy and paste the following URL in your browser:  
<https://accounts-stage.maersk.com/ocean-maeu/auth/verify-email?&userId=kdanny158&code=UXZ24PWtXhaHc2oT&dateSent=1775746575609>

Upon validation, we'll ask you to take the next step and complete your account by adding additional information about your company.

If you did not request this or if you need additional assistance, please [contact customer care](#).

Thank you for registering - we're happy to have you onboard and look forward to serving your business and its global transportation needs.

Best Regards,

**The Maersk team**

Please do not reply to this email, as we are unable to respond from this email address.

3

## Email confirmation

Your email address has been verified successfully. You are now able to login.

Continue

Complete your profile and link your customer code

Click "**Complete my account**" (1) and enter your customer code information (2):

- Company name
- Tax reference ( NIU, NIF, VAT, TIN, CAC ...)

To ensure smooth processing, please complete all requested fields.

1

## Ready to do business with Maersk?

For business of all sizes. Book, track and manage integrated logistics services with Maersk. Our services include:

- o Ocean shipping
- o Inland transportation
- o Air freight
- o Less-than-container load (LCL)
- o Customs services
- o Cargo and container protection
- o Supply Chain Management (SCM)

To enjoy all our products and services please complete your account.

Complete my account

Complete later

2

## Add your company

Fill the form below to link your company to your account.

### Primary information

Country/Region

Cameroon

Legal name

The name under which your company is legally registered.

### Tax information



**Tip to save time**

Fill the tax information details below to add your company faster.

Tax Reference Type

TIN

Tax Reference Number

Continue

You are encouraged to provide more details. Please complete all fields.

## Add your company

Check and complete the form below to link your company to your account.

### Primary information

Country/Region

Cameroon

Legal name

Maersk Cameroon

The name under which your company is legally registered.

### Tax information

TIN (Optional)

M011400048522J



### Reference numbers

+ Add Customer Own Reference

+ Add Company Registration Number

+ Add DoDAAC

+ Add D.U.N.S

+ Add EORI

+ Add FMC Code

### Address details

Apartment, suite, floor (Optional)

Street name

Street number (Optional)

### Address details

Apartment, suite, floor (Optional)

Street name

Street number (Optional)

City

District, area (optional)

PO box number (Optional)

### Phone numbers

Landline

Country code

+237



Number

Extension (Optional)

Mobile

Country code

+237



Number

683947654

### Website details

Corporate website address (optional)

Continue

Do another search

Reset the form

## Select your customer code

- Customer codes matching your information will be displayed
- Select the code corresponding to your company
- Your profile will be automatically linked

Suggested companies

Check the list below to see if your company is one of them.

	Name	Address
<input type="radio"/>	MAERSK LINE AGENCY CAMEROUN SA	2, MAERSK PLACE, DOUALA, 12414, DOUALA, CAMEROON
<input checked="" type="radio"/>	MAERSK LINE	237, MAERSK PLACE, DOUALA, CAMEROON

## You will also be asked to provide:

- An authorization letter on your company's official letterhead
- A business card or employee badge as proof of affiliation

## Upload documents

Add one or several of these documents to support your registration request.

### Authority Letter (Optional)

Approval letter from your organisation on proper letter head of the company  
JPG, PNG, PDF files supported. Maximum file size of 1 MB.

### Photo Identity (Optional)

A copy of your company Identity card or business card  
JPG, PNG, PDF files supported. Maximum file size of 1 MB.

By uploading these documents, you agree to the terms of the [Maersk Privacy Notification](#).

Review the information and you're ready to start using Maersk.com.

## Welcome

We have found a list of customers in our database that match your registered email domain.

First name: **Catalin**  
Surname: **Colac**  
Phone number: **45-000000009**  
Email: **catalin.colac1@maersk.com**

You have selected

ESPLANADEN 50J  
KOBENHAVN K,  
Hovedstaden | København,  
1263,  
DK,  
+45 33 633363,  
investor.maersk.com

as your home organization/company and address.

If you did not select the correct one, you can [choose another one](#)

Your local Maersk office

Country/Region

Denmark

Office

Choose your local Maersk office

SUBMIT

## We received your application for access


What happens next? We will review your application and aim to get back to you in two working days. In the meantime you can [access a wide range of Maersk services](#)

## **Good to know (Security & Access)**

- A user profile is personal and created for **one individual**.

Even when linked to a company customer code, the profile remains **personal and non-transferable**.

- A company can have **multiple user profiles**, with one profile per employee.
- One profile can be linked to **multiple customer codes**, subject to the required authorizations.
- Profile details (name, email, primary customer code) can only be updated at the request of the concerned user, after verification.

 **For security reasons**, when a new person within a company needs access, we recommend **creating a new user profile** and linking it to the appropriate customer code.