

How to register on Maersk com





On computer, tablet or phone, follow the link https://accounts.maersk.com/ocean-maeu/auth/register

Fill in all fields with your information

** The "First Name" line must be a first name. Putting a company name is not allowed and will lead to a rejection.



Welcome to your Maersk Registration

If you are already registered with Safmarine or any Sealand – A Maersk Company region, then you don't need to register again. You can instead go to the respective portal and login with your username and password. You will then have the opportunity to request access for Safmarine or any Sealand - A Maersk Company region as well.

Create username	
Enter desired username	
Business email	
Enter your business email address	
First name	
Enter your first name	
Surname	
Enter your surname	







You have completed the first step.

An email will be sent to the email address you entered.

If you do not receive it, click on "Resend email".

Thank you for registering

We have sent an email to the address you have provided. Please check your email and click the link included to complete your registration.

If you have not received it in your inbox please check your spam folder. Otherwise you can resend it by clicking the button below.

Note that for security reasons, the link will expire in 48 hours.





Follow the link you received by e-mail.

Save this e-mail as it may help you to retrieve your username.

D	ear kdannyl58,
V	/elcome to Maersk!
V	/e have received your request to register as a user with the following information:
F S C	ser name : kdannyl58 mail : k
	efore you can embark on your logistics journey, we need you to validate your account using this link: alidate Email
	hould the link not work, please copy and paste the following URL in your browser: ttps://www.maersk.com/portaluser/register/confirm?&userId=kdannyl58&code=PW0MiKLREngFTGgu&orgName=maersk&dateSent=1693916536745
	pon validation, we'll ask you to take the next step and complete your account by adding additional information about your company. You'll find the guidelines to do so here: https://www.maersk.com/support/faqs/how-to-register-online
If	you have any questions, feel free to reach out to <u>our team</u> .
Т	hank you for registering - we're happy to have you onboard and look forward to serving your business and its global transportation needs.
В	est Regards,
N	aersk Customer Registration

You will be redirected to Maersk.com and receive confirmation of your registration...

... and you can now access the site.

But your registration must be completed.

Email confirmation

Insert presentation title via Header & Footer

MAERSK Prices Book \vee Tracking Schedules Logistics solutions Your email address has been verified successfully. You are now able to login. Continue Close 🛇 Name Danny KAMGANG Email 8@gmail.com Complete registration Settings

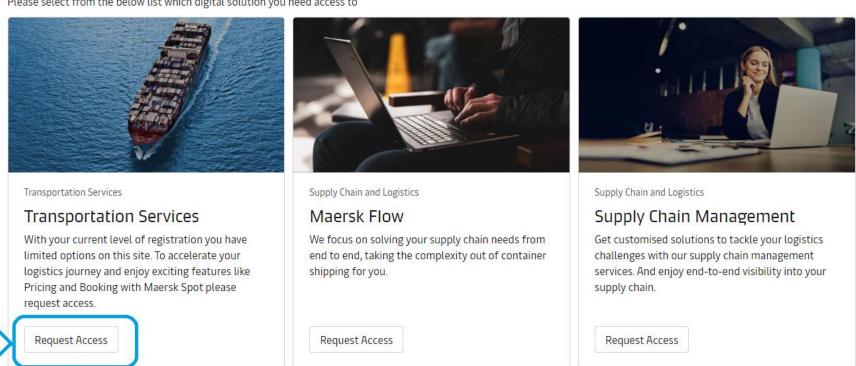
Log out

Click on "Request Access" below Transportation Services



Digital Solutions

Please select from the below list which digital solution you need access to





Choose Ocean Shipper/Consignee and Continue ...

Request access to Transportation Services

Choose a party

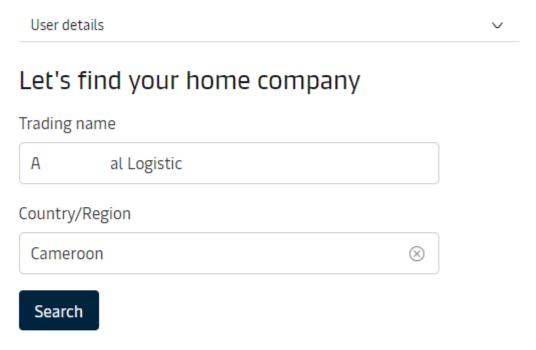
Ocean Shipper/Consignee
Plan and book, add shipping instruction, make payment

Back to groups

Continue

... Then fill in the various fields

Welcome Danny!

