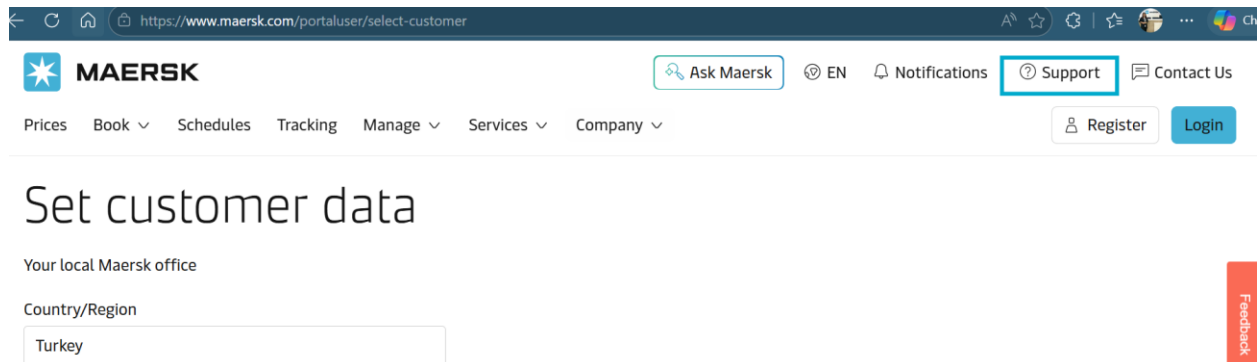


## Process Guide: Third-Party Agent Linking to Consignee

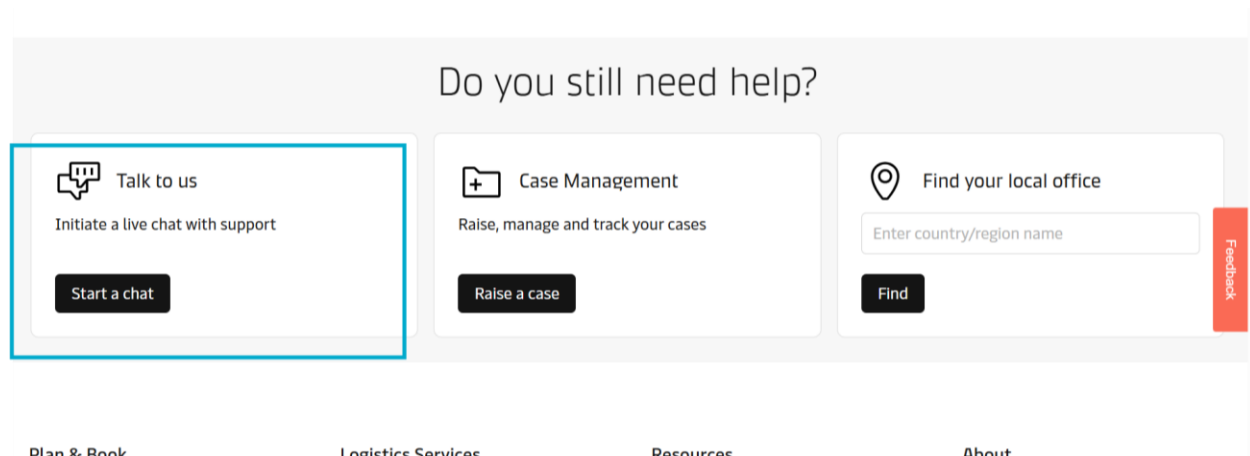
Third-party agents may request to link their account with the Consignee by following the steps below:

1) In Maersk.com, go to **Support** in the portal



2) Scroll down to the bottom of the page and select **Start a Chat**.

- Provide the **Letter of Authorization (LOA)** from the Consignee during the chat.



3) The **Live Help Team** will validate the request and confirm once the account has been successfully linked.