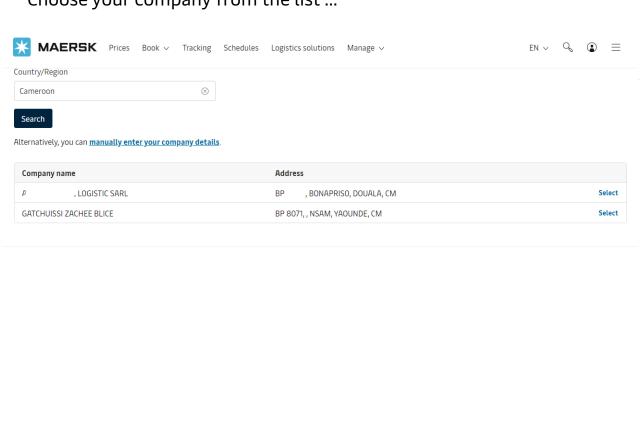


Alternatively, you can manually enter your company details.

If your company name does not appear, click on "Manually enter your company details".



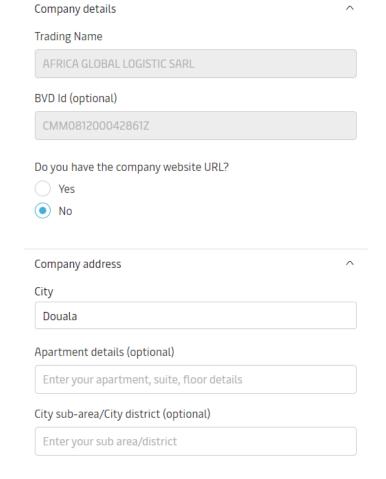
Choose your company from the list ...





Additional information required

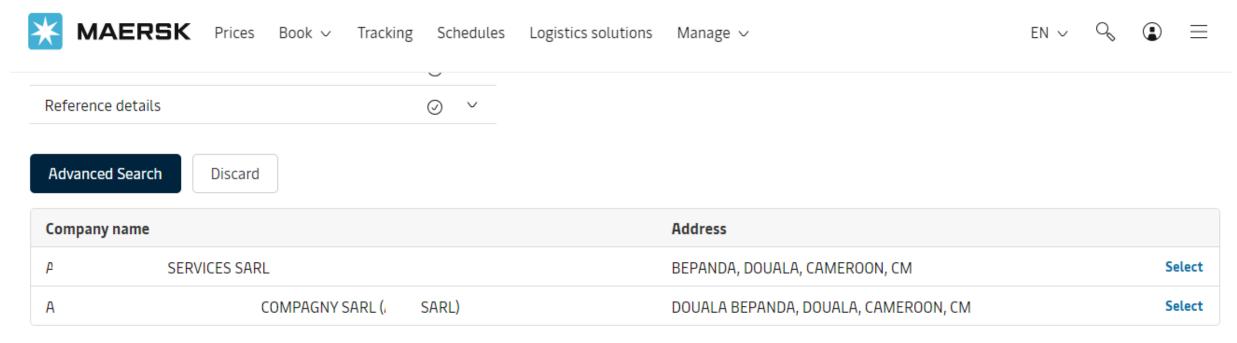
Please share additional details for precise search



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Classification: Internal

Select your company from the list.



Can't find your company, proceed with your company details.

If it still does not appear, click on « **proceed with your company details**.» and manually enter the requested details.



You are almost done!

Send one of the requested document below to CENWWWSVCREG < CENWWWSVCREG@maersk.com>

We received your application for access

What happens next? We will review your application and aim to get back to you in two working days. In the meantime you can <u>access a wide range of Maersk services</u>

Your request is in progress and we would need additional proofs to validate your relation with respective company prior proceeding registrations.

Kindly submit one of below valid proofs related to registrations in China and Sealand Asia only to CGDGSCSCVREG@maersk.com, and for rest of countries please send only to CENWWWSVCREG@maersk.com.

- · Approval letter from your organisation on proper Letter head of the company.
- · Copy of company Identity card or Business card.
- Electricity bill having your organisation name and address.
- Business Licence or TAX certificate or Goods and Service Tax (GST) certificate of the company.

NOTE: Kindly mention your registered user id in the subject line of the mail while submitting the documents.





How to solve common errors on MyFinance?

May you face the errors messages below when trying to access to old myfinance, find here solutions





MyFinance



- send a mail to CENWWWSVCREG@maersk.com and mention:
 - Your username
 - Customer code
 - Screenshoot of the error message you've faced

Mention that you can access to the customer code on old Myfinance and that you need an update.

Response Time 24hr maximum

2) Follow the link https://www.maersk.com/help/support/#/contactus, Log for an instant discussion with our support team. Choose « Online Technical support ». Same request as above. Ask for your username to be refreshed.

Response Time 15min maximum

Kindly clear the recent history, Cache and cookies and wait 15min beofre proceeding.